# Town of Garner Strategic Plan 2016-17 End of Year Accomplishments

# Fiscal Responsibility (FR)

### Objective 1. Maintain an appropriate/stable tax rate

- 1. Manage 2013 Bond Program
- Street and Sidewalk and Parks Improvement Bond funds were reviewed in Fall 2016. CAMPO SEAS and Transportation Plan will help guide future Street and Sidewalk projects to maximize funding partnerships. Partner funding is also being sought for the South Garner Greenway project.
- The remaining sidewalk improvements originally identified for inclusion in the 2013 Bond program, including Spring Drive, Vandora Springs Road and Avery Street are being designed.
- Town staff and Council met with Davenport to review the Town's debt repayment model.
- 2. Maintain public understanding and trust
- Bond Project Tracking Reports have continued on a bi-monthly basis as scheduled. Town leaders have continued to make presentations to Town civic and professional organizations. Town staff is also preparing to incorporate formal Strategic Plan Updates on a regular basis throughout each fiscal year.
- The Town has received the GFOA's Distinguished Budget Presentation Award, Certificate of Achievement for Excellence in Financial Reporting, and the Award for Outstanding Achievement in Popular Annual Financial Reporting for each of the most recent versions of these documents.
- -Town staff continued use of the communications tools we own and operate to reach tens of thousands; coverage in print, broadcast and nonprofit outlets continues on regular basis. We are bringing a new communications specialist on board to concentrate on video.
- Garner Police Department regularly tweets (and re-tweets) and posts on Facebook and Nextdoor about community events. We also published our annual Department report highlighting our 2016 accomplishments.
- 3. Retain flexibility to respond to new opportunities and challenges
- Staff reviewed the Revenue Savings Plan with Davenport. The discussions and conclusions reached have secured the plan's successful operation into the future. Changes to the Revenue Savings Plan were implemented during the 2017-2018 budget process.

- Town acquired the Meadowbrook property through a combination of debt repayment and refinancing. The new debt associated with these actions has been incorporated into the Davenport debt capacity model, Revenue Savings Plan, and annual Operating budget.

#### Objective 2. Invest in maintenance of infrastructure and facilities

- 1. Maintain Town street and right-of-way infrastructure
- The FY 2016-17 list of streets to be included in the Town's annual street resurfacing program has been reviewed. The project was bid in the Spring of 2017 with work taking place in Summer 2017.
- The Town's street repair and patching program was fully funded in the FY 2016-17 budget and remains a budget priority for the future. Patching project on Poole Dr was completed in June 2017.
- 2. Implement planned facilities maintenance
- The Town implemented the new PFRM process for the first time during the FY 2017-18 budget process. The process, based on the sucessful VERT model, identified over \$1 million in repair and maintenance projects at facilities and parks around Town. FY 2017-18 budget process allocated \$38,100 to PFRM projects.
- 3. Maintain Town-owned stormwater infrastructure
- The Engineering Department has hired a consultant to conduct an analysis of the Town's larger stormwater infrastructure. The report should be complete in Fall 2017.
- Future funding and scheduling priorities for Town maintained stormwater infrastructure determined by the study will be a key component of the Town's new Capital Improvement Plan process.

#### Objective 3. Enhance Town's existing Capital Improvement Program (CIP) process

- 1. Develop process to identify and manage long- term capital initiatives
- A new Capital Improvement Plan process is currently being developed that will include an annual needs assessment, a comprehensive project evaluation process, a long-term financial programming process, and culminate with Council adoption.
- 2. Position CIP to serve as bridge between strategic plan and annual budget process
- A new Capital Improvement Plan process will begin following the adoption of the FY 2017- 18 Operating Budget. This new process will identify major future capital projects identified by Town staff, include a long- term financial planning tool (to compliment the Davenport debt capacity plan) to evaluate operating budget funding capacity, and culminate in Council adoption.

- 3. Continue Vehicle and Equipment Replacement Team (VERT) program with focus on sustainable replacement schedule
- The Town's new Capital Improvement Plan process will include comprehensive evaluation criteria for project scoring and prioritization.
- The VERT process was incorporated into the FY 2016- 17 budget process and it will continue into future budgets. A VERT forecasting model has been created to help determine the appropriate level of funding required per year to keep the Town on track to make timely replacements of vehicles and equipment.
- The VERT forecasting model provides a detailed analysis of what level of installment financing will be required in future years, how much capacity for the use of general fund revenues will be available when past installment loans are paid off, and the appropriate time to establish a reserve for the express purpose of vehicle and equipment replacements.

## Objective 4. Develop funding strategy for future needs

- 1. Devise strategy for funding capital priority projects and emerging needs
- The Town's new Capital Improvement Plan process will evaluate the appropriate uses of debt, operating fund dollars, bond funding, and the use of reserve dollars to fund capital projects.
- Recommendations from CAMPO's Southeast Area Study and preliminary recommendations from the Town's new Transportation Plan are being used to re- evaluate the Street and Sidewalk Bond Fund priorities.
- 2. Continue building financial capacity through Revenue Savings Plan and other tools
- Staff reviewed the Revenue Savings Plan with Davenport and implemented the new model during the FY 2017-18 budget process.
- A multi-year financial forecasting tool is being developed to aid in the decision making processes of both the operating and capital budget processes.
- 3. Leverage funding opportunities with partners
- Staff is mapping major funding sources' criteria and application schedules in order to better plan bond and capital project timing.
- External funding sources are being explored to supplement bond funds for the Street and Sidewalk and Parks Improvement Bond Funds.
- Planning Department was successful in acquiring Locally Administered Projects Program funding from CAMPO to fund a sidewalk project on Timber Drive.
- Town was successful in acquiring funding for Joint Use project at Bryan Road Elementary School.

# **Efficient and Timely Service Delivery (SD)**

## Objective 1. Build and maintain strong relationships with regional and community partners

- 1. Enhance program partnerships with recreation and cultural resources partners, economic development partners, and other partner agencies
- The Town's 2017-2018 budget maintains the current level of annual operational funding support our various program, subsidized, and economic development partners.
- Parks, Recreation, and Cultural Resources staff have provided updates on Recreation Center progress to Athletic partners, assisted with GRA sponsored events, and developed strategies for special committees and event partnerships opportunities with the GRA Director.
- Town staff successfully renegotiated the CASL contract to the mutual benefit both organizations.
- Garner Economic Development attended and participated in Wake County Economic Development partner meetings.
- Staff is working with Economic Development partners to align funding requests with the Town's Strategic Plan.
- The Economic Development Director continues to engage with community through the Trojan Business Alliance, a local program for high school students.
- Town staff worked with the Chamber of Commerce to develop the Chamber's Connect Conference. The 2016 Connect Conference featured the Comprehensive Plan process and was used to solicit feedback and participation from the community. Planning for the 2017 conference is underway.
- Garner Technology Center site received AT&T Fiber Ready designation and has been entered into the Wake County Economic Development Assessment Program.
- 2. Reinforce planning partnerships with regional partners
- Planning Department was successful in acquiring Locally Administered Projects Program (LAPP) funding from CAMPO to fund a sidewalk project on Timber Drive.
- The Town continues to engage with and attend regular partner meetings with CAMPO, Wake County Housing, Wake County Planning, and Triangle J Council of Governments.
- Garner Police Department is participating in a Triangle J led effort to look at opportunities for public safety collaboration and training in the region.
- The Planning Department has continued to attend and participate in partner meetings to represent Garner with CAMPO's Southeast Area Study.
- Planning Commission and Town Council have endorsed the addition of study recommended projects to the MTIP.

3. Strengthen delivery partnerships with service partners

- The Town Council's support of Garner Volunteer Fire- Rescue, Inc.'s expansion of fire personnel maintained the Town's current level of fire service for the citizens of Garner. This support was important in GVFR's successful effort to lower the department's ISO rating. This accomplishment will directly impact citizens and businesses in Garner through lower property insurance premiums.
- Garner Police Department is partnering with Wake EMS to implement a county-wide public safety PIO consortium to enhance our collaboration and communication efforts.
- Engineering Department actively participates in City of Raleigh utility advisory meetings. The Planning Department also ensured that the City of Raleigh's Public Utilities Department was present and engaged in the Comprehensive Plan process.
- The City of Raleigh has started the process of determining if a sewer treatment plant in the Swift Creek basin or Middle Creek basin is the best fit to meet the long range needs for this critical service.
- Town Inspections and IT Departments worked together to improve construction notification and certificate of occupancy process. The Wake County Revenue Department uses this information for maintaining and adding property to the tax rolls.

#### Objective 2. Provide quality services at a reasonable cost to residents and businesses

- 1. Ensure fee structure is balanced between cost recovery and value to end user
- A Town- wide evaluation of fee schedules was completed by all departments. More than a dozen fees were changed to be more competetive. These changes were adopted by Council.
- Full Implementation of Fire House software and tablets for the Fire Inspection team, resulting in more accurate reports and increased fees being charged for the services provided.
- 2. Privatize or use contract services when appropriate
- Reduced contract services cost associated with the US 70/401 Beautification Program by 50% while maintaining the same level of service. Used contract savings to expand program to next set of priorites: including Downtown welcome signs, Centennial Park welcome sign and Yeargan Road/US 70 interchange.
- Renewed Solid Waste Contract with AllStar Waste Services; resulting in cost savings to the Town.
- 3. Continue efficient use of resources
- The addition of a new Purchasing Manager will allow the Finance Department to better evaluate and update the Town's procurement processes.
- Annual Audit has been completed. The findings and recommendations provided by the auditors in their findings have led to improvements in the Town's Financial policies and procedures.

# Objective 3. Foster attractive workplace culture to recruit and retain outstanding personnel

- 1. Bolster recruitment of diverse, highly qualified pools of applicants
- The Town continues to advertise open positions through relevent professional associations, local community and four year colleges/universities and Town social media.
- Garner Police Department is utilizing the "recruit" position to identify and hire candidates who improve the diversity of the department.
- Town annually reviews one-third of all Town positions to evaluate job descriptions, job titles, and comprehensive pay & benefits. The 2016-2017 evaluation process was completed and recommendations implemented.
- 2. Focus on retention of high-performing personnel
- Enhancements to the Town's employee evaluation and merit system approved and implemented.
- The Town continues to utilize the career ladder program to attract and retain personnel. Management is investigating opportunities to implement career ladder- type programs in other Town departments.
- Town Wellness Committee continues to sponsor and promote monthly wellness topics and seminars.
- Police Department offers on-duty workout time and both voluntary and remedial fitness sessions for our staff as part of our fitness program.
- Pay and Class Study was completed for the Planning, Public Works, IT, HR, and Neighborhood Improvement departments.
- 3. Provide staffing tools, support and training to aid in retention, staff development and outstanding customer service
- Provided Inspections staff with tablet computer technology to provide remote working capabilities to improve efficiency.
- Numerous members of Town staff serve on both State and National professional association boards and executive committees.
- Garner Police Department developing an internal leadership and supervision training program for our newly promoted and appointed supervisors; this program includes collaboration with the HR department.
- The Planning Department has supported staff training opportunities that cover planning, landscape architecture, grant writing, and geographic information systems.

#### Objective 4. Nurture a culture of excellent service

- 1. Maintain adequate staffing levels
- Hired a new supplemental Fire Inspector, two new Police officer positions, a new Sr. Administrative Assistant for the Police Department, and numerous open positions including Assistant Town Manager Operations.

- The Police Department continues to update and maintain a fiveyear staffing model as part of the budget process.
- 2. Enhance access to government and relevant information
- The Police Department created a formal response to the President's Task Force on 21st Century Policing to inform the community on the Department's progress. The department has also posted its policies online for public review.
- Usage of the new website continues at a higher rate since launch of new site. More than 40 percent of users are accessing site with mobile devices; the mobile version of the site offers those users a good overall website experience. We continue to incorporate a lot of video into the website.
- Launched the revamped DowntownGarner.com website on a new mobile- responsive WordPress platform for added flexibility and promotion of downtown revitalization events and initiatives.
- The Town has ensured that the work produced by both the Southeast Area Study and the Comprehensive Plan Update have been publicized through the Town's social media platforms to boost public awareness of both programs.
- Development Services Software Phase 1 complete. In- house software was developed to provide field inspectors with the ability to complete their work remotely through the use of a tablet computer and a mobile printer. Phase 1 also includes the ability to provide contractors with instant feedback of inspections results and notes.
- Development Services departments have mapped and analyzed over 25 processes in preparation for software platform selection. Council authorized funding to begin the selection process from excess Development Services revenues.
- The Town continues to use the Town's website to make available each fiscal year's Recommended Budget, Changes to the Recommended Budget, Budget- in- Brief, Adopted Budget Document, CAFR Document, and PAFR Document.
- 3. Inspire a shared vision among staff
- The Town conducted a Department Head retreat in February 2016 to communicate and review Council priorities and provide input on the new Strategic Plan development. Several Town departments have also conducted a departmental retreat with their senior staff.
- Town Departments are actively incorporating input received from personnel for improvements in service delivery.
- Initial Strategic Plan Update document created. Improvements to the document will continue into the future.
- Staff leadership provided opportunity to develop new performance measures for departments that better reflect work performed to further strategic plan objectives. This process will coincide with the FY 2017- 18 budget process.

# Orderly Growth (OG)

# Objective 1. Plan for orderly and stable development with a balance of residential and commercial growth

- 1. Proactively update long-range land-use and transportation plans to prepare for growth
- The Town's Comprehensive Plan and Transportation Plan update are approximately 80% complete as of June 2017.
- Wake County Commissioners approved the expansion of the Town's ETJ at the January 17, 2017 meeting. Town Council accepted ETJ, approved new ETJ boundary and established zoning in the new ETJ areas.
- 2. Build and maintain utility infrastructure to support and enable growth
- Utility infrastructure required for future growth and development is being evaluated as part of the Comprehensive Plan process.
- The City of Raleigh has started the process of determining if a sewer treatment plant in the Swift Creek basin or Middle Creek basin is the best fit to meet the long range needs for this critical service.
- 3. Plan for appropriate use of open space and environmental resources
- Parks, Recreation, and Cultural Resources Master Plan update was partially funded in the FY 2016- 17 annual operating budget and will commence after completion of the Comprehensive Growth Plan.
- The Planning Department has engaged the Parks, Recreation, and Cultural Resources Department in the Comprehensive Plan Update to discuss changes to the UDO concerning open space and environmental resources.
- Town Hall and the Recreation Center were designed with green building principals.

# Objective 2. Support top-quality infrastructure, utilities and transportation

- 1. Actively participate in the City of Raleigh Water System partnership and planning
- The Comprehensive Plan Update included meetings with representatives from the City of Raleigh's Utility Department to discuss expansion needs in Garner.
- The City of Raleigh has started the process of determining if a sewer treatment plant in the Swift Creek basin or Middle Creek basin is the best fit to meet the long range needs for this critical service.
- 2. Implement strategies to maximize local opportunities and impact from the Wake County Transit Plan
- The Comprehensive and Transportation Plan update included focused analysis of transit oriented development opportunities in Garner.
- Planning Department and Administration staff continue to participate in the Wake County Transit Planning Advisory Committee.

- 3. Leverage NCDOT to plan and implement key transportation projects
- A traffic light was installed at the White Oak and Hebron Church Road intersection as a result of Town engagement with NCDOT.
- CAMPO consulting staff have identified the White Oak- Hebron Church- Ackerman Road intersection for improvements as a result of Town staff participation in the Southeast Area Study.
- NCDOT and Planning Department staff met to discuss the NC Hwy 50 Bridge replacement project at a February 2016 meeting. Input was solicited from GVFR to determine replacement options to minimize disruption. Town will provide input on bridge enhancements in 2017-2018.
- CAMPO consulting staff have recommended the realignment of Jones Sausage Road for improvements as a result of Town staff participation in the Southeast Area Study.

# Objective 3. Implement comprehensive economic development plan

- 1. Follow a balanced approach to economic development activities and resources
- The Town's Economic Development Work Plan is being revamped to better represent the changing needs of the Garner business community.
- Downtown Development convened 35 people in November and December GRA board members, elected officials, town staff, business owners, and community members to participate in the 2017 update of GRA's biannual Plan of Work. GRA board presented finalized Plan of Work in April 2017 to the Town Council.
- The Economic Development department has attended consultant forums to market Garner and attract new businesses; the department has also performed 30 business retention and expansion visits since July.
- Assisted three business and property owners currently located on Main Street as they purchased, renovated and/or expanded their businesses/properties in 2016. Worked with local realtor and Main Street property owners to market available space for purchase or lease by new businesses attracted to downtown.
- 2. Bolster the Town's competitiveness for regional economic activity
- The Town of Garner and the Garner Technology Center Site were promoted in Expansion Solutions Magazine.
- Town staff has produced a video on creative class/tech companies to be debuted at 2017 Connect conference.
- 3. Develop and market product inventory to compete for regional projects
- The Economic Development director participated in a site visit with three consultants as part of the Wake County Economic Development Assessment Program. New sites for development are continuously being evaluated.
- The Town Council and the Garner Economic Development
  Corporation Board agreed to revamp the ConAgra Redevelopment
  Strategy. The process is undreway and will be completed in Fall

- The Town produced videos about Garner's two premier industrial sites and posted them online.
- The ConAgra site and surrounding area was studied as large opportunity area during the Comprehensive and Transportation Plan Update.

# Quality of Life (QL)

### Objective 1. Provide a safe and inviting community

- academies
- 1. Continue and expand public safety initiatives Downtown Neighborhood Watch Group continues to meet quarterly beyond traditional law enforcement, including with 25-40 residents attending. GRA purchased 50 individual service programs, safety initiatives and citizens neighborhood watch signs for residents to post at their homes.
  - CAPT (Citizens and Police Together), a volunteer organization, has been active in the community, providing Child ID kits and helping staff events.
  - The Police Department is working with Duke University to find more effective ways of reaching and engaging with all segments of the community.
  - The PAAL program was expanded to include all elementary and middle school students in the Garner area.
  - The Police Department conducted listening sessions, a community forum, and the Citizens Police Academy in order to engage with and receive feedback from the Garner community.
  - The Police Department's internal diversity committee is reviewing policy and researching methods for connecting with diverse and unique segments of our community.
  - Garner Police continue to provide Resource Officers to Garner area Middle and High Schools.
- in key corridors
- 2. Promote and expand beautification programs The Planning Department has overseen the US Hwy 70/401 Beautification Programs. Expansions were complete at US Hwy 70,/NC 50, Old Stage Road/US Hwy 401, Yeargan Road/US Hwy 70 and at welcome signs at Centennial Park and the downtown district.
  - The Planning Department reduced the contract services cost associated with the US 70/401 Beautification Program by 50% through re- advertising the maintenance contract. Savings were used to expand program further as noted in the update for the preceding item.
  - The Town has engaged external professional services in order to secure an easement along the US Hwy 401 corridor for gateway sign installation.
  - The annual operating budget includes large commitments in fulltime personnel, supplemental/seasonal personnel, small & large equipment replacements, and contract services all dedicated to maintaining the Town's right- of- ways.
- maintain or revitalize properties
- 3. Work collaboratively with property owners to Continue operating current neighborhood improvement program while researching viable new offerings. Garner 101, Midday Garner 101 and the Leadership Academy are still included as part of the Neighborhood Improvement Program. A one-day Tenant/Landlord Workshop is in development.

- The Town increased its contribution to Rebuilding Together of the Triangle in the FY 2016- 17 budget. This commitment, plus the additional use of bond funding has provided important home improvements to qualifying homeowners throughout the Town and improvements to the Town's park facilities.
- A new supplemental Code Compliance Officer was brought onboard in March 2016, allowing us to begin increasing our pro- active enforcement along the major corridors and gateways to Garner and it has allowed us to reduce response time to complaints for first contact to less than 48 hours.

#### Objective 2. Support and encourage an active and engaged citizenry

- 1. Offer opportunities for citizens to be better educated about and participate in local government
- The Garner 101 program now includes one daytime offering to better serve citizens who have difficulty attending the program at night. Initiatives underway to expand this program to the business community.
- Currently working with partner municipalities to improve the
  Citizens Leadership Academy program and allow for an increase in the number of participants.
- Continued the Citizens Police Academy as a way to support the growth of citizens in their understanding and participation in local government.
- 2. Promote opportunities to participate on boards and commissions
- GRA has added four new board members as of June 2017 and anticipates adding an additional 1-2 new directors in the next six months. These new additions have quickly jumped into the operations of GRA and have committed to six hours of board orientation training to better understand the organization they wish to serve.
- Recently filled new board positions as a result of outreach on the website and Town social media and newsletter.
- 3. Continue and enhance marketing and promotions to engage citizens
- The Communications Manager and several Town departments continue to engage citizens across multiple platforms of traditional, electronic, and social media communication.
- Expanded use of sponsored social media promotion to reach larger audiences with new and enhanced downtown events. Doubled Downtown Garner's social media following and reached an estimate of 145,000 people from Downtown Garner social media, website, and enewsletters in 2016.
- Usage of the Town website has continued to increase through June 2017.
- Town social media accounts now have over 30,000 followers/likes. Main Town social media accounts on Facebook, Twitter, Instagram and YouTube reach an estimated 120,000 monthly. Other specialized accounts belonging to the Town (PD, GPAC, PRCR, etc.) reach tens of thousands more. The Town won NC City and County Communicators award for social media use.

- The Planning Department has leveraged Comprehensive Plan Update project dollars to publish and maintain www.garnerforward.com to keep the public informed of the Town's long- range planning efforts. Video combined with social media outreach helped get over 1,100 completed surveys from citizens.
- Garner Forward engagement video promoting the Comprehensive Plan update received a statewide award from the NC Association of Government Information Officers. The video and overall outreach campaign won awards from NC City and County Communicators in April 2017. The video and ourreach campaign has also been awarded a Marvin Collins Planning Award by the NC Chapter of the American Planning Association.
- Online publications are receiving thousands of views on joomag, reducting need for hard copies and thus saving on print costs.

#### Objective 3. Embrace diversity and be responsive to the changing demographics of the community

- 1. Engage underrepresented communities and entrepreneurs
- The Police Department has met with and reached out to underrepresented communities for feedback on police operations. The Police Department continues to explore establishing a faith based committee. Our internal diversity committee is reviewing policy and researching methods for connecting with diverse and unique segments of our community.
- The Town has produced a "How to Get in Business" brochure that is available in both English and Spanish. Several hundred have been distributed. The brochures also have been posted on the Town website.
- Economic Development Department created bilingual promotional materials for the Town sponsored Carnival Latino event.
- PRCR/Communications are producing Spanish-language promo video for Carnaval Latino.
- Town organized special events such as Trick- or- Treat the Trail, Eggstravaganza, Carnival Latino, July 3rd, and Light Up Main provide an opportunity for citizens to engage with community organizations, local businesses, and Town Departments.
- Launched two new Downtown Garner event series in August a monthly handmade Pop Up Market and an 80s themed Outdoor Movie Series. These events were geared toward millennials, but were also highly popular with young families, new residents to Garner, and Baby Boomers. Both series will continue in 2017-2018.
- The Communications Manager was selected to edit the National Civic League tool kit for All- America Conversations, a new citizen engagement initiative. Plan to use tool kit here in Garner to hold town hall, perhaps other small- group events.
- 2. Support and enhance services for aging population
- Provided over 100 monthly programs to Seniors in conjunction with Resources for Seniors and provided over 3,000 daily meals for Seniors partnering with Wake County Meals on Wheels.

- 3. Encourage broad-based participation in
- Garner 101 continues to be used to educate citizens about educational, civic and leadership opportunities opprotunities to participate in their community and town operations.
  - The Police Department conducted listening sessions, a community forum, and the Citizens Police Academy in order to engage with and receive feedback from the Garner community.

#### Objective 4. Provide a broad mix of arts, leisure and recreation opportunities

- in growth areas
- 1. Explore options for open space and facilities The Town purchased the Meadowbrook property for future park development.
  - The Town successfully worked with the Wake County Public School System and Wake County to finalize and fund a joint-use agreement for additional Town parks and programming space at the new Bryan Road Elementary School.
  - The Planning Department has engaged the Parks, Recreation, and Cultural Resources Department in the Comprehensive Plan Update to discuss changes to the UDO concerning private recreation amenity regulations.
- 2. Develop long-range planning to meet the needs of an active, growing and diverse community
- Parks, Recreation, and Cultural Resources Master Plan update was partially funded in the FY 2016- 17 annual operating budget and will commence after completion of the Comprehensive Growth Plan.
- Police Department is working collaboratively with the Planning Department to identify new commercial and residential development in an effort to prepare for additional workload while balancing community needs and expectations.
- Town staff participated in meetings with Wake and Johnston County staff to discuss and promote bike and pedestrian pathways as part of the Southeast Area Study.
- Town Parks, Recreation, and Cultural Resources staff have participated in the Comprehensive Plan Update to discuss future plans for greenways and trails.
- 3. Maintain Garner Performing Arts Center as a regional arts and cultural hub and expand programming
- The Town has committed funding to expand parking and resurface the front parking area at the Garner Performing Arts Center.
- PRCR increased partnerships with local agencies and performers to enhance community performing arts offerings including:
- Lorraine Jordan show featured Eddie Raven
- Tim Stevens produced the play "87" highlighting the accomplishments of Garner Championship Football Team
- Partnership with Community of Hope for summer camp theatre production