



Talk of the TOWN

Council Requests & Updates

October 22, 2024

This monthly report provides an update on Council requests and items submitted on the Garner Info app, a resident service and information request system for the Town of Garner.

Cybersecurity Awareness Month

ALL - October is Cybersecurity Awareness Month which is a great time for Town staff and users of Town technology to consider their role in protecting the valuable information residents entrust to the Town. Cyber-criminals employ various deceptive techniques in their attempts to steal information or cripple municipal service delivery systems. To help users recognize these deceptive techniques, a monthly cybersecurity training program is being initiated. Training modules contain engaging content to help users strengthen the Town's defenses against ever-evolving threats.

On Monday, October 14, every full-time staff member and Council members received an email from the Town's cybersecurity training vendor, KnowBe4. The message introduced the initial lesson and a two-week due date. New training will arrive each month and will take around 10 minutes to complete. Council is encouraged to participate in the training and be an informed part of our last line of defense against cyber-criminals.

Town Hall Annex Update

ALL - Construction has begun on the Town Hall Annex and the roadway connection from the rear campus entrance. Employees and visitors are encouraged to use caution when driving or walking near the construction site.

Affordable Housing Task Force

ALL - The next Affordable Housing Task Force meeting will be held on Monday, October 28th from 3:00pm until 5:00pm in the Training Room at Town Hall. The Partner Presentations will feature Rebuilding Together of the Triangle and Habitat for Humanity.

Fall Unprepared Yard Waste Pickup

ALL - The Town of Garner's fall unprepared yard waste and tires pickup gets underway later this month. Pickup for Monday and Thursday regular trash routes starts Monday, October 28. Pickup for Wednesday and Friday regular trash routes starts Monday, November 4. Pickup for Tuesday regular trash route starts Tuesday, November 12. The schedule could shift due to weather, heavy volume or other factors. Staff will update Council and residents on any dramatic changes to the schedule. During the fall cleanup, only unprepared yard waste and up to four rimless tires will be collected. For more information, please contact Public Works at 919.772.7600 or at publicworksservicedesk@garnernc.gov.

Trick or Treat the Trails

ALL - The Town's Trick-or-Treat the Trails Halloween event will be held at White Deer Park on Thursday, October 31 from 3:00-6:00 pm.

Veterans Day Observance

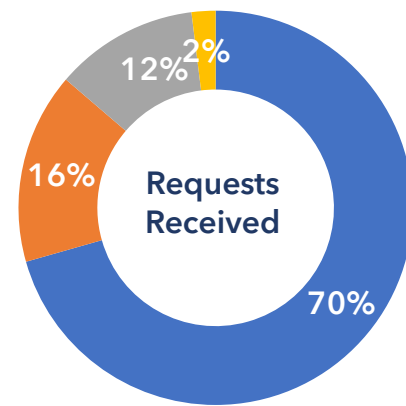
ALL - Garner's annual Veterans Day observance will be Nov. 11 at Aversboro Road Baptist Church, which is located at 1600 Aversboro Road. The Garner Magnet High School symphonic band will perform starting at 10:30 a.m., with the main program beginning at 11. This year's keynote speaker is Lou Murray, retired infantry officer who served in Vietnam. This free event is co-sponsored by the Garner Veterans Advisory Committee

Garner Info Monthly Analytics

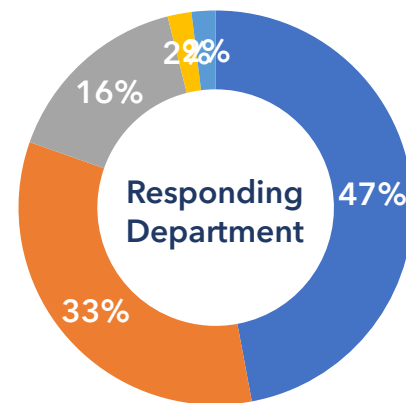
September 9 – October 14, 2024 – 51 Total Requests

Request by Type

Temporary Sign Violation	8	15.7%
Misc. - Streets	7	13.7%
Garbage	6	11.8%
Commercial Vehicles	3	5.9%
Sidewalk Repair	2	3.9%
Streetlight Problem	2	3.9%
Rollout Container	2	3.9%
Trash/Solid Waste (Private Property)	2	3.9%
Pothole/ Pavement Repair	2	3.9%
Tall Grass/Weeds (Private Property)	2	3.9%
Grounds/ Trail Maintenance	1	2.0%
Litter Pickup	1	2.0%
Playground Problem	1	2.0%
Street Sign Maintenance	1	2.0%
Anonymous Tip	1	2.0%
Neighborhood Speeding	1	2.0%
Junk Vehicle (Private Property)	1	2.0%
Dead Tree (Private Property)	1	2.0%
Stagnant Swimming Pool	1	2.0%
Fire Code Inspection Request	1	2.0%
Zoning Use	1	2.0%
Parking	1	2.0%
Sight Distance	1	2.0%
Dead Animal Pickup	1	2.0%
Ditch/ Surface Drainage Problem	1	2.0%



■ Completed ■ In Progress ■ Submitted ■ Received



■ Public Works ■ Inspections ■ Police ■ Engineering ■ Planning