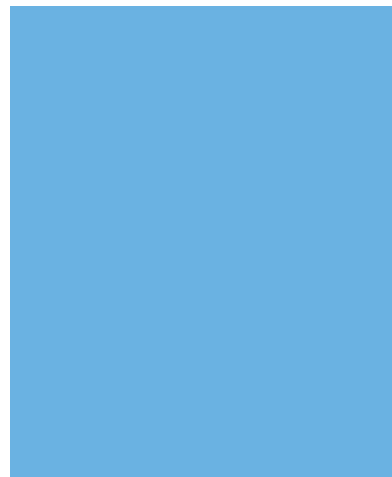


Garner, NC

# The National Community Survey

## 2024 Results



Report by:



POWERED BY POLCO



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## About The NCS™

The National Community Survey™ (The NCS™) report is about the “livability” of Garner. A livable community is a place that is not simply habitable, but that is desirable. It is not only where people do live, but where they want to live. The NCS was developed by the experts from National Research Center at Polco in partnership with the International City/County Management Association (ICMA) and has been administered in hundreds of communities across the United States.

Great communities are partnerships of the government, private sector, community-based organizations and residents, all geographically connected. The NCS focuses on the livability of Garner by categorizing survey questions into the ten main “facets” of community livability shown below, which have been identified through years of extensive survey research as those that are most impactful to residents’ quality of life.

- Economy
- Mobility
- Community Design
- Utilities
- Safety
- Natural Environment
- Parks and Recreation
- Health and Wellness
- Education, Arts, and Culture ..



The report provides the opinions of a representative sample of 246 residents of the Town of Garner collected from March 29, 2024 to May 10, 2024. The margin of error around any reported percentage is 6% for all respondents and the response rate for the 2024 survey was 7%. Survey results were weighted so that the demographic profile of respondents was representative of the demographic profile of adults in Garner.



### How the results are reported

For the most part, the percentages presented in this report represent the “percent positive.” Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, etc.). On many of the questions in the survey, respondents may answer “don’t know.” The proportion of respondents giving a “don’t know” response is shown in the full set of responses included in the “complete data” section; however, these responses have been removed from the analyses presented in the main body of the report. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

### Comparisons to benchmarks

NRC’s database of comparative resident opinion is comprised of resident perspectives gathered in surveys from over 500 communities whose residents evaluated the same kinds of topics on The National Community Survey. The comparison evaluations are from the most recent survey completed in each community in the last five years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. In each tab, Garner’s results are noted as being “higher” than the benchmark, “lower” than the benchmark, or “similar” to the benchmark, meaning that the average rating given by Garner residents is statistically similar to or different (greater or lesser) than the benchmark. Being rated as “higher” or “lower” than the benchmark means that Garner’s average rating for a particular item was more than 10 points different than the benchmark. If a rating was “much higher” or “much lower,” then Garner’s average rating was more than 20 points different when compared to the benchmark.



## Methods

### Selecting survey recipients

All households within the Town of Garner were eligible to participate in the survey. A list of all households within the zip codes serving Garner was purchased from NRC's mailing vendor, Go-Dog Direct, based on updated listings from the United States Postal Service. Since some of the zip codes that serve the Town of Garner households may also serve addresses that lie outside of the community, the exact geographic location of each housing unit was compared to community boundaries using the most current municipal boundary file. Addresses located outside of Garner boundaries were removed from the list of potential households to survey. From that list, addresses were randomly selected as survey recipients, with multi-family housing units (defined as those with a unit number) sampled at a rate of 5:3 compared to single family housing units.

An individual within each household was randomly selected using the birthday method. The birthday method selects a person within the household by asking the "person who most recently had a birthday" to complete the questionnaire. The underlying assumption in this method is that day of birth has no relationship to the way people respond to surveys. This instruction was contained in the introduction of the survey.

### Conducting the survey

The 3,500 randomly selected households received mailings beginning on March 29, 2024 and data collection for the survey remained open for six weeks. The first mailing was a postcard inviting the household to participate in the survey. The final mailing was a reminder postcard inviting the household one final time to participate in the survey. All mailings included a web link to give residents the opportunity to respond to the survey online, as well as QR codes to further encourage participation. All follow-up mailings asked those who had not completed the survey to do so, and those who had already done so to refrain from completing the survey again.

About 3% of the 3,500 mailed invitations or surveys were returned because the household address was vacant or the postal service was unable to deliver the survey as addressed. Of the remaining 3,391 households that received the invitations to participate, 246 completed the survey, providing an overall response rate of 7%. The response rate was calculated using AAPOR's response rate #2 for mailed surveys of unnamed persons.<sup>1</sup>

It is customary to describe the precision of estimates made from surveys by a "level of confidence" and accompanying "confidence interval" (or margin of error). A traditional level of confidence, and the one used here, is 95%. The 95% confidence interval can be any size and quantifies the sampling error or imprecision of the survey results because some residents' opinions are relied on to estimate all residents' opinions. The margin of error for the Town of Garner survey is no greater than plus or minus six percentage points around any given percent reported for all respondents (246 completed surveys).

In addition to the randomly selected "probability sample" of households, a link to an online open-participation survey was publicized by the Town of Garner. The open-participation survey was identical to the random sample survey, with two small updates; it asked a question to confirm the respondent was a resident of Garner and also a question about where they heard about the survey. The open-participation survey was open to all town residents and became available on April 19, 2024. The survey remained open for three weeks. The data presented in the following tabs exclude the open participation survey data, but a tab at the end provides the complete frequency of responses to questions by the open-participation respondents.

## Analyzing the data

Responses from mailed surveys were entered into an electronic dataset using a “key and verify” method, where all responses are entered twice and compared to each other. Any discrepancies were resolved in comparison to the original survey form. Range checks as well as other forms of quality control were also performed. Responses from surveys completed on Polco were downloaded and merged with the mailed survey responses.

The demographics of the survey respondents were compared to those found in the 2020 Census and 2022 American Community Survey estimates for adults in the Town of Garner. The primary objective of weighting survey data is to make the survey respondents reflective of the larger population of the community. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, and housing tenure. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.<sup>2</sup> The results of the weighting scheme for the probability sample are presented in the following table.

NRC aligns demographic labels with those used by the U.S. Census for reporting purposes, when possible. Some categories (e.g., age, race/Hispanic origin, housing type, and length of residency) are combined into smaller subgroups.

|                                  |   | Unweighted | Weighted | Target <sup>4</sup> |
|----------------------------------|---|------------|----------|---------------------|
| <b>Age</b>                       | 18-34   | 13%        | 32%      | 32%                 |
|                                  | 35-54   | 30%        | 34%      | 34%                 |
|                                  | 55+   | 58%        | 34%      | 34%                 |
| <b>Hispanic origin</b>           | No, not of Hispanic, Latino/a/x, or Spanish origin                      | 96%        | 90%      | 90%                 |
|                                  | Yes, I consider myself to be of Hispanic, Latino/a/x, or Spanish origin | 4%         | 10%      | 10%                 |
| <b>Housing tenure</b>            | Own   | 89%        | 64%      | 64%                 |
|                                  | Rent  | 11%        | 36%      | 36%                 |
| <b>Housing type</b>              | Attached  | 17%        | 32%      | 32%                 |
|                                  | Detached  | 83%        | 68%      | 68%                 |
| <b>Race &amp; Hispanic ori..</b> | Not white alone   | 27%        | 38%      | 38%                 |
|                                  | White alone, not Hispanic or Latino                                     | 73%        | 62%      | 62%                 |
| <b>Sex</b>                       | Man   | 42%        | 48%      | 48%                 |
|                                  | Woman   | 58%        | 52%      | 52%                 |
| <b>Sex/age</b>                   | Man 18-34   | 4%         | 17%      | 17%                 |
|                                  | Man 35-54   | 14%        | 16%      | 16%                 |
|                                  | Man 55+   | 24%        | 14%      | 14%                 |
|                                  | Woman 18-34   | 9%         | 15%      | 15%                 |
|                                  | Woman 35-54   | 17%        | 18%      | 18%                 |
|                                  | Woman 55+   | 32%        | 19%      | 19%                 |

The survey datasets were analyzed using all or some of a combination of the Statistical Package for the Social Sciences (SPSS), R, Python, and Tableau. For the most part, the percentages presented in the reports represent the “percent positive.” The percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, essential/very important, etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating “yes” or participating in an activity at least once a month.

On many of the questions in the survey, respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in the “complete data” section. However, these responses have been removed from the analyses presented in the reports. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

### Contact

The Town of Garner funded this research. Please contact Jodi Miller of the Town of Garner at [jmiller@garnernc.gov](mailto:jmiller@garnernc.gov) if you have any questions about the survey.

### Study Limitations

All public opinion research is subject to unmeasured error. While the methodologies employed for this survey were designed to minimize this error as much as possible, these other sources of potential error should be acknowledged. **Non-response error** arises when those who were selected to participate in the survey did not do so, and may have different opinions or experiences than those who did respond. **Coverage error** refers to the possibility that some respondents that should have been included in the surveyed population were not (e.g., for a general resident survey, USPS mailing lists may exclude certain types of housing units, such as multi-family buildings where mail is delivered to a common area rather than to a specific unit (though this is rare), or where mail is received at a PO box instead of the at household's physical location. Finally, **recall bias** occurs when respondents may not perfectly remember their experiences in the past year (such as participation in social or civic events), and **social desirability bias** may cause respondents to answer in ways they think cast their responses in a more favorable light.

### Survey Validity

See the Polco Knowledge Base article on survey validity at <https://info.polco.us/knowledge/statistical-vali>

1. See AAPOR's Standard Definitions for more information at <https://aapor.org/standards-and-ethics/standard-definitions/>
2. Pasek, J. (2014). ANES Weighting Algorithm. Retrieved from <https://surveyinsights.org/wp-content/uploads/2014/07/Full-anesrake-paper.pdf>
3. Targets come from the 2020 Census and 2022 American Community Survey

## Key Findings

### Highest-performing areas:

§ Residents indicated their overall satisfaction with utilities in Garner, offering above-benchmark scores for garbage collection, stormwater management, and affordable high-speed internet.

§ Safety was listed as the top priority for the Town over the next two years, and all safety ratings were on par with comparison communities across the nation.

§ Recycling services in Garner earned above-average ratings, with all other aspects of the natural environment and parks and recreation meeting the national benchmarks.

§ Garner received above-average reviews for its shopping opportunities, cost of living, and residents' personal economic outlook.

### Lowest-performing areas:

§ Although results indicated satisfaction with many aspects of the economy, Garner as a place to visit and the vibrancy of the downtown/commercial area both earned below-average ratings.

§ Residents suggested additional focus could be needed in mobility, providing below-benchmark assessments for the:

- overall quality of the transportation system,
- ease of walking, and
- ease of travel by bicycle.

§ Results pointed to room for growth in the town's opportunities to attend special events and festivals, opportunities to volunteer, K-12 education, and adult educational opportunities.

### Other notable results:

§ Almost two-thirds of respondents stated they were very satisfied with the Spring and Fall solid waste pick-up services in Garner, and nearly all remaining participants reported feeling somewhat satisfied.

§ The majority of respondents listed the town website, town email subscriptions, social media, and local TV networks as major sources of information about the community, while local radio stations and printed/online newspapers were less commonly used.

§ When asked their preference for obtaining information about the community, most residents stated they preferred email subscriptions and social media over other choices such as text notification, mobile app push notifications, and informational videos.

### Comparisons to National Benchmarks:

Of the 126 evaluative questions which were compared to national averages, 106 were statistically similar to comparison communities. Higher ratings were seen for 9 survey items, while 10 items were lower and 1 was much lower. Being rated as "higher" or "lower" than the benchmark means that Garner's average rating for a particular item was more than 10 points different than the benchmark. If a rating was "much higher" or "much lower," then Garner's average rating was more than 20 points different when compared to the benchmark.

#### *Higher:*

- Shopping opportunities
- Cost of living
- Positive impact of economy on family income
- Ease of public parking
- Garbage collection
- Recycling
- Stormwater management
- Affordable high-speed internet
- Attracting people from diverse backgrounds

*Lower:*

- Garner as a place to visit
- Vibrancy of downtown/commercial area
- Overall quality of the transportation system (auto, bicycle, foot, bus)
- Ease of walking
- Residents who walked or biked instead of driving in the last 12 months
- Residents who carpooled with other adults or children instead of driving alone in the last 12 months
- Opportunities to attend special events and festivals
- K-12 education
- Adult educational opportunities
- Opportunities to volunteer

*Much Lower:*

- Ease of travel by bicycle.



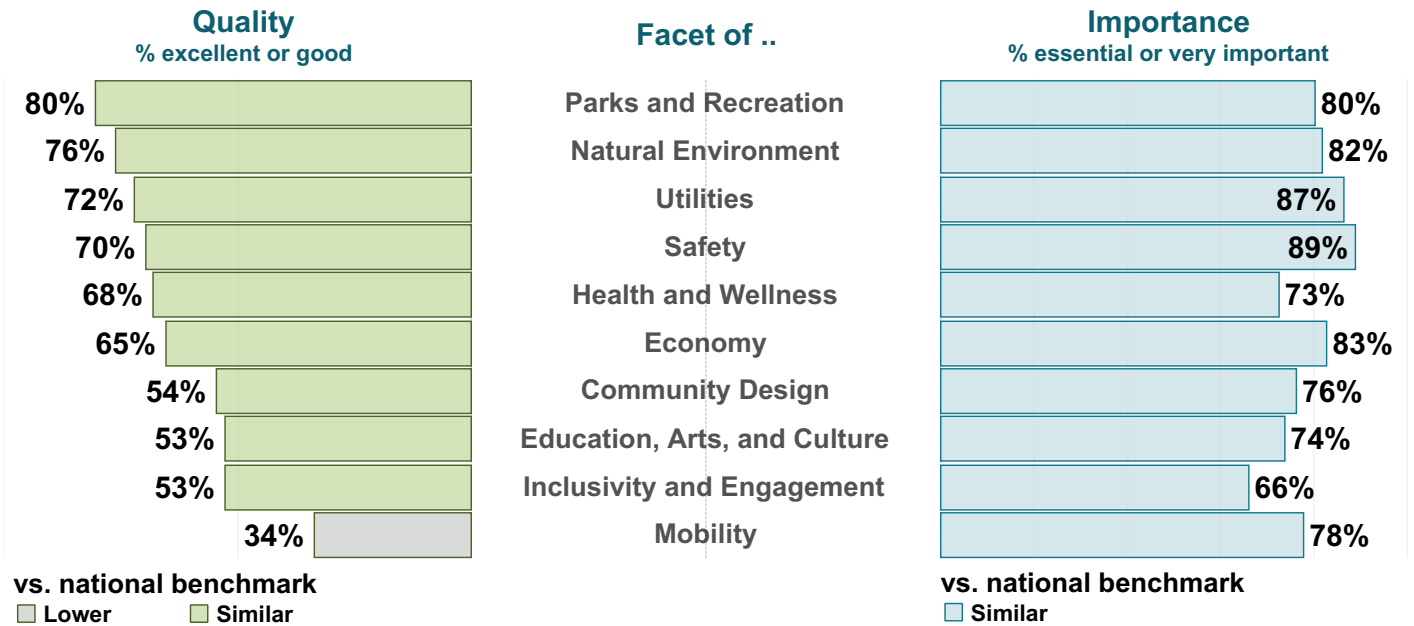
# Facets of Livability



Every jurisdiction must balance limited resources while meeting resident needs and striving to optimize community livability. To this end, it is helpful to know what aspects of the community are most important to residents and which they perceive as being of higher or lower quality. It is especially helpful to know when a facet of livability is considered of high importance but rated as lower quality, as this should be a top priority to address.

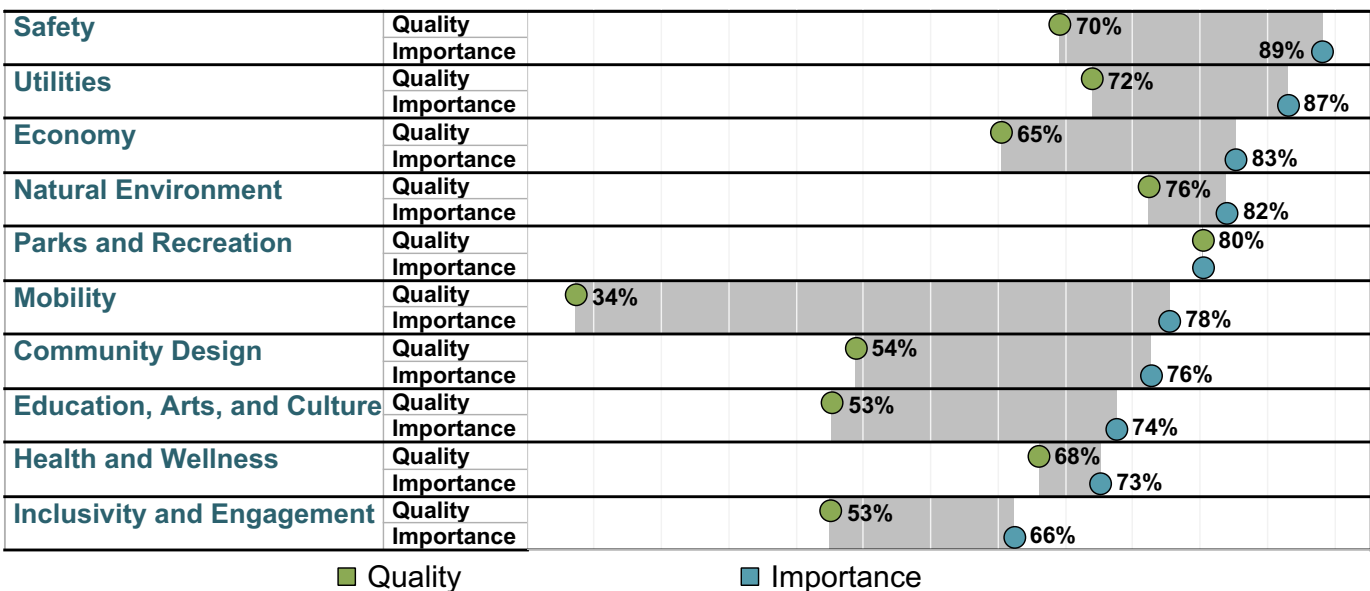
## Quality and Importance by the Numbers

The table below shows the proportion of residents who rated the community facets positively for quality and the priority (importance) placed on each. Also displayed is whether local quality ratings were lower, similar, or higher than communities across the country (the national benchmark).



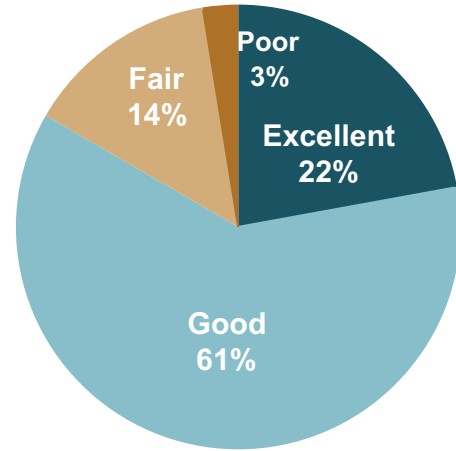
## Quality/Importance Gap Analysis

The gap analysis chart below shows the same data as above; however, this chart more clearly illustrates the comparative differences in quality and importance ratings for each facet, as well as the absolute ratings for each.





## The overall quality of life in Garner, 2024



### Quality of Life

Measuring community livability starts with assessing the quality of life of those who live there, and ensuring that the community is attractive, accessible, and welcoming to all.

Please rate each of the following aspects of quality of life in Garner.  
(% excellent or good)

|                                       |     | vs. benchmark <sup>7</sup> |
|---------------------------------------|-----|----------------------------|
| The overall quality of life in Garner | 83% | Similar                    |
| Garner as a place to live             | 80% | Similar                    |

Please indicate how likely or unlikely you are to do each of the following.  
(% very or somewhat likely)

|  |     |         |
|--|-----|---------|
| Remain in Garner for the next five years       | 85% | Similar |
| Recommend living in Garner to someone who asks | 84% | Similar |

Please rate each of the following in the Garner community.  
(% excellent or good)

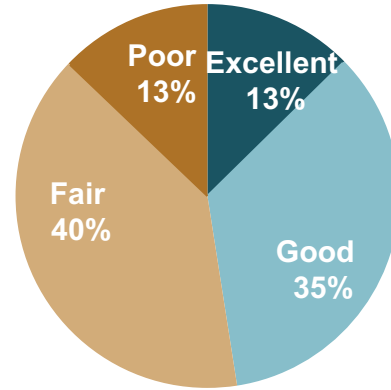
|                                       |     |         |
|---------------------------------------|-----|---------|
| Overall image or reputation of Garner | 59% | Similar |
|---------------------------------------|-----|---------|

7. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

## Overall confidence in Garner government, 2024

### Governance

Strong local governments produce results that meet the needs of residents while making the best use of available resources, and are responsive to the present and future needs of the community as a whole.



#### Please rate the quality of each of the following services in Garner. (% excellent or good)

|  |     | vs. benchmark <sup>8</sup> |
|--|-----|----------------------------|
| Overall customer service by Garner employees (police, receptionists, planners, etc.) | 80% | Similar                    |
| Public information services  | 61% | Similar                    |

#### Please rate the following categories of Garner government performance. (% excellent or good)

|  |     |         |
|--|-----|---------|
| Treating residents with respect                                  | 75% | Similar |
| Treating all residents fairly                                    | 69% | Similar |
| Being honest   | 66% | Similar |
| The overall direction that Garner is taking                      | 59% | Similar |
| Generally acting in the best interest of the community           | 57% | Similar |
| Being open and transparent to the public                         | 54% | Similar |
| The value of services for the taxes paid to Garner               | 52% | Similar |
| The job Garner government does at welcoming resident involvement | 51% | Similar |
| Overall confidence in Garner government                          | 48% | Similar |
| Informing residents about issues facing the community            | 47% | Similar |

#### Overall, how would you rate the quality of the services provided by each of the following? (% excellent or good)

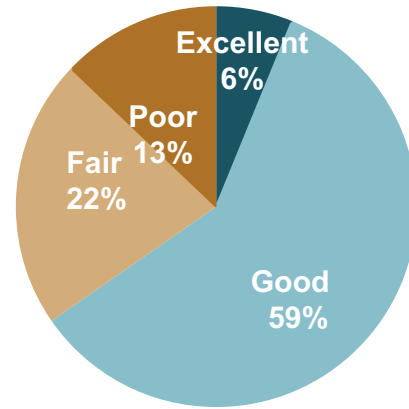
|                        |     |         |
|------------------------|-----|---------|
| The Town of Garner     | 73% | Similar |
| The Federal Government | 39% | Similar |

---

8. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

## Economy

Local governments work together with private and nonprofit businesses, and with the community at large, to foster sustainable growth, create jobs, and promote a thriving local economy.



Please rate each of the following aspects of quality of life in Garner.  
(% excellent or good)

|                            |     | vs. benchmark <sup>9</sup> |
|----------------------------|-----|----------------------------|
| Garner as a place to work  | 60% | Similar                    |
| Garner as a place to visit | 45% | Lower                      |

Please rate each of the following characteristics as they relate to Garner as a whole.  
(% excellent or good)

| Overall economic health of Garner | 65% | Similar |
|-----------------------------------|-----|---------|

Please rate each of the following in the Garner community.  
(% excellent or good)

| Shopping opportunities                                  | 65% | Higher  |
|---|-----|---------|
| Overall quality of business and service establishment.. | 61% | Similar |
| Cost of living in Garner                                | 56% | Higher  |
| Variety of business and service establishments in Gar.. | 55% | Similar |
| Employment opportunities                                | 37% | Similar |
| Vibrancy of downtown/commercial area                    | 31% | Lower   |

Please rate the quality of each of the following services in Garner.  
(% excellent or good)

| Economic development | 54% | Similar |
|----------------------|-----|---------|

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:  
(% very or somewhat positive)

| What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be: | 34% | Higher |
|--|-----|--------|

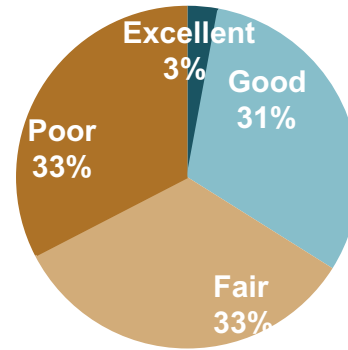
9. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.



## Overall quality of the transportation system in Garner, 2024

### Mobility

The ease with which residents can move about their communities, whether for commuting, leisure, or recreation, plays a major role in the quality of life for all who live, work, and play in the community.



Please rate each of the following characteristics as they relate to Garner as a whole.  
(% excellent or good)

|   |     | vs. benchmark <sup>10</sup> |
|---|-----|-----------------------------|
| Overall quality of the transportation system (auto, bicycle, foot, bus) in Garner | 34% | Lower                       |

Please also rate each of the following in the Garner community.  
(% excellent or good)

|   |     |            |
|---|-----|------------|
| Ease of travel by car in Garner                   | 76% | Similar    |
| Ease of public parking                            | 73% | Higher     |
| Traffic flow on major streets                     | 52% | Similar    |
| Ease of walking in Garner                         | 44% | Lower      |
| Ease of travel by public transportation in Garner | 26% | Similar    |
| Ease of travel by bicycle in Garner               | 23% | Much lower |

Please indicate whether or not you have done each of the following in the last 12 months.  
(% yes)

|   |     |         |
|---|-----|---------|
| Walked or biked instead of driving  | 47% | Lower   |
| Carpooled with other adults or children instead of driving alone          | 31% | Lower   |
| Used bus, rail, subway, or other public transportation instead of driving | 16% | Similar |

Please rate the quality of each of the following services in Garner.  
(% excellent or good)

|                         |     |         |
|-------------------------|-----|---------|
| Snow removal            | 72% | Similar |
| Street lighting         | 71% | Similar |
| Street cleaning         | 70% | Similar |
| Sidewalk maintenance    | 62% | Similar |
| Traffic enforcement     | 57% | Similar |
| Traffic signal timing   | 55% | Similar |
| Street repair           | 55% | Similar |
| Bus or transit services | 35% | Similar |

---

10. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

## Overall design or layout of Garner's residential and commercial areas, 2024

### Community Design

A well-designed community enhances the quality of life for its residents by encouraging smart land use and zoning, ensuring that affordable housing is accessible to all, and providing access to parks and other green spaces.



**Please rate each of the following aspects of quality of life in Garner.**  
(% excellent or good)

|                                      |     | vs. benchmark <sup>11</sup> |
|--------------------------------------|-----|-----------------------------|
| Your neighborhood as a place to live | 87% | Similar                     |

**Please rate each of the following characteristics as they relate to Garner as a whole.**  
(% excellent or good)

|  |     |         |
|--|-----|---------|
| Overall design or layout of Garner's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.) | 54% | Similar |
|--|-----|---------|

**Please also rate each of the following in the Garner community.**  
(% excellent or good)

|   |     |         |
|---|-----|---------|
| Preservation of the historical or cultural character of the community | 63% | Similar |
| Variety of housing options  | 59% | Similar |
| Overall appearance of Garner  | 58% | Similar |
| Well-designed neighborhoods   | 55% | Similar |
| Public places where people want to spend time                         | 52% | Similar |
| Overall quality of new development in Garner                          | 49% | Similar |
| Well-planned commercial growth  | 49% | Similar |
| Well-planned residential growth                                       | 42% | Similar |
| Availability of affordable quality housing                            | 39% | Similar |

**Please rate the quality of each of the following services in Garner.**  
(% excellent or good)

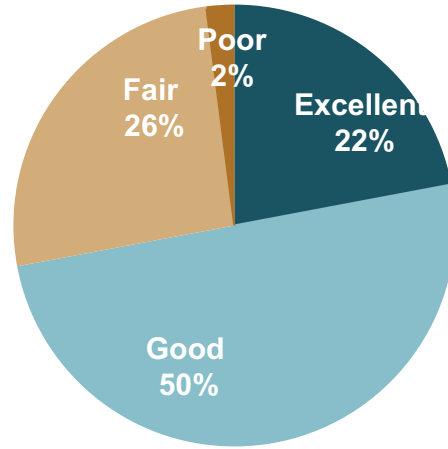
|   |     |         |
|---|-----|---------|
| Code enforcement (weeds, abandoned buildings, etc.) | 43% | Similar |
| Land use, planning, and zoning                      | 41% | Similar |

<sup>11</sup>. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

**Overall quality of the utility infrastructure in Garner, 2024**

**Utilities**

Services such as water, gas, electricity, and internet access play a vital role in ensuring the physical and economic health and well-being of the communities they serve.



**Please rate each of the following characteristics as they relate to Garner as a whole. (% excellent or good)**

vs. benchmark<sup>12</sup>

|   |     |         |
|---|-----|---------|
| Overall quality of the utility infrastructure in Garner (water, sewer, stormwater, electric/gas, broadband) | 72% | Similar |
|---|-----|---------|

**Please rate the quality of each of the following services in Garner. (% excellent or good)**

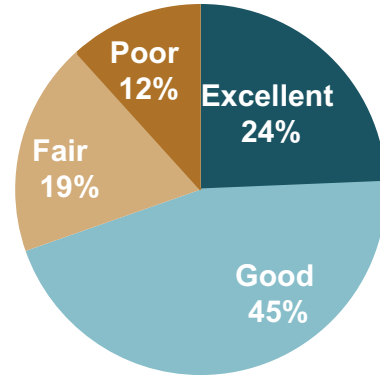
|  |     |         |
|--|-----|---------|
| Garbage collection   | 89% | Higher  |
| Stormwater management (storm drainage, dams, levees, etc.) | 82% | Higher  |
| Sewer services   | 81% | Similar |
| Power (electric and/or gas) utility                        | 78% | Similar |
| Drinking water   | 78% | Similar |
| Affordable high-speed internet access                      | 74% | Higher  |
| Utility billing  | 67% | Similar |

<sup>12</sup>. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

**Overall feeling of safety in Garner, 2024**

**Safety**

Public safety is often the most important task facing local governments. All residents should feel safe and secure in their neighborhoods and in the greater community, and providing robust safety-related services is essential to residents' quality of life.



**Please rate each of the following characteristics as they relate to Garner as a whole.**  
(% excellent or good)

|                                     |     | vs. benchmark <sup>13</sup> |
|-------------------------------------|-----|-----------------------------|
| Overall feeling of safety in Garner | 70% | Similar                     |

**Please rate how safe or unsafe you feel:**  
(% very or somewhat safe)

|   |     |         |
|---|-----|---------|
| In your neighborhood during the day                 | 95% | Similar |
| In Garner's downtown/commercial area during the day | 89% | Similar |
| From fire, flood, or other natural disaster         | 88% | Similar |
| From violent crime                                  | 76% | Similar |
| From property crime                                 | 71% | Similar |

**Please rate the quality of each of the following services in Garner.**  
(% excellent or good)

|  |     |         |
|--|-----|---------|
| Fire services  | 89% | Similar |
| Police services  | 86% | Similar |
| Ambulance or emergency medical services  | 84% | Similar |
| Fire prevention and education  | 79% | Similar |
| Crime prevention   | 61% | Similar |
| Emergency preparedness (services that prepare the community for natural disasters or other emergency situations) | 60% | Similar |
| Animal control   | 55% | Similar |

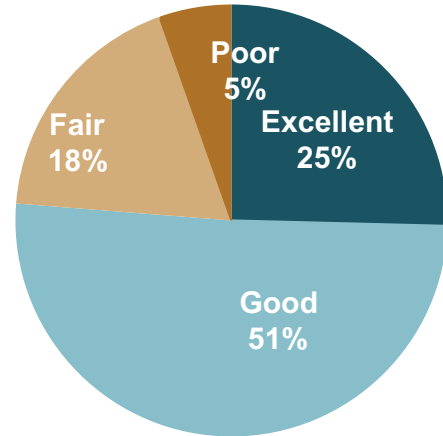
<sup>13</sup>. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.



## Overall quality of natural environment in Garner, 2024

### Natural Environment

The natural environment plays a vital role in the health and well-being of residents. The natural spaces in which residents live and experience their communities has a direct and profound effect on quality of life.



Please rate each of the following characteristics as they relate to Garner as a whole.  
(% excellent or good)

|  |     | vs. benchmark <sup>13</sup> |
|--|-----|-----------------------------|
| Overall quality of natural environment in Garner | 76% | Similar                     |

Please also rate each of the following in the Garner community.  
(% excellent or good)

|  |     |         |
|--|-----|---------|
| Air quality  | 79% | Similar |
| Cleanliness of Garner                                    | 72% | Similar |
| Water resources (beaches, lakes, ponds, riverways, etc.) | 61% | Similar |

Please rate the quality of each of the following services in Garner.  
(% excellent or good)

|   |     |         |
|---|-----|---------|
| Recycling   | 80% | Higher  |
| Yard waste pick-up  | 77% | Similar |
| Garner open space   | 69% | Similar |
| Preservation of natural areas (open space, farmlands, and greenbelts) | 62% | Similar |

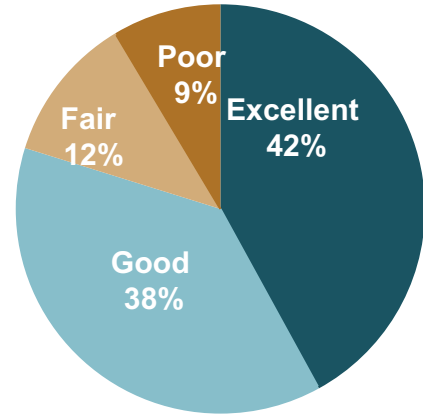
13. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

**Overall quality of the parks and recreation opportunities, 2024**

**Parks and Recreation**

"There are no communities that pride themselves on their quality of life, promote themselves as a desirable location for businesses to relocate, or maintain that they are environmental stewards of their natural resources, without such communities having a robust, active system of parks and recreation programs for public use and enjoyment."

- National Recreation and Park Association



**Please rate each of the following characteristics as they relate to Garner as a whole.**  
(% excellent or good)

|   |     | vs. benchmark <sup>15</sup> |
|---|-----|-----------------------------|
| Overall quality of parks and recreation opportunities | 80% | Similar                     |

**Please also rate each of the following in the Garner community.**  
(% excellent or good)

|  |     |         |
|--|-----|---------|
| Recreational opportunities   | 70% | Similar |
| Fitness opportunities (including exercise classes and paths or trails, etc.) | 67% | Similar |
| Availability of paths and walking trails                                     | 63% | Similar |

**Please rate the quality of each of the following services in Garner.**  
(% excellent or good)

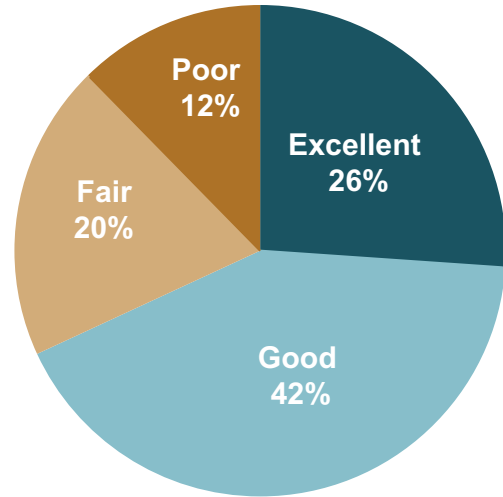
|                                  |     |         |
|----------------------------------|-----|---------|
| Recreation centers or facilities | 84% | Similar |
| Town parks                       | 83% | Similar |
| Recreation programs or classes   | 73% | Similar |

<sup>15</sup>. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

## Overall health and wellness opportunities in Garner, 2024

### Health and Wellness

The characteristics of and amenities available in the communities in which people live has a direct impact on the health and wellness of residents, and thus, on their quality of life overall.



**Please rate each of the following characteristics as they relate to Garner as a whole.**  
(% excellent or good)

|   |     | vs. benchmark <sup>16</sup> |
|---|-----|-----------------------------|
| Overall health and wellness opportunities in Garner | 68% | Similar                     |

**Please also rate each of the following in the Garner community.**  
(% excellent or good)

|   |     |         |
|---|-----|---------|
| Availability of preventive health services            | 65% | Similar |
| Availability of affordable quality health care        | 64% | Similar |
| Availability of affordable quality food               | 59% | Similar |
| Availability of affordable quality mental health care | 38% | Similar |

**Please rate the quality of each of the following services in Garner.**  
(% excellent or good)

|                 |     |         |
|-----------------|-----|---------|
| Health services | 75% | Similar |
|-----------------|-----|---------|

**Please rate your overall health.**  
(% excellent or very good)

|                                  |     |         |
|----------------------------------|-----|---------|
| Please rate your overall health. | 69% | Similar |
|----------------------------------|-----|---------|

<sup>16</sup> Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

**Overall opportunities for education, culture and the arts, 2024**

**Education, Arts, and Culture**

Participation in the arts, in educational opportunities, and in cultural activities is linked to increased civic engagement, greater social tolerance, and enhanced enjoyment of the local community.



**Please rate each of the following characteristics as they relate to Garner as a whole.**  
 (% excellent or good)

|  |     | vs. benchmark <sup>17</sup> |
|--|-----|-----------------------------|
| Overall opportunities for education, culture, and the arts | 53% | Similar                     |

**Please also rate each of the following in the Garner community.**  
 (% excellent or good)

|  |     |         |
|--|-----|---------|
| Opportunities to attend special events and festivals   | 53% | Lower   |
| Community support for the arts                         | 50% | Similar |
| Opportunities to attend cultural/arts/music activities | 49% | Similar |
| K-12 education   | 44% | Lower   |
| Adult educational opportunities                        | 38% | Lower   |
| Availability of affordable quality childcare/preschool | 35% | Similar |

**Please rate the quality of each of the following services in Garner.**  
 (% excellent or good)

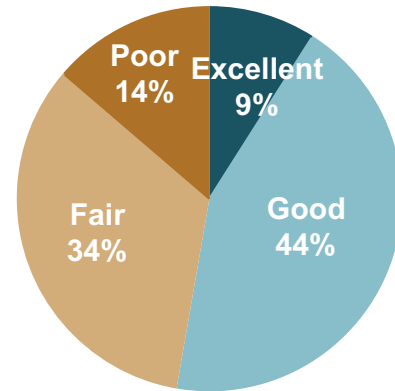
|                         |     |         |
|-------------------------|-----|---------|
| Public library services | 89% | Similar |
|-------------------------|-----|---------|

17. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

## Residents' connection and engagement with their community, 2024

### Inclusivity and Engagement

Inclusivity refers to a cultural and environmental feeling of belonging; residents who feel invited to participate within their communities feel more included, involved, and engaged than those who do not.



**Please rate each of the following aspects of quality of life in Garner.**  
(% excellent or good)

vs.  
benchmark<sup>18</sup>

|                                     |     |         |
|-------------------------------------|-----|---------|
| Garner as a place to raise children | 78% | Similar |
| Garner as a place to retire         | 71% | Similar |
| Sense of community                  | 66% | Similar |

**Please rate each of the following characteristics as they relate to Garner as a whole.**  
(% excellent or good)

|   |     |         |
|---|-----|---------|
| Residents' connection and engagement with their community | 53% | Similar |
|---|-----|---------|

**Please rate the job you feel the Garner community does at each of the following.**  
(% excellent or good)

|   |     |         |
|---|-----|---------|
| Attracting people from diverse backgrounds                              | 79% | Higher  |
| Making all residents feel welcome                                       | 75% | Similar |
| Valuing/respecting residents from diverse backgrounds                   | 73% | Similar |
| Taking care of vulnerable residents (elderly, disabled, homeless, etc.) | 47% | Similar |

**Please also rate each of the following in the Garner community.**  
(% excellent or good)

|   |     |         |
|---|-----|---------|
| Neighborliness of residents in Garner   | 68% | Similar |
| Openness and acceptance of the community toward people of diverse backgrounds | 64% | Similar |
| Sense of civic/community pride  | 63% | Similar |
| Opportunities to participate in social events and activities                  | 53% | Similar |
| Opportunities to participate in community matters                             | 51% | Similar |
| Opportunities to volunteer  | 46% | Lower   |

<sup>18</sup>. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.



























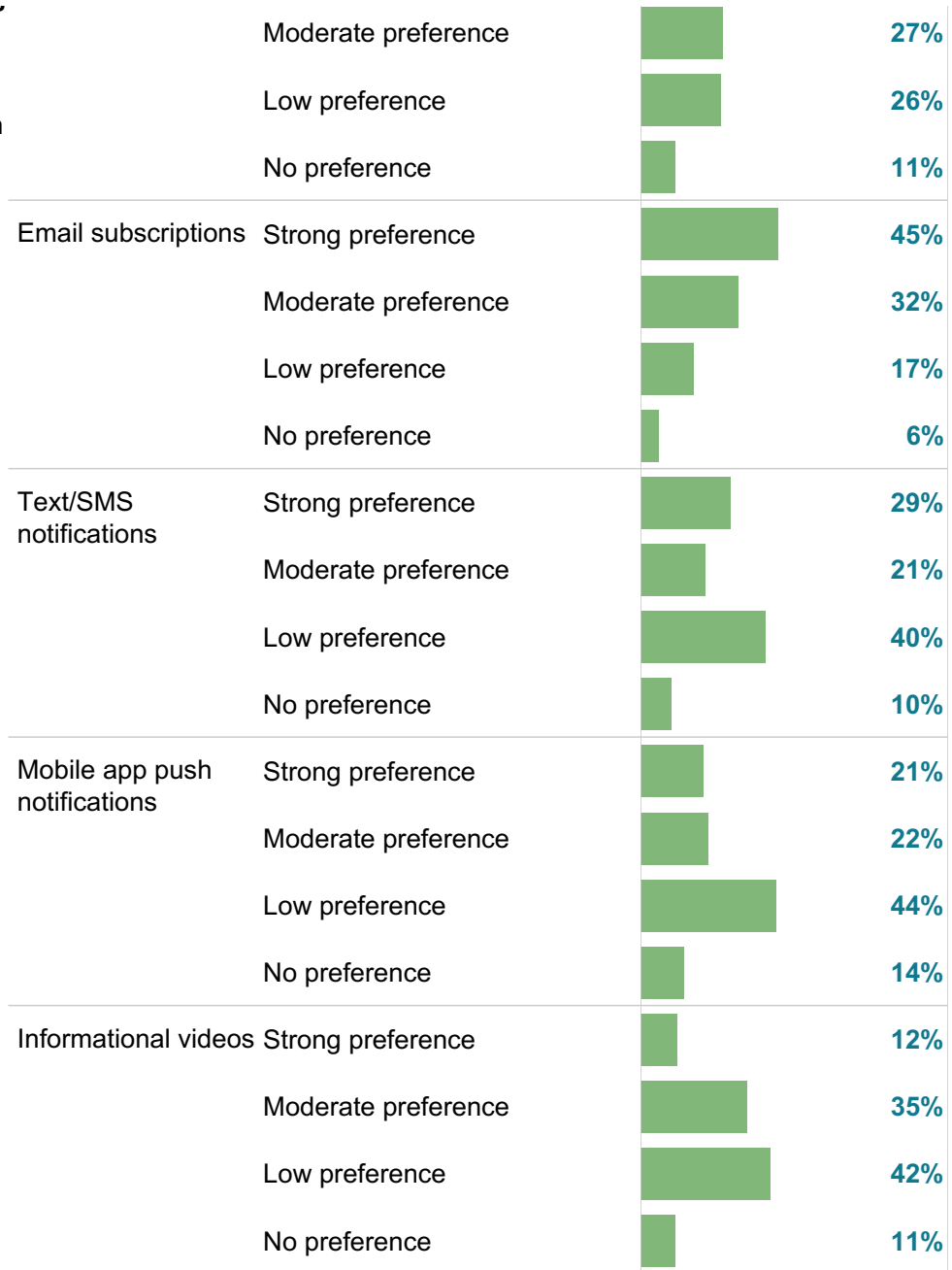
## Custom questions

Below are the complete set of responses to each custom question on the survey. By default, “don’t know” responses are excluded, but may be added to the table using the response filter below.

Include "don't know"  
No

|   |   |   |   |     |
|---|---|---|---|-----|
|   | To what extent are you satisfied with the Spring and Fall solid waste pick-up services in Garner? | Very satisfied  |    | 63% |
|   |   | Somewhat satisfied  |    | 33% |
|   |   | Somewhat dissatisfied   |    | 3%  |
| <b>How much of a source, if at all, do you consider each of the following to be for obtaining information about news and events in the community?</b> | Town email subscriptions  | Major source  |    | 49% |
|   |   | Minor source  |    | 28% |
|   |   | Not a source  |    | 23% |
|   | Town website (www.garnernc.gov)   | Major source  |    | 57% |
|   |   | Minor source  |   | 38% |
|   |   | Not a source  |  | 5%  |
|   | Printed or online newspaper (e.g. "The News & Observer")  | Major source  |  | 22% |
|   |   | Minor source  |  | 32% |
|   |   | Not a source  |  | 46% |
| Social media (e.g., Facebook, Instagram, YouTube, etc.)   | Major source  |  | 47%   |     |
|   | Minor source  |  | 36%   |     |
|   | Not a source  |  | 17%   |     |
| Local TV network stations   | Major source  |  | 46%   |     |
|   | Minor source  |  | 28%   |     |
|   | Not a source  |  | 27%   |     |
| Local radio stations  | Major source  |  | 23%   |     |
|   | Minor source  |  | 45%   |     |
|   | Not a source  |  | 32%   |     |
| <b>How much do you prefer the following</b>   | Social media  | Strong preference   |  | 36% |

**methods for  
obtaining  
information about  
news and events in  
the community?**



# Residents' Participation Levels



Please indicate whether or not you have done each of the following in the last 12 months. **vs. benchmark<sup>19</sup>**  
 (% yes)

|  |     |         |
|--|-----|---------|
| Voted in your most recent local election   | 70% | Similar |
| Contacted the Town of Garner (in-person, phone, email, or web) for help or information   | 39% | Similar |
| Watched (online or on television) a local public meeting   | 32% | Similar |
| Volunteered your time to some group/activity in Garner   | 24% | Similar |
| Contacted Garner elected officials (in-person, phone, email, or web) to express your opinion   | 19% | Similar |
| Campaigned or advocated for a local issue, cause, or candidate   | 14% | Similar |
| Attended a local public meeting (of local elected officials like Town Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.) | 12% | Similar |
| <b>In general, how many times do you:</b><br>(% a few times a week or more)  |     |         |
| Use or check email   | 97% | Similar |
| Access the internet from your home using a computer, laptop, or tablet computer  | 96% | Similar |
| Access the internet from your cell phone   | 94% | Similar |
| Visit social media sites such as Facebook, Twitter, Nextdoor, etc.   | 81% | Similar |
| Shop online  | 54% | Similar |
| Share your opinions online   | 23% | Similar |

19. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

## National Benchmark Tables

This table contains the comparisons of Garner's results to those from other communities. The first column shows the comparison of Garner's rating to the benchmark. Garner's results are noted as being "higher", "lower" or "similar" to the benchmark, meaning that the average rating given by Garner residents is statistically similar to or different than the benchmark. The second column is Garner's "percent positive." Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good). The third column is the rank assigned to Garner's rating among communities where a similar question was asked. The fourth column is the number of communities that asked a similar question. The fifth column shows the percentile for Garner's result -- that is what percent of surveyed communities had a lower rating than Garner.

|                        |  |  | % positive | Rank | Number of communities | Percentile |     |
|------------------------|--|--|------------|------|-----------------------|------------|-----|
| <b>Quality of Life</b> | <b>Please rate each of the following aspects of quality of life in Garner.</b>     | Garner as a place to live  | Similar    | 80%  | 240                   | 389        | 36% |
|                        |  | The overall quality of life in Garner  | Similar    | 83%  | 224                   | 410        | 43% |
|                        | <b>Please indicate how likely or unlikely you are to do each of the following.</b> | Recommend living in Garner to someone who asks                                       | Similar    | 84%  | 173                   | 336        | 48% |
|                        |  | Remain in Garner for the next five years   | Similar    | 85%  | 136                   | 340        | 60% |
|                        | <b>Please rate each of the following in the Garner community.</b>                  | Overall image or reputation of Garner  | Similar    | 59%  | 276                   | 382        | 25% |
| <b>Governance</b>      | <b>Please rate the quality of each of the following services in Garner.</b>        | Public information services  | Similar    | 61%  | 222                   | 336        | 33% |
|                        |  | Overall customer service by Garner employees (police, receptionists, planners, etc.) | Similar    | 80%  | 142                   | 384        | 61% |
|                        | <b>Please rate the following categories of Garner government performance.</b>      | The value of services for the taxes paid to Garner                                   | Similar    | 52%  | 172                   | 395        | 55% |
|                        |  | The overall direction that Garner is taking  | Similar    | 59%  | 182                   | 364        | 49% |
|                        |  | The job Garner government does at welcoming resident involvement                     | Similar    | 51%  | 176                   | 356        | 50% |
|                        |  | Overall confidence in Garner government  | Similar    | 48%  | 167                   | 328        | 49% |



|   |   |   |                    |         |     |     |     |
|---|---|---|--------------------|---------|-----|-----|-----|
| <b>Governance</b>   | <b>Please rate the following categories of Garner government performance.</b>                 | Generally acting in the best interest of the community  | Similar            | 57%     | 151 | 332 | 54% |
|   |   | Being honest  | Similar            | 66%     | 103 | 323 | 68% |
|   |   | Being open and transparent to the public  | Similar            | 54%     | 129 | 281 | 54% |
|   |   | Informing residents about issues facing the community   | Similar            | 47%     | 164 | 285 | 42% |
|   |   | Treating all residents fairly   | Similar            | 69%     | 85  | 329 | 74% |
|   |   | Treating residents with respect   | Similar            | 75%     | 87  | 278 | 69% |
|   |   | <b>Overall, how would you rate the quality of the services provided by each of the following?</b> | The Town of Garner | Similar | 73% | 158 | 389 |
| The Federal Government  | Similar   |   | 39%                | 211     | 316 | 33% |     |
| <b>Economy</b>  | <b>Please rate each of the following aspects of quality of life in Garner.</b>                | Garner as a place to work   | Similar            | 60%     | 267 | 382 | 28% |
|   |   | Garner as a place to visit  | Lower              | 45%     | 294 | 342 | 13% |
|   | <b>Please rate each of the following characteristics as they relate to Garner as a whole.</b> | Overall economic health of Garner   | Similar            | 65%     | 209 | 335 | 37% |
| <b>Please rate each of the following in the Garner community.</b> | Overall quality of business and service establishments in Garner                              | Similar   | 61%                | 211     | 335 | 37% |     |
|   | Variety of business and service establishments in Garner                                      | Similar   | 55%                | 151     | 276 | 45% |     |
|   | Vibrancy of downtown/commercial area  | Lower   | 31%                | 263     | 315 | 16% |     |

|  |   |  |   |         |     |     |     |
|--|---|--|---|---------|-----|-----|-----|
| <b>Economy</b>   | <b>Please rate each of the following in the Garner community.</b>           | Employment opportunities   | Similar   | 37%     | 244 | 348 | 29% |
|  |   | Shopping opportunities   | Higher  | 65%     | 90  | 338 | 73% |
|  |   | Cost of living in Garner   | Higher  | 56%     | 23  | 325 | 93% |
|  | <b>Please rate the quality of each of the following services in Garner.</b> | Economic development   | Similar   | 54%     | 161 | 330 | 51% |
|  |   | <b>Please rate how important, if at all, you think it is for the Garner community to focus on each of the following in the coming two years.</b> | Overall economic health of Garner   | Similar | 83% | 185 | 310 |
|  |   | What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:             | Higher  | 34%     | 32  | 318 | 90% |
|  | <b>Mobility</b>   | <b>Please rate each of the following characteristics as they relate to Garner as a whole.</b>  | Overall quality of the transportation system (auto, bicycle, foot, bus) in Garner | Lower   | 34% | 246 | 284 |
| <b>Please also rate each of the following in the Garner community.</b> |   |  | Traffic flow on major streets   | Similar | 52% | 164 | 362 |
|  |   | Ease of public parking   | Higher  | 73%     | 58  | 315 | 81% |
|  |   | Ease of travel by car in Garner  | Similar   | 76%     | 80  | 346 | 76% |
|  |   | Ease of travel by public transportation in Garner  | Similar   | 26%     | 198 | 318 | 37% |
|  |   | Ease of travel by bicycle in Garner  | Much lower  | 23%     | 319 | 346 | 6%  |
|  |   | Ease of walking in Garner  | Lower   | 44%     | 317 | 350 | 8%  |
|  |   | <b>Please indicate whether or not you have done each of the following in the last 12 months.</b>   | Used bus, rail, subway, or other public transportation instead of driving         | Similar | 16% | 136 | 301 |

|  |  |  |         |     |     |     |     |
|--|--|--|---------|-----|-----|-----|-----|
| <b>Mobility</b>  | <b>Please indicate whether or not you have done each of the following in the last 12 months.</b> | Carpooled with other adults or children instead of driving alone   | Lower   | 31% | 303 | 317 | 4%  |
|  |  | Walked or biked instead of driving   | Lower   | 47% | 241 | 319 | 24% |
|  | <b>Please rate the quality of each of the following services in Garner.</b>                      | Traffic enforcement  | Similar | 57% | 190 | 377 | 48% |
|  |  | Traffic signal timing  | Similar | 55% | 146 | 327 | 55% |
|  |  | Street repair  | Similar | 55% | 114 | 376 | 69% |
|  |  | Street cleaning  | Similar | 70% | 128 | 339 | 62% |
|  |  | Street lighting  | Similar | 71% | 62  | 367 | 82% |
|  |  | Snow removal   | Similar | 72% | 119 | 293 | 58% |
|  |  | Sidewalk maintenance   | Similar | 62% | 130 | 339 | 61% |
|  |  | Bus or transit services  | Similar | 35% | 218 | 313 | 30% |
| <b>Please rate how important, if at all, you think it is for the Garner community to focus on each of the following in the coming two years.</b> | Overall quality of the transportation system (auto, bicycle, foot, bus) in Garner                | Similar  | 78%     | 52  | 274 | 81% |     |
| <b>Community Design</b>  | <b>Please rate each of the following aspects of quality of life in Garner.</b>                   | Your neighborhood as a place to live   | Similar | 87% | 191 | 349 | 45% |
|  | <b>Please rate each of the following characteristics as they relate to Garner as a whole.</b>    | Overall design or layout of Garner's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.) | Similar | 54% | 197 | 326 | 39% |
|  | <b>Please also rate each of the following in the Garner community.</b>                           | Well-planned residential growth  | Similar | 42% | 145 | 278 | 48% |

|  |  |   |                                |         |     |     |     |
|--|--|---|--------------------------------|---------|-----|-----|-----|
| <b>Community Design</b>  | <b>Please also rate each of the following in the Garner community.</b>   | Well-planned commercial growth  | Similar                        | 49%     | 131 | 277 | 53% |
|  |  | Well-designed neighborhoods   | Similar                        | 55%     | 126 | 278 | 54% |
|  |  | Preservation of the historical or cultural character of the community                                       | Similar                        | 63%     | 126 | 274 | 54% |
|  |  | Public places where people want to spend time   | Similar                        | 52%     | 223 | 320 | 30% |
|  |  | Variety of housing options  | Similar                        | 59%     | 90  | 333 | 73% |
|  |  | Availability of affordable quality housing  | Similar                        | 39%     | 95  | 355 | 73% |
|  |  | Overall quality of new development in Garner  | Similar                        | 49%     | 197 | 344 | 42% |
|  |  | Overall appearance of Garner  | Similar                        | 58%     | 254 | 358 | 27% |
|  |  | <b>Please rate the quality of each of the following services in Garner.</b>                                 | Land use, planning, and zoning | Similar | 41% | 223 | 340 |
| Code enforcement (weeds, abandoned buildings, etc.)  | Similar  |   | 43%                            | 211     | 369 | 41% |     |
| <b>Please rate how important, if at all, you think it is for the Garner community to focus on each of the following in the coming two years.</b> | Overall design or layout of Garner's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.) | Similar   | 76%                            | 81      | 310 | 74% |     |
| <b>Utilities</b>   | <b>Please rate each of the following characteristics as they relate to Garner as a whole.</b>                        | Overall quality of the utility infrastructure in Garner (water, sewer, stormwater, electric/gas, broadband) | Similar                        | 72%     | 79  | 275 | 71% |
|  | <b>Please rate the quality of each of the following services in Garner.</b>  | Affordable high-speed internet access   | Higher                         | 74%     | 11  | 273 | 96% |
|  |  | Garbage collection  | Higher                         | 89%     | 28  | 355 | 92% |

|   |  |   |                                     |         |     |     |     |
|---|--|---|-------------------------------------|---------|-----|-----|-----|
| <b>Utilities</b>  | <b>Please rate the quality of each of the following services in Garner.</b>  | Drinking water  | Similar                             | 78%     | 74  | 338 | 78% |
|   |  | Sewer services  | Similar                             | 81%     | 78  | 335 | 76% |
|   |  | Stormwater management (storm drainage, dams, levees, etc.)  | Higher                              | 82%     | 22  | 355 | 93% |
|   |  | Power (electric and/or gas) utility   | Similar                             | 78%     | 97  | 295 | 67% |
|   |  | Utility billing   | Similar                             | 67%     | 177 | 314 | 43% |
|   | <b>Please rate how important, if at all, you think it is for the Garner community to focus on each of the following in the coming two years.</b> | Overall quality of the utility infrastructure in Garner (water, sewer, stormwater, electric/gas, broadband) | Similar                             | 87%     | 171 | 274 | 37% |
|   | <b>Safety</b>  | <b>Please rate each of the following characteristics as they relate to Garner as a whole.</b>               | Overall feeling of safety in Garner | Similar | 70% | 250 | 375 |
| <b>Please rate how safe or unsafe you feel:</b>                             |  |   | In your neighborhood during the day | Similar | 95% | 190 | 353 |
|   |  | In Garner's downtown/commercial area during the day   | Similar                             | 89%     | 184 | 341 | 46% |
|   |  | From property crime   | Similar                             | 71%     | 204 | 286 | 28% |
|   |  | From violent crime  | Similar                             | 76%     | 199 | 286 | 30% |
|   |  | From fire, flood, or other natural disaster   | Similar                             | 88%     | 95  | 276 | 65% |
| <b>Please rate the quality of each of the following services in Garner.</b> |  | Police services   | Similar                             | 86%     | 93  | 402 | 76% |
|   | Crime prevention   | Similar   | 61%                                 | 230     | 378 | 37% |     |

|  |   |  |   |         |     |     |     |
|--|---|--|---|---------|-----|-----|-----|
| <b>Safety</b>  | <b>Please rate the quality of each of the following services in Garner.</b> | Animal control   | Similar   | 55%     | 283 | 350 | 17% |
|  |   | Ambulance or emergency medical services  | Similar   | 84%     | 177 | 353 | 48% |
|  |   | Fire services  | Similar   | 89%     | 145 | 373 | 60% |
|  |   | Fire prevention and education  | Similar   | 79%     | 158 | 335 | 52% |
|  |   | Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)                                 | Similar   | 60%     | 200 | 335 | 39% |
|  |   | <b>Please rate how important, if at all, you think it is for the Garner community to focus on each of the following in the coming two years.</b> | Overall feeling of safety in Garner                   | Similar | 89% | 175 | 310 |
|  | <b>Parks and Recreation</b>   | <b>Please rate each of the following characteristics as they relate to Garner as a whole.</b>  | Overall quality of parks and recreation opportunities | Similar | 80% | 125 | 281 |
| <b>Please also rate each of the following in the Garner community.</b>   |   | Availability of paths and walking trails   | Similar   | 63%     | 225 | 350 | 34% |
|  |   | Fitness opportunities (including exercise classes and paths or trails, etc.)   | Similar   | 67%     | 194 | 322 | 39% |
|  |   | Recreational opportunities   | Similar   | 70%     | 192 | 340 | 43% |
| <b>Please rate the quality of each of the following services in Garner.</b>  |   | Town parks   | Similar   | 83%     | 132 | 353 | 62% |
|  |   | Recreation programs or classes   | Similar   | 73%     | 179 | 343 | 47% |
|  |   | Recreation centers or facilities   | Similar   | 84%     | 79  | 330 | 76% |
| <b>Please rate how important, if at all, you think it is for the Garner community to focus on each of the following in the coming two years.</b> | Overall quality of parks and recreation opportunities                       | Similar  | 80%   | 61      | 275 | 78% |     |

|                                   |   |   |         |     |     |     |     |
|-----------------------------------|---|---|---------|-----|-----|-----|-----|
| <b>Inclusivity and Engagement</b> | <b>Please rate each of the following aspects of quality of life in Garner.</b>                | Garner as a place to raise children   | Similar | 78% | 248 | 393 | 34% |
|                                   |   | Garner as a place to retire   | Similar | 71% | 110 | 387 | 70% |
|                                   |   | Sense of community  | Similar | 66% | 193 | 354 | 44% |
|                                   | <b>Please rate each of the following characteristics as they relate to Garner as a whole.</b> | Residents' connection and engagement with their community                     | Similar | 53% | 177 | 278 | 36% |
|                                   | <b>Please rate the job you feel the Garner community does at each of the following.</b>       | Making all residents feel welcome   | Similar | 75% | 108 | 280 | 61% |
|                                   |   | Attracting people from diverse backgrounds                                    | Higher  | 79% | 31  | 277 | 89% |
|                                   |   | Valuing/respecting residents from diverse backgrounds                         | Similar | 73% | 90  | 278 | 67% |
|                                   |   | Taking care of vulnerable residents (elderly, disabled, homeless, etc.)       | Similar | 47% | 182 | 274 | 33% |
|                                   | <b>Please also rate each of the following in the Garner community.</b>                        | Sense of civic/community pride  | Similar | 63% | 168 | 274 | 39% |
|                                   |   | Neighborliness of residents in Garner   | Similar | 68% | 135 | 321 | 58% |
|                                   |   | Opportunities to participate in social events and activities                  | Similar | 53% | 257 | 331 | 22% |
|                                   |   | Opportunities to volunteer  | Lower   | 46% | 308 | 326 | 5%  |
|                                   |   | Opportunities to participate in community matters                             | Similar | 51% | 286 | 326 | 12% |
|                                   |   | Openness and acceptance of the community toward people of diverse backgrounds | Similar | 64% | 160 | 344 | 53% |

|                                     |  |  |         |     |     |     |     |
|-------------------------------------|--|--|---------|-----|-----|-----|-----|
| <b>Inclusivity and Engagement</b>   | <b>Please rate how important, if at all, you think it is for the Garner community to focus on each of the following in the coming two years.</b> | Residents' connection and engagement with their community  | Similar | 66% | 178 | 310 | 42% |
|                                     | <b>Please rate each of the following characteristics as they relate to Garner as a whole.</b>  | Overall opportunities for education, culture, and the arts | Similar | 53% | 241 | 331 | 27% |
| <b>Education, Arts, and Culture</b> | <b>Please also rate each of the following in the Garner community.</b>   | Opportunities to attend cultural/arts/music activities     | Similar | 49% | 229 | 343 | 33% |
|                                     |  | Community support for the arts                             | Similar | 50% | 209 | 274 | 24% |
|                                     | Availability of affordable quality childcare/preschool   | Similar  | 35%     | 218 | 328 | 33% |     |
|                                     | K-12 education   | Lower  | 44%     | 281 | 339 | 17% |     |
|                                     | Adult educational opportunities  | Lower  | 38%     | 259 | 323 | 19% |     |
|                                     | Opportunities to attend special events and festivals   | Lower  | 53%     | 279 | 326 | 14% |     |
|                                     | <b>Please rate the quality of each of the following services in Garner.</b>  | Public library services                                    | Similar | 89% | 97  | 352 | 72% |
|                                     | <b>Please rate how important, if at all, you think it is for the Garner community to focus on each of the following in the coming two years.</b> | Overall opportunities for education, culture, and the arts | Similar | 74% | 113 | 310 | 63% |
| <b>Health and Wellness</b>          | <b>Please rate each of the following characteristics as they relate to Garner as a whole.</b>  | Overall health and wellness opportunities in Garner        | Similar | 68% | 181 | 328 | 44% |
|                                     | <b>Please also rate each of the following in the Garner community.</b>   | Availability of affordable quality food                    | Similar | 59% | 177 | 320 | 45% |
|                                     |  | Availability of affordable quality health care             | Similar | 64% | 103 | 333 | 69% |
|                                     |  | Availability of preventive health services                 | Similar | 65% | 140 | 315 | 55% |



|  |  |  |         |     |     |     |     |
|--|--|--|---------|-----|-----|-----|-----|
| <b>Health and Wellness</b>   | <b>Please also rate each of the following in the Garner community.</b>   | Availability of affordable quality mental health care                                  | Similar | 38% | 206 | 319 | 35% |
|  |  |  |         |     |     |     |     |
|  | <b>Please rate the quality of each of the following services in Garner.</b>  | Health services  | Similar | 75% | 123 | 312 | 60% |
|  |  |  |         |     |     |     |     |
| <b>Please rate how important, if at all, you think it is for the Garner community to focus on each of the following in the coming two years.</b> | Overall health and wellness opportunities in Garner  | Similar  | 73%     | 188 | 310 | 39% |     |
|  | Please rate your overall health.   | Similar  | 69%     | 116 | 315 | 63% |     |
| <b>Natural Environment</b>   | <b>Please rate each of the following characteristics as they relate to Garner as a whole.</b>  | Overall quality of natural environment in Garner                                       | Similar | 76% | 192 | 336 | 42% |
|  |  |  |         |     |     |     |     |
|  | <b>Please also rate each of the following in the Garner community.</b>   | Cleanliness of Garner  | Similar | 72% | 196 | 355 | 44% |
|  |  | Water resources (beaches, lakes, ponds, riverways, etc.)                               | Similar | 61% | 161 | 259 | 38% |
|  |  | Air quality  | Similar | 79% | 166 | 328 | 49% |
|  | <b>Please rate the quality of each of the following services in Garner.</b>  | Preservation of natural areas (open space, farmlands, and greenbelts)                  | Similar | 62% | 154 | 321 | 52% |
|  |  | Garner open space  | Similar | 69% | 101 | 318 | 68% |
|  |  | Recycling  | Higher  | 80% | 69  | 359 | 80% |
|  |  | Yard waste pick-up   | Similar | 77% | 81  | 316 | 74% |
|  | <b>Please rate how important, if at all, you think it is for the Garner community to focus on each of the following in the coming two years.</b> | Overall quality of natural environment in Garner                                       | Similar | 82% | 139 | 310 | 55% |
|  |  |  |         |     |     |     |     |
| <b>Participation</b>   | <b>Please indicate whether or not you have done each of the following in the last 12 months.</b>   | Contacted the Town of Garner (in-person, phone, email, or web) for help or information | Similar | 39% | 283 | 354 | 20% |

| Participation                      | Please indicate whether or not you have done each of the following in the last 12 months.  |         |     |     |     |     |  |
|------------------------------------|--|---------|-----|-----|-----|-----|--|
|                                    | Contacted Garner elected officials (in-person, phone, email, or web) to express your opinion   | Similar | 19% | 86  | 320 | 73% |  |
|                                    | Attended a local public meeting (of local elected officials like Town Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.) | Similar | 12% | 293 | 323 | 9%  |  |
|                                    | Watched (online or on television) a local public meeting   | Similar | 32% | 59  | 313 | 81% |  |
|                                    | Volunteered your time to some group/activity in Garner   | Similar | 24% | 253 | 326 | 22% |  |
|                                    | Campaigned or advocated for a local issue, cause, or candidate   | Similar | 14% | 210 | 316 | 33% |  |
|                                    | Voted in your most recent local election   | Similar | 70% | 203 | 275 | 26% |  |
| In general, how many times do you: | Access the internet from your home using a computer, laptop, or tablet computer  | Similar | 96% | 98  | 272 | 64% |  |
|                                    | Access the internet from your cell phone   | Similar | 94% | 121 | 274 | 56% |  |
|                                    | Visit social media sites such as Facebook, Twitter, Nextdoor, etc.   | Similar | 81% | 89  | 274 | 67% |  |
|                                    | Use or check email   | Similar | 97% | 101 | 275 | 63% |  |
|                                    | Share your opinions online   | Similar | 23% | 208 | 273 | 24% |  |
|                                    | Shop online  | Similar | 54% | 156 | 272 | 43% |  |

## Complete Set of Frequencies

This dashboard contains a complete set of responses to each question on the survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter to the right. In some tables, the percentages may not sum to 100%; this is either because the question permitted the respondent to "choose all that apply", or for a question that asked the respondent to select one answer, it is due to the customary practice of rounding values to the nearest whole number.

| Please rate each of the following aspects of quality of life in Garner. |                                      |           |  | 33%<br>N=82  |
|---|--------------------------------------|-----------|--|--------------|
|   | Garner as a place to live            | Good      |  | 47%<br>N=116 |
|   |                                      | Fair      |  | 17%<br>N=42  |
|   |                                      | Poor      |  | 2%<br>N=6    |
|   | Your neighborhood as a place to live | Excellent |  | 34%<br>N=82  |
|   |                                      | Good      |  | 53%<br>N=129 |
|   |                                      | Fair      |  | 12%<br>N=30  |
|   |                                      | Poor      |  | 1%<br>N=2    |
|   | Garner as a place to raise children  | Excellent |  | 24%<br>N=46  |
|   |                                      | Good      |  | 54%<br>N=101 |
|   |                                      | Fair      |  | 17%<br>N=31  |
|   |                                      | Poor      |  | 5%<br>N=10   |
|   | Garner as a place to work            | Excellent |  | 9%<br>N=15   |
|   |                                      | Good      |  | 51%<br>N=87  |
|   |                                      | Fair      |  | 23%<br>N=39  |
|   |                                      | Poor      |  | 17%<br>N=28  |
|   | Garner as a place to visit           | Excellent |  | 9%<br>N=20   |
|   |                                      | Good      |  | 37%<br>N=84  |
|   |                                      | Fair      |  | 30%<br>N=68  |
|   |                                      | Poor      |  | 25%<br>N=57  |

**Please rate each of the following aspects of quality of life in Garner.**

Garner as a place to retire

Excellent



**30%**  
N=56

Good



**41%**  
N=75

Fair



**23%**  
N=43

Poor



**5%**  
N=10

The overall quality of life in Garner

Excellent



**22%**  
N=54

Good



**61%**  
N=150

Fair



**14%**  
N=34

Poor



**3%**  
N=6

Sense of community

Excellent



**14%**  
N=33

Good



**52%**  
N=124

Fair



**24%**  
N=57

Poor



**10%**  
N=23

**Please rate each of the following characteristics as they relate to Garner as a whole.**

Overall economic health of Garner

Excellent



**6%**  
N=13

Good



**59%**  
N=127

Fair



**22%**  
N=47

Poor



**13%**  
N=28

Overall quality of the transportation system (auto, bicycle, foot, bus) in Garner

Excellent



**3%**  
N=6

Good



**31%**  
N=69

Fair



**33%**  
N=74

Poor



**33%**  
N=72

Overall design or layout of Garner's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)

Excellent



**8%**  
N=21

Good



**46%**  
N=113

Fair



























**35%**  
N=87

























Poor



























**10%**  
N=25

Please rate each of the following characteristics as they relate to Garner as a whole.

|   |           |   |              |
|---|-----------|---|--------------|
| Overall quality of the utility infrastructure in Garner (water, sewer, stormwater, electric/gas, broadband) | Excellent |    | 22%<br>N=53  |
|   | Good      |    | 50%<br>N=122 |
|   | Fair      |    | 26%<br>N=63  |
|   | Poor      |    | 2%<br>N=5    |
| Overall feeling of safety in Garner   | Excellent |    | 24%<br>N=60  |
|   | Good      |    | 45%<br>N=111 |
|   | Fair      |    | 19%<br>N=46  |
|   | Poor      |    | 12%<br>N=29  |
| Overall quality of natural environment in Garner  | Excellent |    | 25%<br>N=61  |
|   | Good      |    | 51%<br>N=123 |
|   | Fair      |    | 18%<br>N=44  |
|   | Poor      |  | 5%<br>N=13   |
| Overall quality of parks and recreation opportunities   | Excellent |  | 42%<br>N=94  |
|   | Good      |  | 38%<br>N=84  |
|   | Fair      |  | 12%<br>N=26  |
|   | Poor      |  | 9%<br>N=19   |
| Overall health and wellness opportunities in Garner   | Excellent |  | 26%<br>N=59  |
|   | Good      |  | 42%<br>N=96  |
|   | Fair      |  | 20%<br>N=44  |
|   | Poor      |  | 12%<br>N=28  |
| Overall opportunities for education, culture, and the arts  | Excellent |  | 10%<br>N=22  |
|   | Good      |  | 43%<br>N=94  |
|   | Fair      |  | 33%<br>N=72  |
|   | Poor      |  | 14%<br>N=31  |

























|   |   |   |   |              |
|---|---|---|---|--------------|
| <b>Please rate each of the following characteristics as they relate to Garner as a whole.</b> | Residents' connection and engagement with their community | Excellent   |    | 9%<br>N=19   |
|   |   | Good  |    | 44%<br>N=95  |
|   |   | Fair  |    | 34%<br>N=73  |
|   |   | Poor  |    | 14%<br>N=30  |
| <b>Please indicate how likely or unlikely you are to do each of the following.</b>            | Recommend living in Garner to someone who asks            | Very likely   |    | 47%<br>N=112 |
|   |   | Somewhat likely   |    | 37%<br>N=88  |
|   |   | Somewhat unlikely   |    | 7%<br>N=16   |
|   |   | Very unlikely   |    | 9%<br>N=20   |
|   | Remain in Garner for the next five years                  | Very likely   |    | 55%<br>N=131 |
|   |   | Somewhat likely   |    | 30%<br>N=71  |
|   |   | Somewhat unlikely   |    | 6%<br>N=14   |
|   |   | Very unlikely   |  | 9%<br>N=21   |
| <b>Please rate how safe or unsafe you feel:</b>   | In your neighborhood during the day                       | Very safe   |  | 69%<br>N=168 |
|   |   | Somewhat safe   |  | 26%<br>N=62  |
|   |   | Neither safe nor unsafe   |  | 4%<br>N=10   |
|   |   | Somewhat unsafe   |  | 1%<br>N=1    |
|   |   | Very unsafe   |  | 0%<br>N=1    |
|   | In Garner's downtown/commercial area during the day       | Very safe   |  | 60%<br>N=135 |
|   |   | Somewhat safe   |  | 30%<br>N=67  |
|   |   | Neither safe nor unsafe   |  | 5%<br>N=12   |
|   |   | Somewhat unsafe   |  | 5%<br>N=11   |
|   |   | Very unsafe   |  | 0%<br>N=1    |
| From property crime   | Very safe   |  | 28%<br>N=68   |              |
|   | Somewhat safe   |  | 42%<br>N=100  |              |

|   |   |                         |             |              |
|---|---|-------------------------|-------------|--------------|
| <b>Please rate how safe or unsafe you feel:</b>   | From property crime                                   | Neither safe nor unsafe |             | 7%<br>N=16   |
|   |   | Somewhat unsafe         |             | 13%<br>N=32  |
|   |   | Very unsafe             |             | 9%<br>N=21   |
|   | From violent crime                                    | Very safe               |             | 41%<br>N=97  |
|   |   | Somewhat safe           |             | 34%<br>N=81  |
|   |   | Neither safe nor unsafe |             | 9%<br>N=22   |
|   |   | Somewhat unsafe         |             | 12%<br>N=28  |
|   |   | Very unsafe             |             | 3%<br>N=7    |
|   | From fire, flood, or other natural disaster           | Very safe               |             | 51%<br>N=124 |
| Somewhat safe   |   |                         | 37%<br>N=91 |              |
| Neither safe nor unsafe   |   |                         | 7%<br>N=17  |              |
| Somewhat unsafe   |   |                         | 3%<br>N=6   |              |
| Very unsafe   |   |                         | 2%<br>N=6   |              |
| <b>Please rate the job you feel the Garner community does at each of the following.</b> | Making all residents feel welcome                     | Excellent               |             | 20%<br>N=47  |
|   |   | Good                    |             | 55%<br>N=131 |
|   |   | Fair                    |             | 19%<br>N=46  |
|   |   | Poor                    |             | 5%<br>N=12   |
|   | Attracting people from diverse backgrounds            | Excellent               |             | 28%<br>N=63  |
|   |   | Good                    |             | 51%<br>N=114 |
|   |   | Fair                    |             | 15%<br>N=34  |
|   |   | Poor                    |             | 6%<br>N=14   |
|   | Valuing/respecting residents from diverse backgrounds | Excellent               |             | 24%<br>N=49  |
|   |   | Good                    |             | 49%<br>N=99  |
|   |   | Fair                    |             | 18%<br>N=36  |

























|   |   |   |   |                     |
|---|---|---|---|---------------------|
| <b>Please rate the job you feel the Garner community does at each of the following.</b> | Valuing/respecting residents from diverse backgrounds                   | Poor  |  | <b>9%</b><br>N=19   |
|   | Taking care of vulnerable residents (elderly, disabled, homeless, etc.) | Excellent   |  | <b>10%</b><br>N=17  |
|   |   | Good  |  | <b>37%</b><br>N=62  |
|   |   | Fair  |  | <b>34%</b><br>N=58  |
|   |   | Poor  |  | <b>19%</b><br>N=32  |
| <b>Please rate each of the following in the Garner community.</b>                       | Overall quality of business and service establishments in Garner        | Excellent   |  | <b>18%</b><br>N=42  |
|   |   | Good  |  | <b>43%</b><br>N=104 |
|   |   | Fair  |  | <b>32%</b><br>N=77  |
|   |   | Poor  |  | <b>7%</b><br>N=18   |
| Variety of business and service establishments in Garner                                | Excellent   |    | <b>16%</b><br>N=39  |                     |
|   | Good  |    | <b>38%</b><br>N=90  |                     |
|   | Fair  |  | <b>32%</b><br>N=77  |                     |
|   | Poor  |  | <b>13%</b><br>N=31  |                     |
| Vibrancy of downtown/commercial area  | Excellent   |  | <b>4%</b><br>N=8  |                     |
|   | Good  |  | <b>27%</b><br>N=61  |                     |
|   | Fair  |  | <b>45%</b><br>N=100   |                     |
|   | Poor  |  | <b>24%</b><br>N=52  |                     |
| Employment opportunities  | Excellent   |  | <b>6%</b><br>N=8  |                     |
|   | Good  |  | <b>31%</b><br>N=48  |                     |
|   | Fair  |  | <b>38%</b><br>N=57  |                     |
|   | Poor  |  | <b>25%</b><br>N=38  |                     |
| Shopping opportunities  | Excellent   |  | <b>22%</b><br>N=54  |                     |
|   | Good  |  | <b>43%</b><br>N=104   |                     |
|   | Fair  |  | <b>25%</b><br>N=60  |                     |






























Please rate each of the following in the Garner community.

|   |                          |   |   |                    |
|---|--------------------------|---|---|--------------------|
| Shopping opportunities                            | Poor                     |    | <b>10%</b><br>N=25  |                    |
|   | Cost of living in Garner | Excellent   |  | <b>15%</b><br>N=36 |
|   |                          | Good  |  | <b>41%</b><br>N=99 |
|   |                          | Fair  |  | <b>34%</b><br>N=82 |
|   |                          | Poor  |  | <b>10%</b><br>N=24 |
| Overall image or reputation of Garner             | Excellent                |    | <b>11%</b><br>N=25  |                    |
|   | Good                     |    | <b>49%</b><br>N=114   |                    |
|   | Fair                     |    | <b>28%</b><br>N=65  |                    |
|   | Poor                     |    | <b>13%</b><br>N=30  |                    |
| Traffic flow on major streets                     | Excellent                |    | <b>11%</b><br>N=27  |                    |
|   | Good                     |   | <b>41%</b><br>N=98  |                    |
|   | Fair                     |  | <b>33%</b><br>N=80  |                    |
|   | Poor                     |  | <b>15%</b><br>N=36  |                    |
| Ease of public parking                            | Excellent                |  | <b>23%</b><br>N=53  |                    |
|   | Good                     |  | <b>50%</b><br>N=118   |                    |
|   | Fair                     |  | <b>24%</b><br>N=55  |                    |
|   | Poor                     |  | <b>3%</b><br>N=8  |                    |
| Ease of travel by car in Garner                   | Excellent                |  | <b>34%</b><br>N=82  |                    |
|   | Good                     |  | <b>42%</b><br>N=104   |                    |
|   | Fair                     |  | <b>21%</b><br>N=51  |                    |
|   | Poor                     |  | <b>3%</b><br>N=7  |                    |
| Ease of travel by public transportation in Garner | Excellent                |  | <b>9%</b><br>N=11   |                    |
|   | Good                     |  | <b>18%</b><br>N=21  |                    |
|   | Fair                     |  | <b>31%</b><br>N=37  |                    |

























Please also rate each of the following in the Garner community.

|   |           |   |                    |
|---|-----------|---|--------------------|
| Ease of travel by public transportation in Garner                     | Poor      |    | <b>42%</b><br>N=50 |
| Ease of travel by bicycle in Garner                                   | Excellent |    | <b>5%</b><br>N=8   |
|   | Good      |    | <b>18%</b><br>N=31 |
|   | Fair      |    | <b>36%</b><br>N=61 |
|   | Poor      |    | <b>42%</b><br>N=71 |
| Ease of walking in Garner   | Excellent |    | <b>11%</b><br>N=26 |
|   | Good      |    | <b>33%</b><br>N=76 |
|   | Fair      |    | <b>23%</b><br>N=52 |
|   | Poor      |    | <b>33%</b><br>N=75 |
| Well-planned residential growth                                       | Excellent |    | <b>7%</b><br>N=14  |
|   | Good      |   | <b>35%</b><br>N=75 |
|   | Fair      |  | <b>38%</b><br>N=81 |
|   | Poor      |  | <b>20%</b><br>N=42 |
| Well-planned commercial growth  | Excellent |  | <b>4%</b><br>N=8   |
|   | Good      |  | <b>45%</b><br>N=91 |
|   | Fair      |  | <b>27%</b><br>N=55 |
|   | Poor      |  | <b>24%</b><br>N=47 |
| Well-designed neighborhoods   | Excellent |  | <b>13%</b><br>N=29 |
|   | Good      |  | <b>42%</b><br>N=97 |
|   | Fair      |  | <b>37%</b><br>N=85 |
|   | Poor      |  | <b>8%</b><br>N=19  |
| Preservation of the historical or cultural character of the community | Excellent |  | <b>23%</b><br>N=43 |
|   | Good      |  | <b>40%</b><br>N=74 |
|   | Fair      |  | <b>22%</b><br>N=40 |

























Please also rate each of the following in the Garner community.

|   |           |   |                     |
|---|-----------|---|---------------------|
| Preservation of the historical or cultural character of the community | Poor      |    | <b>15%</b><br>N=27  |
|   | Excellent |    | <b>14%</b><br>N=32  |
|   | Good      |    | <b>38%</b><br>N=89  |
|   | Fair      |    | <b>30%</b><br>N=70  |
| Public places where people want to spend time                         | Poor      |    | <b>18%</b><br>N=41  |
|   | Excellent |    | <b>10%</b><br>N=22  |
|   | Good      |    | <b>49%</b><br>N=107 |
|   | Fair      |    | <b>30%</b><br>N=66  |
| Variety of housing options  | Poor      |    | <b>11%</b><br>N=24  |
|   | Excellent |    | <b>4%</b><br>N=8    |
|   | Good      |   | <b>36%</b><br>N=72  |
|   | Fair      |  | <b>40%</b><br>N=81  |
| Availability of affordable quality housing                            | Poor      |  | <b>20%</b><br>N=41  |
|   | Excellent |  | <b>7%</b><br>N=15   |
|   | Good      |  | <b>43%</b><br>N=95  |
|   | Fair      |  | <b>37%</b><br>N=83  |
| Overall quality of new development in Garner                          | Poor      |  | <b>13%</b><br>N=30  |
|   | Excellent |  | <b>13%</b><br>N=32  |
|   | Good      |  | <b>45%</b><br>N=108 |
|   | Fair      |  | <b>34%</b><br>N=80  |
| Overall appearance of Garner  | Poor      |  | <b>8%</b><br>N=20   |
|   | Excellent |  | <b>25%</b><br>N=61  |
|   | Good      |  | <b>47%</b><br>N=116 |
|   | Fair      |  | <b>21%</b><br>N=51  |
| Cleanliness of Garner   | Excellent |  | <b>25%</b><br>N=61  |
|   | Good      |  | <b>47%</b><br>N=116 |
|   | Fair      |  | <b>21%</b><br>N=51  |

























Please also rate each of the following in the Garner community.

|  |           |   |              |
|--|-----------|---|--------------|
| Cleanliness of Garner  | Poor      |    | 7%<br>N=17   |
| Water resources (beaches, lakes, ponds, riverways, etc.)                     | Excellent |    | 13%<br>N=30  |
|  | Good      |    | 47%<br>N=109 |
|  | Fair      |    | 27%<br>N=61  |
|  | Poor      |    | 13%<br>N=30  |
| Air quality  | Excellent |    | 26%<br>N=64  |
|  | Good      |    | 53%<br>N=129 |
|  | Fair      |    | 20%<br>N=48  |
|  | Poor      |    | 1%<br>N=2    |
| Availability of paths and walking trails                                     | Excellent |    | 26%<br>N=59  |
|  | Good      |   | 37%<br>N=84  |
|  | Fair      |  | 18%<br>N=41  |
|  | Poor      |  | 19%<br>N=43  |
| Fitness opportunities (including exercise classes and paths or trails, etc.) | Excellent |  | 24%<br>N=53  |
|  | Good      |  | 43%<br>N=97  |
|  | Fair      |  | 23%<br>N=51  |
|  | Poor      |  | 10%<br>N=23  |
| Recreational opportunities   | Excellent |  | 17%<br>N=40  |
|  | Good      |  | 53%<br>N=122 |
|  | Fair      |  | 22%<br>N=52  |
|  | Poor      |  | 7%<br>N=17   |
| Availability of affordable quality food                                      | Excellent |  | 16%<br>N=39  |
|  | Good      |  | 43%<br>N=104 |
|  | Fair      |  | 24%<br>N=58  |














Please also rate each of the following in the Garner community.

|  |  |   |   |
|--|--|---|---|
| Availability of affordable quality food                | Poor   |    | 17%<br>N=40   |
| Availability of affordable quality health care         | Excellent  |    | 20%<br>N=41   |
|  | Good   |    | 45%<br>N=93   |
|  | Fair   |    | 29%<br>N=60   |
|  | Poor   |    | 7%<br>N=15  |
|  | Availability of preventive health services             | Excellent   |    |
| Availability of preventive health services             | Good   |    | 54%<br>N=100  |
|  | Fair   |    | 27%<br>N=49   |
|  | Poor   |    | 8%<br>N=14  |
|  | Availability of affordable quality mental health care  | Excellent   |    |
| Availability of affordable quality mental health care  | Good   |   | 38%<br>N=46   |
|  | Fair   |  | 30%<br>N=36   |
|  | Poor   |  | 32%<br>N=39   |
|  | Opportunities to attend cultural/arts/music activities | Excellent   |  |
| Opportunities to attend cultural/arts/music activities | Good   |  | 37%<br>N=81   |
|  | Fair   |  | 32%<br>N=72   |
|  | Poor   |  | 19%<br>N=41   |
|  | Community support for the arts                         | Excellent   |  |
| Community support for the arts                         | Good   |  | 40%<br>N=83   |
|  | Fair   |  | 25%<br>N=53   |
|  | Poor   |  | 25%<br>N=52   |
|  | Availability of affordable quality childcare/preschool | Excellent   |  |
| Availability of affordable quality childcare/preschool | Good   |  | 32%<br>N=32   |
|  | Fair   |  | 39%<br>N=39   |











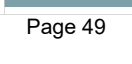
Please also rate each of the following in the Garner community.

























|  |           |   |                     |
|--|-----------|---|---------------------|
| Availability of affordable quality childcare/preschool       | Poor      |    | <b>25%</b><br>N=25  |
| K-12 education   | Excellent |    | <b>15%</b><br>N=20  |
|  | Good      |    | <b>29%</b><br>N=39  |
|  | Fair      |    | <b>29%</b><br>N=39  |
|  | Poor      |    | <b>27%</b><br>N=35  |
| Adult educational opportunities                              | Excellent |    | <b>9%</b><br>N=13   |
|  | Good      |    | <b>29%</b><br>N=41  |
|  | Fair      |    | <b>34%</b><br>N=49  |
|  | Poor      |    | <b>28%</b><br>N=40  |
| Sense of civic/community pride                               | Excellent |    | <b>8%</b><br>N=17   |
|  | Good      |   | <b>54%</b><br>N=115 |
|  | Fair      |  | <b>25%</b><br>N=53  |
|  | Poor      |  | <b>12%</b><br>N=26  |
| Neighborliness of residents in Garner                        | Excellent |  | <b>16%</b><br>N=37  |
|  | Good      |  | <b>52%</b><br>N=119 |
|  | Fair      |  | <b>24%</b><br>N=54  |
|  | Poor      |  | <b>8%</b><br>N=19   |
| Opportunities to participate in social events and activities | Excellent |  | <b>8%</b><br>N=18   |
|  | Good      |  | <b>45%</b><br>N=99  |
|  | Fair      |  | <b>34%</b><br>N=74  |
|  | Poor      |  | <b>13%</b><br>N=29  |
| Opportunities to attend special events and festivals         | Excellent |  | <b>9%</b><br>N=20   |
|  | Good      |  | <b>44%</b><br>N=97  |
|  | Fair      |  | <b>30%</b><br>N=66  |

**Please also rate each of the following in the Garner community.**

|   |           |   |                     |
|---|-----------|---|---------------------|
| Opportunities to attend special events and festivals                          | Poor      |    | <b>17%</b><br>N=39  |
| Opportunities to volunteer  | Excellent |    | <b>8%</b><br>N=14   |
|   | Good      |    | <b>38%</b><br>N=65  |
|   | Fair      |    | <b>40%</b><br>N=69  |
|   | Poor      |    | <b>14%</b><br>N=24  |
| Opportunities to participate in community matters                             | Excellent |    | <b>5%</b><br>N=10   |
|   | Good      |    | <b>46%</b><br>N=93  |
|   | Fair      |    | <b>32%</b><br>N=66  |
|   | Poor      |    | <b>17%</b><br>N=34  |
| Openness and acceptance of the community toward people of diverse backgrounds | Excellent |    | <b>13%</b><br>N=28  |
|   | Good      |   | <b>51%</b><br>N=109 |
|   | Fair      |  | <b>24%</b><br>N=51  |
|   | Poor      |  | <b>12%</b><br>N=26  |

























**Please indicate whether or not you have done each of the following in the last 12 months.**

|  |     |   |                     |
|--|-----|---|---------------------|
| Contacted the Town of Garner (in-person, phone, email, or web) for help or information   | No  |  | <b>61%</b><br>N=148 |
|  | Yes |  | <b>39%</b><br>N=95  |
| Contacted Garner elected officials (in-person, phone, email, or web) to express your opinion   | No  |  | <b>81%</b><br>N=193 |
|  | Yes |  | <b>19%</b><br>N=46  |
| Attended a local public meeting (of local elected officials like Town Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.) | No  |  | <b>88%</b><br>N=215 |
|  | Yes |  | <b>12%</b><br>N=29  |
| Watched (online or on television) a local public meeting   | No  |  | <b>68%</b><br>N=165 |
|  | Yes |  | <b>32%</b><br>N=78  |
| Volunteered your time to some group/activity in Garner   | No  |  | <b>76%</b><br>N=185 |
|  | Yes |  | <b>24%</b><br>N=58  |
| Campaigned or advocated for a local issue, cause, or candidate   | No  |  | <b>86%</b><br>N=208 |

























|  |   |   |   |   |
|--|---|---|---|---|
| <b>Please indicate whether or not you have done each of the following in the last 12 months.</b> | Campaigned or advocated for a local issue, cause, or candidate              | Yes   |    | <b>14%</b><br>N=35  |
|  | Voted in your most recent local election                                    | No  |    | <b>30%</b><br>N=73  |
|  |   | Yes   |    | <b>70%</b><br>N=168   |
|  | Used bus, rail, subway, or other public transportation instead of driving   | No  |    | <b>84%</b><br>N=203   |
|  |   | Yes   |    | <b>16%</b><br>N=40  |
|  | Carpooled with other adults or children instead of driving alone            | No  |    | <b>69%</b><br>N=169   |
|  |   | Yes   |    | <b>31%</b><br>N=75  |
|  | Walked or biked instead of driving  | No  |    | <b>53%</b><br>N=126   |
|  |   | Yes   |    | <b>47%</b><br>N=113   |
|  | <b>Please rate the quality of each of the following services in Garner.</b> | Public information services   | Excellent   |  |
| Good   |   |   |    | <b>51%</b><br>N=101   |
| Fair   |   |   |  | <b>33%</b><br>N=65  |
| Poor   |   |   |  | <b>6%</b><br>N=12   |
| Economic development   |   | Excellent   |  | <b>10%</b><br>N=19  |
|  |   | Good  |  | <b>44%</b><br>N=81  |
|  |   | Fair  |  | <b>34%</b><br>N=62  |
|  |   | Poor  |  | <b>13%</b><br>N=23  |
| Traffic enforcement  |   | Excellent   |  | <b>9%</b><br>N=19   |
|  |   | Good  |  | <b>48%</b><br>N=99  |
|  |   | Fair  |  | <b>37%</b><br>N=76  |
|  |   | Poor  |  | <b>6%</b><br>N=12   |
| Traffic signal timing  |   | Excellent   |  | <b>13%</b><br>N=31  |
|  | Good  |  | <b>42%</b><br>N=99  |   |
|  | Fair  |  | <b>29%</b><br>N=68  |   |



























**Please rate the quality of each of the following services in Garner.**

|                         |           |   |                     |
|-------------------------|-----------|---|---------------------|
| Traffic signal timing   | Poor      |    | <b>16%</b><br>N=38  |
| Street repair           | Excellent |    | <b>10%</b><br>N=23  |
|                         | Good      |    | <b>44%</b><br>N=102 |
|                         | Fair      |    | <b>32%</b><br>N=74  |
|                         | Poor      |    | <b>13%</b><br>N=30  |
| Street cleaning         | Excellent |    | <b>25%</b><br>N=58  |
|                         | Good      |    | <b>44%</b><br>N=100 |
|                         | Fair      |    | <b>21%</b><br>N=47  |
|                         | Poor      |    | <b>10%</b><br>N=22  |
| Street lighting         | Excellent |    | <b>21%</b><br>N=48  |
|                         | Good      |   | <b>51%</b><br>N=116 |
|                         | Fair      |  | <b>27%</b><br>N=62  |
|                         | Poor      |  | <b>2%</b><br>N=4    |
| Snow removal            | Excellent |  | <b>20%</b><br>N=19  |
|                         | Good      |  | <b>52%</b><br>N=50  |
|                         | Fair      |  | <b>23%</b><br>N=22  |
|                         | Poor      |  | <b>6%</b><br>N=6    |
| Sidewalk maintenance    | Excellent |  | <b>12%</b><br>N=26  |
|                         | Good      |  | <b>50%</b><br>N=106 |
|                         | Fair      |  | <b>29%</b><br>N=62  |
|                         | Poor      |  | <b>9%</b><br>N=19   |
| Bus or transit services | Excellent |  | <b>8%</b><br>N=9    |
|                         | Good      |  | <b>27%</b><br>N=29  |
|                         | Fair      |  | <b>27%</b><br>N=29  |

























**Please rate the quality of each of the following services in Garner.**

|  |           |   |                     |
|--|-----------|---|---------------------|
| Bus or transit services                                    | Poor      |    | <b>38%</b><br>N=41  |
|  | Excellent |    | <b>6%</b><br>N=10   |
|  | Good      |    | <b>34%</b><br>N=55  |
|  | Fair      |    | <b>30%</b><br>N=47  |
| Land use, planning, and zoning                             | Poor      |    | <b>30%</b><br>N=48  |
|  | Excellent |    | <b>7%</b><br>N=12   |
|  | Good      |    | <b>36%</b><br>N=58  |
|  | Fair      |    | <b>30%</b><br>N=48  |
| Code enforcement (weeds, abandoned buildings, etc.)        | Poor      |    | <b>27%</b><br>N=44  |
|  | Excellent |    | <b>26%</b><br>N=59  |
|  | Good      |   | <b>48%</b><br>N=106 |
|  | Fair      |  | <b>19%</b><br>N=41  |
| Affordable high-speed internet access                      | Poor      |  | <b>7%</b><br>N=16   |
|  | Excellent |  | <b>50%</b><br>N=122 |
|  | Good      |  | <b>39%</b><br>N=94  |
|  | Fair      |  | <b>11%</b><br>N=27  |
| Garbage collection   | Excellent |  | <b>43%</b><br>N=103 |
|  | Good      |  | <b>36%</b><br>N=85  |
|  | Fair      |  | <b>16%</b><br>N=39  |
|  | Poor      |  | <b>5%</b><br>N=13   |
| Drinking water   | Excellent |  | <b>39%</b><br>N=89  |
|  | Good      |  | <b>42%</b><br>N=96  |
|  | Fair      |  | <b>19%</b><br>N=42  |
|  | Excellent |  | <b>39%</b><br>N=84  |
| Sewer services   | Excellent |   |                     |
|  | Good      |   |                     |
|  | Fair      |   |                     |
| Stormwater management (storm drainage, dams, levees, etc.) | Excellent |   |                     |
|  | Good      |   |                     |
|  | Fair      |   |                     |

























**Please rate the quality of each of the following services in Garner.**

























|  |           |   |                     |
|--|-----------|---|---------------------|
| Stormwater management (storm drainage, dams, levees, etc.) | Good      |    | <b>44%</b><br>N=95  |
|  | Fair      |    | <b>16%</b><br>N=35  |
|  | Poor      |    | <b>2%</b><br>N=3    |
| Power (electric and/or gas) utility                        | Excellent |    | <b>32%</b><br>N=77  |
|  | Good      |    | <b>47%</b><br>N=113 |
|  | Fair      |    | <b>19%</b><br>N=46  |
|  | Poor      |    | <b>3%</b><br>N=6    |
| Utility billing  | Excellent |    | <b>27%</b><br>N=64  |
|  | Good      |    | <b>40%</b><br>N=96  |
|  | Fair      |    | <b>17%</b><br>N=41  |
|  | Poor      |    | <b>16%</b><br>N=37  |
| Police services  | Excellent |   | <b>38%</b><br>N=74  |
|  | Good      |  | <b>47%</b><br>N=93  |
|  | Fair      |  | <b>14%</b><br>N=27  |
|  | Poor      |  | <b>1%</b><br>N=1    |
| Crime prevention   | Excellent |  | <b>22%</b><br>N=39  |
|  | Good      |  | <b>40%</b><br>N=71  |
|  | Fair      |  | <b>28%</b><br>N=50  |
|  | Poor      |  | <b>11%</b><br>N=19  |
| Animal control   | Excellent |  | <b>14%</b><br>N=21  |
|  | Good      |  | <b>42%</b><br>N=64  |
|  | Fair      |  | <b>27%</b><br>N=42  |
|  | Poor      |  | <b>17%</b><br>N=27  |
| Ambulance or emergency medical services                    | Excellent |  | <b>40%</b><br>N=66  |

**Please rate the quality of each of the following services in Garner.**























|  |           |   |                    |
|--|-----------|---|--------------------|
| Ambulance or emergency medical services  | Good      |    | <b>44%</b><br>N=72 |
|  | Fair      |    | <b>16%</b><br>N=26 |
|  | Poor      |    | <b>1%</b><br>N=1   |
| Fire services  | Excellent |    | <b>49%</b><br>N=81 |
|  | Good      |    | <b>40%</b><br>N=65 |
|  | Fair      |    | <b>11%</b><br>N=18 |
| Fire prevention and education  | Excellent |    | <b>32%</b><br>N=42 |
|  | Good      |    | <b>47%</b><br>N=61 |
|  | Fair      |    | <b>15%</b><br>N=20 |
|  | Poor      |    | <b>6%</b><br>N=8   |
| Emergency preparedness (services that prepare the community for natural disasters or other emergency situations) | Excellent |    | <b>21%</b><br>N=27 |
|  | Good      |   | <b>39%</b><br>N=48 |
|  | Fair      |  | <b>28%</b><br>N=35 |
|  | Poor      |  | <b>11%</b><br>N=14 |
| Preservation of natural areas (open space, farmlands, and greenbelts)  | Excellent |  | <b>20%</b><br>N=38 |
|  | Good      |  | <b>41%</b><br>N=78 |
|  | Fair      |  | <b>27%</b><br>N=51 |
|  | Poor      |  | <b>11%</b><br>N=22 |
| Garner open space  | Excellent |  | <b>25%</b><br>N=47 |
|  | Good      |  | <b>44%</b><br>N=85 |
|  | Fair      |  | <b>25%</b><br>N=48 |
|  | Poor      |  | <b>6%</b><br>N=12  |
| Recycling  | Excellent |  | <b>37%</b><br>N=87 |
|  | Good      |  | <b>42%</b><br>N=98 |

**Please rate the quality of each of the following services in Garner.**



|                                  |           |   |                     |
|----------------------------------|-----------|---|---------------------|
| Recycling                        | Fair      |    | <b>12%</b><br>N=27  |
|                                  | Poor      |    | <b>9%</b><br>N=21   |
| Yard waste pick-up               | Excellent |    | <b>40%</b><br>N=74  |
|                                  | Good      |    | <b>37%</b><br>N=68  |
|                                  | Fair      |    | <b>16%</b><br>N=30  |
|                                  | Poor      |    | <b>6%</b><br>N=11   |
| Town parks                       | Excellent |    | <b>37%</b><br>N=84  |
|                                  | Good      |    | <b>46%</b><br>N=105 |
|                                  | Fair      |    | <b>14%</b><br>N=32  |
|                                  | Poor      |    | <b>3%</b><br>N=7    |
| Recreation programs or classes   | Excellent |   | <b>17%</b><br>N=32  |
|                                  | Good      |  | <b>55%</b><br>N=100 |
|                                  | Fair      |  | <b>20%</b><br>N=37  |
|                                  | Poor      |  | <b>7%</b><br>N=13   |
| Recreation centers or facilities | Excellent |  | <b>25%</b><br>N=48  |
|                                  | Good      |  | <b>59%</b><br>N=112 |
|                                  | Fair      |  | <b>11%</b><br>N=22  |
|                                  | Poor      |  | <b>5%</b><br>N=10   |
| Health services                  | Excellent |  | <b>15%</b><br>N=23  |
|                                  | Good      |  | <b>60%</b><br>N=93  |
|                                  | Fair      |  | <b>20%</b><br>N=32  |
|                                  | Poor      |  | <b>5%</b><br>N=7    |
| Public library services          | Excellent |  | <b>51%</b><br>N=92  |
|                                  | Good      |  | <b>38%</b><br>N=69  |

























|   |  |   |   |                     |
|---|--|---|---|---------------------|
| <b>Please rate the quality of each of the following services in Garner.</b>   | Public library services  | Fair  |    | <b>11%</b><br>N=20  |
|   |  | Poor  |    | <b>0%</b><br>N=1    |
|   | Overall customer service by Garner employees (police, receptionists, planners, etc.) | Excellent   |    | <b>31%</b><br>N=63  |
|   |  | Good  |    | <b>49%</b><br>N=100 |
|   |  | Fair  |    | <b>19%</b><br>N=39  |
|   | Poor   |    | <b>1%</b><br>N=2  |                     |
| <b>Please rate the following categories of Garner government performance.</b> | The value of services for the taxes paid to Garner                                   | Excellent   |    | <b>17%</b><br>N=33  |
|   |  | Good  |    | <b>35%</b><br>N=71  |
|   |  | Fair  |    | <b>30%</b><br>N=60  |
|   |  | Poor  |    | <b>18%</b><br>N=36  |
|   | The overall direction that Garner is taking  | Excellent   |    | <b>13%</b><br>N=28  |
|   |  | Good  |   | <b>46%</b><br>N=96  |
|   |  | Fair  |  | <b>24%</b><br>N=50  |
|   |  | Poor  |  | <b>17%</b><br>N=36  |
|   | The job Garner government does at welcoming resident involvement                     | Excellent   |  | <b>17%</b><br>N=33  |
|   |  | Good  |  | <b>34%</b><br>N=66  |
|   |  | Fair  |  | <b>28%</b><br>N=56  |
|   |  | Poor  |  | <b>21%</b><br>N=41  |
|   | Overall confidence in Garner government  | Excellent   |  | <b>13%</b><br>N=27  |
| Good  |  |  | <b>35%</b><br>N=76  |                     |
| Fair  |  |  | <b>40%</b><br>N=86  |                     |
| Poor  |  |  | <b>13%</b><br>N=28  |                     |
| Generally acting in the best interest of the community                        | Excellent  |  | <b>11%</b><br>N=24  |                     |
|   | Good   |  | <b>46%</b><br>N=97  |                     |

**Please rate the following categories of Garner government performance.**

|  |           |   |                    |
|--|-----------|---|--------------------|
| Generally acting in the best interest of the community | Fair      |    | <b>30%</b><br>N=64 |
|  | Poor      |    | <b>13%</b><br>N=27 |
| Being honest   | Excellent |    | <b>18%</b><br>N=28 |
|  | Good      |    | <b>48%</b><br>N=73 |
|  | Fair      |    | <b>21%</b><br>N=32 |
|  | Poor      |    | <b>12%</b><br>N=19 |
| Being open and transparent to the public               | Excellent |    | <b>14%</b><br>N=24 |
|  | Good      |    | <b>40%</b><br>N=68 |
|  | Fair      |    | <b>30%</b><br>N=51 |
|  | Poor      |    | <b>16%</b><br>N=28 |
| Informing residents about issues facing the community  | Excellent |   | <b>11%</b><br>N=22 |
|  | Good      |  | <b>36%</b><br>N=69 |
|  | Fair      |  | <b>30%</b><br>N=57 |
|  | Poor      |  | <b>23%</b><br>N=44 |
| Treating all residents fairly                          | Excellent |  | <b>20%</b><br>N=35 |
|  | Good      |  | <b>48%</b><br>N=84 |
|  | Fair      |  | <b>24%</b><br>N=41 |
|  | Poor      |  | <b>8%</b><br>N=13  |
| Treating residents with respect                        | Excellent |  | <b>20%</b><br>N=35 |
|  | Good      |  | <b>55%</b><br>N=97 |
|  | Fair      |  | <b>22%</b><br>N=38 |
|  | Poor      |  | <b>3%</b><br>N=6   |

























**Overall, how would you rate the quality of the services provided by each of the following?**

























|                    |           |   |                     |
|--------------------|-----------|---|---------------------|
| The Town of Garner | Excellent |  | <b>20%</b><br>N=44  |
|                    | Good      |  | <b>53%</b><br>N=120 |

|  |  |   |   |                     |
|--|--|---|---|---------------------|
| <b>Overall, how would you rate the quality of the services provided by each of the following?</b>  | The Town of Garner   | Fair  |    | <b>24%</b><br>N=53  |
|  |  | Poor  |    | <b>3%</b><br>N=8    |
|  | The Federal Government   | Excellent   |    | <b>3%</b><br>N=6    |
|  |  | Good  |    | <b>36%</b><br>N=82  |
| Fair   |  |    | <b>30%</b><br>N=69  |                     |
| Poor   |  |    | <b>31%</b><br>N=71  |                     |
| The State of North Carolina  | Excellent  |    | <b>3%</b><br>N=7  |                     |
|  | Good   |    | <b>34%</b><br>N=77  |                     |
|  | Fair   |    | <b>49%</b><br>N=110   |                     |
|  | Poor   |    | <b>14%</b><br>N=32  |                     |
| <b>Please rate how important, if at all, you think it is for the Garner community to focus on each of the following in the coming two years.</b> | Overall economic health of Garner  | Essential   |    | <b>50%</b><br>N=115 |
|  |  | Very important  |   | <b>32%</b><br>N=75  |
|  |  | Somewhat important  |  | <b>17%</b><br>N=40  |
|  | Overall quality of the transportation system (auto, bicycle, foot, bus) in Garner                                    | Essential   |  | <b>41%</b><br>N=100 |
|  |  | Very important  |  | <b>36%</b><br>N=88  |
|  |  | Somewhat important  |  | <b>18%</b><br>N=45  |
|  |  | Not at all important  |  | <b>4%</b><br>N=10   |
|  | Overall design or layout of Garner's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.) | Essential   |  | <b>42%</b><br>N=99  |
|  |  | Very important  |  | <b>34%</b><br>N=81  |
|  |  | Somewhat important  |  | <b>22%</b><br>N=51  |
| Not at all important   |  |  | <b>2%</b><br>N=5  |                     |
| Overall quality of the utility infrastructure in Garner (water, sewer, stormwater, electric/gas, broadband)                                      | Essential  |  | <b>47%</b><br>N=110   |                     |
|  | Very important   |  | <b>39%</b><br>N=90  |                     |
|  | Somewhat important   |  | <b>13%</b><br>N=31  |                     |



























Please rate how important, if at all, you think it is for the Garner community to focus on each of the following in the coming two years.

























|  |                      |   |                     |
|--|----------------------|---|---------------------|
| Overall feeling of safety in Garner                        | Essential            |    | <b>53%</b><br>N=126 |
|  | Very important       |    | <b>36%</b><br>N=86  |
|  | Somewhat important   |    | <b>10%</b><br>N=25  |
|  | Not at all important |    | <b>1%</b><br>N=1    |
| Overall quality of natural environment in Garner           | Essential            |    | <b>40%</b><br>N=95  |
|  | Very important       |    | <b>42%</b><br>N=100 |
|  | Somewhat important   |    | <b>18%</b><br>N=42  |
|  | Not at all important |    | <b>0%</b><br>N=1    |
| Overall quality of parks and recreation opportunities      | Essential            |    | <b>39%</b><br>N=93  |
|  | Very important       |    | <b>41%</b><br>N=97  |
|  | Somewhat important   |    | <b>18%</b><br>N=42  |
|  | Not at all important |  | <b>2%</b><br>N=5    |
| Overall health and wellness opportunities in Garner        | Essential            |  | <b>29%</b><br>N=69  |
|  | Very important       |  | <b>43%</b><br>N=104 |
|  | Somewhat important   |  | <b>27%</b><br>N=63  |
|  | Not at all important |  | <b>1%</b><br>N=2    |
| Overall opportunities for education, culture, and the arts | Essential            |  | <b>32%</b><br>N=77  |
|  | Very important       |  | <b>41%</b><br>N=99  |
|  | Somewhat important   |  | <b>25%</b><br>N=61  |
|  | Not at all important |  | <b>1%</b><br>N=2    |
| Residents' connection and engagement with their community  | Essential            |  | <b>23%</b><br>N=54  |
|  | Very important       |  | <b>43%</b><br>N=102 |
|  | Somewhat important   |  | <b>32%</b><br>N=76  |
|  | Not at all important |  | <b>2%</b><br>N=4    |



|   |   |  |   |
|---|---|--|---|
|   | To what extent are you satisfied with the Spring and Fall solid waste pick-up services in Garner? | Very satisfied   |  63%<br>N=119  |
|   |   | Somewhat satisfied   |  33%<br>N=63   |
|   |   | Somewhat dissatisfied  |  3%<br>N=6     |
| <b>How much of a source, if at all, do you consider each of the following to be for obtaining information about news and events in the community?</b> | Town email subscriptions  | Major source   |  49%<br>N=115  |
|   |   | Minor source   |  28%<br>N=66   |
|   |   | Not a source   |  23%<br>N=53   |
|   | Town website (www.garnernc.gov)   | Major source   |  57%<br>N=128  |
|   |   | Minor source   |  38%<br>N=86   |
|   |   | Not a source   |  5%<br>N=11    |
|   | Printed or online newspaper (e.g. "The News & Observer")  | Major source   |  22%<br>N=52   |
|   |   | Minor source   |  32%<br>N=76   |
|   |   | Not a source   |  46%<br>N=108 |
| Social media (e.g., Facebook, Instagram, YouTube, etc.)   | Major source  |  47%<br>N=112 |   |
|   | Minor source  |  36%<br>N=85  |   |
|   | Not a source  |  17%<br>N=41  |   |
| Local TV network stations   | Major source  |  46%<br>N=109 |   |
|   | Minor source  |  28%<br>N=65  |   |
|   | Not a source  |  27%<br>N=63  |   |
| Local radio stations  | Major source  |  23%<br>N=54  |   |
|   | Minor source  |  45%<br>N=107 |   |
|   | Not a source  |  32%<br>N=76  |   |
| <b>How much do you prefer the following methods for obtaining information about news and events in the community?</b>                                 | Social media  | Strong preference  |  36%<br>N=82 |
|   |   | Moderate preference  |  27%<br>N=63 |
|   |   | Low preference   |  26%<br>N=60 |

| How much do you prefer the following methods for obtaining information about news and events in the community? |   |                     |              |
|--|---|---------------------|--------------|
| Social media   | No preference   |                     | 11%<br>N=26  |
|  | Email subscriptions   | Strong preference   | 45%<br>N=106 |
|  |   | Moderate preference | 32%<br>N=76  |
|  |   | Low preference      | 17%<br>N=41  |
|  |   | No preference       | 6%<br>N=15   |
| Text/SMS notifications   | Strong preference   | 29%<br>N=67         |              |
|  | Moderate preference   | 21%<br>N=48         |              |
|  | Low preference  | 40%<br>N=94         |              |
|  | No preference   | 10%<br>N=24         |              |
| Mobile app push notifications  | Strong preference   | 21%<br>N=49         |              |
|  | Moderate preference   | 22%<br>N=51         |              |
|  | Low preference  | 44%<br>N=105        |              |
|  | No preference   | 14%<br>N=33         |              |
| Informational videos   | Strong preference   | 12%<br>N=28         |              |
|  | Moderate preference   | 35%<br>N=83         |              |
|  | Low preference  | 42%<br>N=100        |              |
|  | No preference   | 11%<br>N=27         |              |
| In general, how many times do you:   | Access the internet from your home using a computer, laptop, or tablet computer | Several times a day | 75%<br>N=181 |
|  |   | Once a day          | 10%<br>N=25  |
|  |   | A few times a week  | 10%<br>N=24  |
|  |   | Every few weeks     | 3%<br>N=6    |
|  |   | Less often or never | 2%<br>N=4    |
| Access the internet from your cell phone   | Several times a day   | 84%<br>N=203        |              |
|  | Once a day  | 8%<br>N=20          |              |

|  |  |                     |            |
|--|--|---------------------|------------|
| <b>In general, how many times do you:</b>                          | Access the internet from your cell phone | A few times a week  | 2%<br>N=4  |
|  |  | Every few weeks     | 0%<br>N=1  |
|  |  | Less often or never | 5%<br>N=13 |
| Visit social media sites such as Facebook, Twitter, Nextdoor, etc. | Several times a day                      | 54%<br>N=128        |            |
|  | Once a day                               | 16%<br>N=39         |            |
|  | A few times a week                       | 11%<br>N=25         |            |
|  | Every few weeks                          | 4%<br>N=9           |            |
|  | Less often or never                      | 15%<br>N=35         |            |
| Use or check email   | Several times a day                      | 81%<br>N=196        |            |
|  | Once a day                               | 11%<br>N=26         |            |
|  | A few times a week                       | 5%<br>N=13          |            |
|  | Every few weeks                          | 0%<br>N=1           |            |
|  | Less often or never                      | 2%<br>N=5           |            |
| Share your opinions online   | Several times a day                      | 10%<br>N=23         |            |
|  | Once a day                               | 3%<br>N=8           |            |
|  | A few times a week                       | 11%<br>N=25         |            |
|  | Every few weeks                          | 19%<br>N=46         |            |
|  | Less often or never                      | 57%<br>N=138        |            |
| Shop online  | Several times a day                      | 6%<br>N=15          |            |
|  | Once a day                               | 10%<br>N=24         |            |
|  | A few times a week                       | 37%<br>N=87         |            |
|  | Every few weeks                          | 40%<br>N=94         |            |
|  | Less often or never                      | 6%<br>N=15          |            |
| Please rate your overall health.                                   | Excellent                                | 33%<br>N=80         |            |

|   |   |   |                     |
|---|---|---|---------------------|
| Please rate your overall health.  | Very good   |    | <b>36%</b><br>N=87  |
|   | Good  |    | <b>22%</b><br>N=53  |
|   | Fair  |    | <b>9%</b><br>N=21   |
| What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:  | Very positive   |    | <b>12%</b><br>N=30  |
|   | Somewhat positive                                     |    | <b>21%</b><br>N=51  |
|   | Neutral   |    | <b>41%</b><br>N=98  |
|   | Somewhat negative                                     |    | <b>17%</b><br>N=42  |
|   | Very negative   |    | <b>8%</b><br>N=20   |
| How many years have you lived in Garner?  | Less than 2 years                                     |    | <b>29%</b><br>N=70  |
|   | 2-5 years   |    | <b>25%</b><br>N=60  |
|   | 6-10 years  |   | <b>11%</b><br>N=26  |
|   | 11-20 years   |  | <b>12%</b><br>N=28  |
|   | More than 20 years                                    |  | <b>24%</b><br>N=57  |
| Which best describes the building you live in?  | Single-family detached home                           |  | <b>67%</b><br>N=160 |
|   | Townhouse or duplex (may share walls but no units a.. |  | <b>13%</b><br>N=32  |
|   | Condominium or apartment (have units ab..             |  | <b>18%</b><br>N=42  |
|   | Other   |  | <b>2%</b><br>N=4    |
| Do you rent or own your home?   | Rent  |  | <b>36%</b><br>N=87  |
|   | Own   |  | <b>64%</b><br>N=154 |
| About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)? | Less than \$300                                       |  | <b>3%</b><br>N=7    |
|   | \$300 to \$599  |  | <b>5%</b><br>N=11   |
|   | \$600 to \$999  |  | <b>9%</b><br>N=20   |
|   | \$1,000 to \$1,499                                    |  | <b>20%</b><br>N=47  |
|   | \$1,500 to \$2,499                                    |  | <b>42%</b><br>N=100 |

|  |   |   |                     |
|--|---|---|---------------------|
| About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?                            | \$2,500 to \$3,999                                      |    | <b>17%</b><br>N=41  |
|  | \$4,000 to \$6,999                                      |    | <b>4%</b><br>N=10   |
|  | \$10,000 or more  |    | <b>0%</b><br>N=     |
| About what percentage of your monthly income is used for housing?  | Less than 10%   |    | <b>11%</b><br>N=25  |
|  | 10% to 19%  |    | <b>19%</b><br>N=44  |
|  | 20% to 29%  |    | <b>17%</b><br>N=39  |
|  | 30% to 39%  |    | <b>27%</b><br>N=63  |
|  | 40% to 49%  |    | <b>15%</b><br>N=35  |
|  | 50% to 59%  |    | <b>12%</b><br>N=27  |
| Do any children 17 or under live in your household?  | No  |    | <b>68%</b><br>N=164 |
|  | Yes   |    | <b>32%</b><br>N=77  |
| Are you or any other members of your household aged 65 or older?   | No  |   | <b>70%</b><br>N=169 |
|  | Yes   |  | <b>30%</b><br>N=73  |
| How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.) | Less than \$25,000                                      |  | <b>3%</b><br>N=8    |
|  | \$25,000 to \$49,999                                    |  | <b>13%</b><br>N=31  |
|  | \$50,000 to \$74,999                                    |  | <b>17%</b><br>N=40  |
|  | \$75,000 to \$99,999                                    |  | <b>12%</b><br>N=29  |
|  | \$100,000 to \$149,999                                  |  | <b>26%</b><br>N=61  |
|  | \$150,000 to \$199,999                                  |  | <b>12%</b><br>N=28  |
|  | \$200,000 to \$299,999                                  |  | <b>13%</b><br>N=30  |
|  | \$300,000 or more                                       |  | <b>3%</b><br>N=8    |
| Are you of Hispanic, Latino/a/x, or Spanish origin?  | No, not of Hispanic, Latino/a/x, or Spanish ori..       |  | <b>90%</b><br>N=221 |
|  | Yes, I consider myself to be of Hispanic, Latino/a/x,.. |  | <b>10%</b><br>N=23  |
| What is your race? (Mark one or more races to indicate what race you consider yourself   | American Indian or Alaska Native                        |  | <b>3%</b><br>N=6    |

|  |                           |   |                     |
|--|---------------------------|---|---------------------|
| What is your race? (Mark one or more races to indicate what race you consider yourself to be.) | Asian                     |    | <b>9%</b><br>N=21   |
|  | Black or African American |    | <b>20%</b><br>N=47  |
|  | White                     |    | <b>68%</b><br>N=164 |
|  | A race not listed         |    | <b>8%</b><br>N=20   |
| In which category is your age?   | 18-24 years               |    | <b>4%</b><br>N=9    |
|  | 25-34 years               |    | <b>29%</b><br>N=70  |
|  | 35-44 years               |    | <b>18%</b><br>N=44  |
|  | 45-54 years               |    | <b>16%</b><br>N=39  |
|  | 55-64 years               |    | <b>11%</b><br>N=26  |
|  | 65-74 years               |    | <b>12%</b><br>N=29  |
|  | 75 years or older         |   | <b>11%</b><br>N=27  |
| What is your gender?   | Woman                     |  | <b>52%</b><br>N=127 |
|  | Man                       |  | <b>48%</b><br>N=117 |
|  | Identify in another way   |  | <b>0%</b><br>N=     |

## Methods (Open Participation)



As part of its participation in The National Community Survey™ (The NCS™), the Town of Garner conducted a survey of 246 residents. Survey invitations were mailed to randomly selected households and data were collected from March 29, 2024 to May 10, 2024. The results from this main survey effort represent the most robust estimate of your residents' opinions.

After the above data collection period was underway, a link to an online open participation survey was publicized by the Town of Garner. The open participation survey was identical to the probability sample survey with two small updates; it included a map at the beginning asking the respondent to confirm they were a resident and also a question about where they heard about the survey. The open participation survey was open to all town residents and became available on April 19, 2024. The survey remained open for three weeks and there were 237 responses.

The open participation survey data were not collected through a random sample and it is unknown who in the community was aware of the survey; therefore, a level of confidence in the representativeness of the sample cannot be estimated. However, to reduce bias where possible, these data were statistically weighted to match the demographic characteristics of the 2020 Census and 2022 American Community Survey estimates for adults in the Town of Garner. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, and housing tenure. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.<sup>20</sup> The results of the weighting scheme for the open participation survey are presented in the following table.












|                 |   | Unweighted | Weighted | Target <sup>21</sup> |
|-----------------|---|------------|----------|----------------------|
| Age             | 18-34   | 12%        | 33%      | 32%                  |
|                 | 35-54   | 35%        | 33%      | 34%                  |
|                 | 55+   | 53%        | 34%      | 34%                  |
| Hispanic        | No, not of Hispanic, Latino/a/x, or Spanish origin                      | 96%        | 91%      | 90%                  |
|                 | Yes, I consider myself to be of Hispanic, Latino/a/x, or Spanish origin | 4%         | 9%       | 10%                  |
| Housing type    | Attached  | 9%         | 27%      | 32%                  |
|                 | Detached  | 91%        | 73%      | 68%                  |
| Race/ ethnicity | Not white alone   | 20%        | 36%      | 38%                  |
|                 | White alone, not Hispanic or Latino                                     | 80%        | 64%      | 62%                  |
| Sex             | Man   | 29%        | 48%      | 48%                  |
|                 | Woman   | 71%        | 52%      | 52%                  |
| Sex/age         | Man 18-34   | 3%         | 16%      | 17%                  |
|                 | Man 35-54   | 7%         | 17%      | 16%                  |
|                 | Man 55+   | 19%        | 15%      | 14%                  |
|                 | Woman 18-34   | 8%         | 15%      | 15%                  |
|                 | Woman 35-54   | 29%        | 18%      | 18%                  |
|                 | Woman 55+   | 34%        | 19%      | 19%                  |
| Tenure          | Own   | 94%        | 70%      | 64%                  |
|                 | Rent  | 6%         | 30%      | 36%                  |

















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- 20.** Pasek, J. (2014). ANES Weighting Algorithm. Retrieved from <https://surveyinsights.org/wp-content/uploads/2014/07/Full-anesrake-paper.pdf>
- 21.** Targets come from the 2020 Census and 2022 American Community Survey.

## Open Participation Survey Results

This dashboard contains a complete set of responses to each question on the open participation survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter to the right. In some tables, the percentages may not sum to 100%; this is either because the question permitted the respondent to "choose all that apply", or for a question that asked the respondent to select one answer, it is due to the customary practice of rounding values to the nearest whole number.

|                        |  |  |   |   |                     |
|------------------------|--|--|---|---|---------------------|
| <b>Quality of Life</b> | <b>Please rate each of the following aspects of quality of life in Garner.</b>     | Garner as a place to live                      | Excellent   |    | <b>26%</b><br>N=61  |
|                        |  |  | Good  |    | <b>60%</b><br>N=143 |
|                        |  |  | Fair  |    | <b>10%</b><br>N=23  |
|                        |  |  | Poor  |    | <b>4%</b><br>N=10   |
|                        | The overall quality of life  | Excellent                                      |   | <b>17%</b><br>N=39  |                     |
|                        |  | Good   |  | <b>65%</b><br>N=154   |                     |
|                        |  | Fair   |  | <b>15%</b><br>N=34  |                     |
|                        |  | Poor   |  | <b>4%</b><br>N=9  |                     |
|                        | <b>Please indicate how likely or unlikely you are to do each of the following.</b> | Recommend living in Garner to someone who asks | Very likely   |  | <b>35%</b><br>N=82  |
|                        |  |  | Somewhat likely   |  | <b>51%</b><br>N=121 |
|                        |  |  | Somewhat unlikely   |  | <b>7%</b><br>N=16   |

|   |  |  |   |   |                     |
|---|--|--|---|---|---------------------|
| <b>Quality of Life</b>  | <b>Please indicate how likely or unlikely you are to do each of the following.</b> | Recommend living in Garner to someone who asks | Very unlikely   |    | <b>7%</b><br>N=16   |
|   |  | Remain in Garner for the next five years       | Very likely   |    | <b>53%</b><br>N=124 |
|   |  |  | Somewhat likely   |    | <b>29%</b><br>N=69  |
|   |  |  | Somewhat unlikely   |    | <b>11%</b><br>N=26  |
|   |  |  | Very unlikely   |    | <b>6%</b><br>N=15   |
| <b>Please rate each of the following in the Garner community.</b> | Overall image or reputation  | Excellent                                      |    | <b>9%</b><br>N=21   |                     |
|   |  | Good   |   | <b>55%</b><br>N=129   |                     |
|   |  | Fair   |  | <b>23%</b><br>N=54  |                     |
|   |  | Poor   |  | <b>14%</b><br>N=33  |                     |
| <b>Governance</b>   | <b>Please rate the quality of each of the following services in Garner.</b>        | Public information services                    | Excellent   |  | <b>11%</b><br>N=20  |
|   |  | Overall customer service by Garner employees   | Good  |  | <b>57%</b><br>N=109 |
|   |  |  | Fair  |  | <b>21%</b><br>N=40  |
|   |  |  | Poor  |  | <b>11%</b><br>N=21  |
|   |  |  | Excellent   |  | <b>33%</b><br>N=61  |

**Governance**

**Please rate the quality of each of the following services in Garner.**

Overall customer service by Garner employees

Good



**50%**  
N=93

Fair



**12%**  
N=23

Poor



**6%**  
N=10

**Please rate the following categories of Garner government performance.**

The value of services for the taxes paid to Garner

Excellent



**13%**  
N=29

Good



**42%**  
N=92

Fair



**33%**  
N=71

Poor



**12%**  
N=27

The overall direction that Garner is taking

Excellent



**15%**  
N=34

Good



**42%**  
N=96

Fair



**25%**  
N=58

Poor



**17%**  
N=39

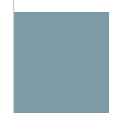
The job Garner government does at welcoming resident involvement

Excellent



**11%**  
N=24

Good



**37%**  
N=79















Fair



**34%**  
N=73















**Governance**















**Please rate the following categories of Garner government performance.**

|  |           |   |                    |
|--|-----------|---|--------------------|
| The job Garner government does at welcoming resident involvement | Poor      |    | <b>17%</b><br>N=37 |
| Overall confidence in Garner government                          | Excellent |    | <b>16%</b><br>N=36 |
|  | Good      |    | <b>36%</b><br>N=79 |
|  | Fair      |    | <b>31%</b><br>N=67 |
|  | Poor      |    | <b>17%</b><br>N=37 |
| Generally acting in the best interest of the community           | Excellent |    | <b>17%</b><br>N=36 |
|  | Good      |   | <b>41%</b><br>N=88 |
|  | Fair      |  | <b>22%</b><br>N=47 |
|  | Poor      |  | <b>20%</b><br>N=42 |
| Being honest   | Excellent |  | <b>20%</b><br>N=36 |
|  | Good      |  | <b>46%</b><br>N=84 |
|  | Fair      |  | <b>22%</b><br>N=40 |
|  | Poor      |  | <b>13%</b><br>N=23 |
| Being open and transparent to the public                         | Excellent |  | <b>18%</b><br>N=34 |

**Governance**

**Please rate the following categories of Garner government performance.**

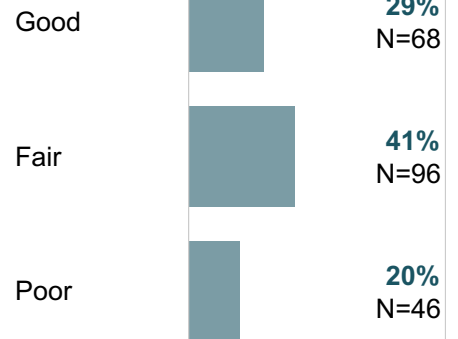
|   |           |   |                     |
|---|-----------|---|---------------------|
| Being open and transparent to the public              | Good      |    | <b>34%</b><br>N=64  |
|   | Fair      |    | <b>31%</b><br>N=58  |
|   | Poor      |    | <b>16%</b><br>N=31  |
| Informing residents about issues facing the community | Excellent |    | <b>11%</b><br>N=23  |
|   | Good      |    | <b>32%</b><br>N=69  |
|   | Fair      |    | <b>38%</b><br>N=80  |
|   | Poor      |   | <b>19%</b><br>N=40  |
| Treating all residents fairly                         | Excellent |  | <b>11%</b><br>N=16  |
|   | Good      |  | <b>54%</b><br>N=83  |
|   | Fair      |  | <b>26%</b><br>N=40  |
|   | Poor      |  | <b>9%</b><br>N=14   |
| Treating residents with respect                       | Excellent |  | <b>21%</b><br>N=41  |
|   | Good      |  | <b>53%</b><br>N=102 |
|   | Fair      |  | <b>18%</b><br>N=35  |

|                            |   |   |   |   |   |
|----------------------------|---|---|---|---|---|
| <b>Governance</b>          | <b>Please rate the following categories of Garner government performance.</b> | Treating residents with respect   | Poor  |  | <b>7%</b><br>N=13   |
|                            |   | <b>Overall, how would you rate the quality of the services provided by each of the following?</b> | The Town of Garner  | Excellent   |    |
|                            | Good  |   |    | <b>59%</b><br>N=132   |   |
|                            | Fair  |   |    | <b>15%</b><br>N=33  |   |
|                            | Poor  |   |    | <b>9%</b><br>N=21   |   |
|                            | The Federal Government  |   | Excellent   |  | <b>1%</b><br>N=2  |
|                            | Good  |               | <b>40%</b><br>N=88  |   |   |
|                            | Fair  |              | <b>35%</b><br>N=77  |   |   |
|                            | Poor  |              | <b>23%</b><br>N=51  |   |   |
|                            | <b>Economy</b>  | <b>Please rate each of the following aspects of quality of life in Garner.</b>                    | Garner as a place to work   | Excellent   |  |
| Good                       |   |   |  | <b>48%</b><br>N=70  |   |
| Fair                       |   |   |  | <b>25%</b><br>N=38  |   |
| Poor                       |   |   |  | <b>20%</b><br>N=30  |   |
| Garner as a place to visit |   | Excellent   |  | <b>10%</b><br>N=22  |   |

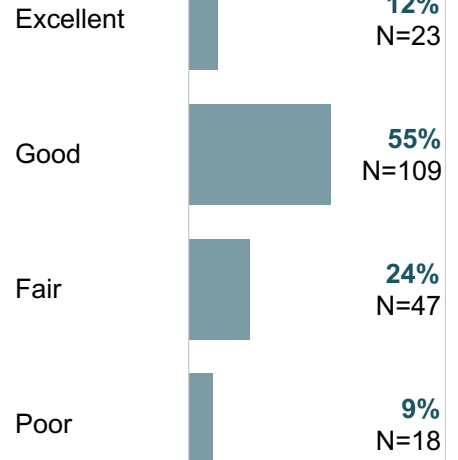
**Economy**

**Please rate each of the following aspects of quality of life in Garner.**

Garner as a place to visit

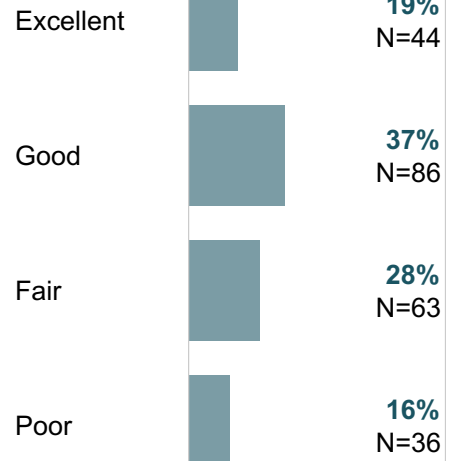


**Please rate each of the following characteristics as they relate to Garner as a whole.**

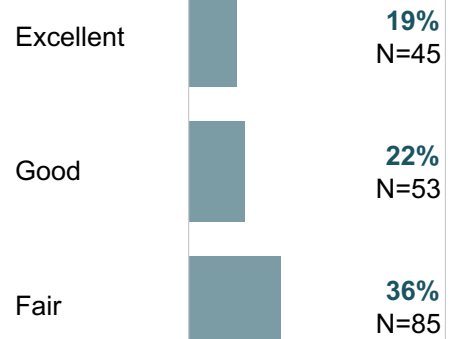


**Please rate each of the following in the Garner community.**

Overall quality of business and service establishments



Variety of business and service establishments






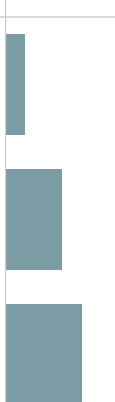
















**Economy**

**Please rate each of the following in the Garner community.**

|  |           |   |                    |
|--|-----------|---|--------------------|
| Variety of business and service establishments | Poor      |    | <b>23%</b><br>N=54 |
| Vibrancy of downtown/commercial area           | Excellent |    | <b>13%</b><br>N=30 |
|  | Good      |    | <b>23%</b><br>N=53 |
|  | Fair      |    | <b>32%</b><br>N=72 |
|  | Poor      |    | <b>32%</b><br>N=72 |
| Employment opportunities                       | Excellent |    | <b>7%</b><br>N=11  |
|  | Good      |   | <b>18%</b><br>N=28 |
|  | Fair      |  | <b>50%</b><br>N=78 |
|  | Poor      |  | <b>25%</b><br>N=40 |
| Shopping opportunities                         | Excellent |  | <b>19%</b><br>N=42 |
|  | Good      |  | <b>29%</b><br>N=65 |
|  | Fair      |  | <b>33%</b><br>N=74 |
|  | Poor      |  | <b>20%</b><br>N=45 |
| Cost of living                                 | Excellent |  | <b>8%</b><br>N=19  |

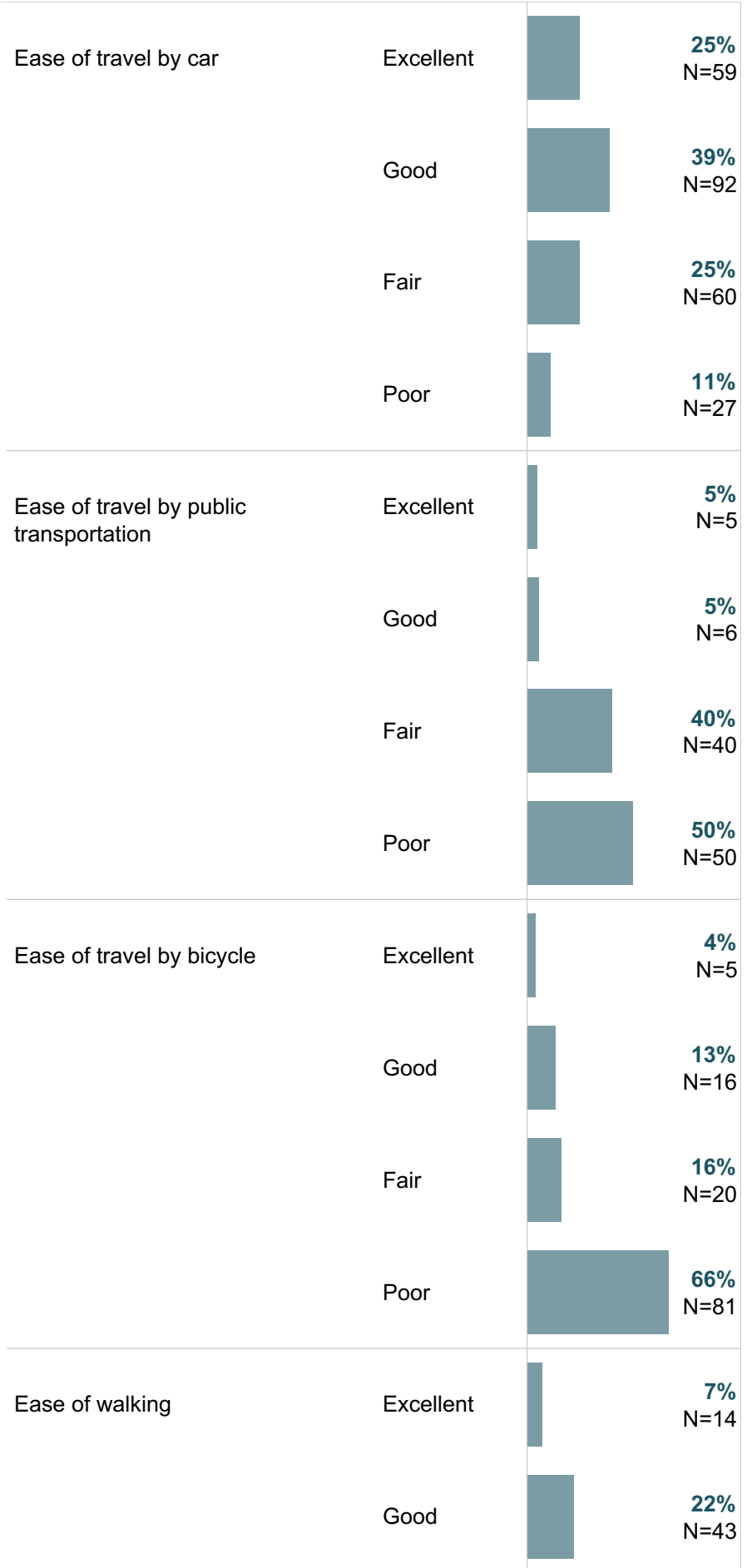
**Economy**

|   |                         |                      |   |                             |
|---|-------------------------|----------------------|---|-----------------------------|
| <p><b>Please rate each of the following in the Garner community.</b></p>  | Cost of living          | Good                 |    | <p><b>38%</b><br/>N=88</p>  |
|   |                         | Fair                 |   | <p><b>45%</b><br/>N=104</p> |
|   |                         | Poor                 |   | <p><b>9%</b><br/>N=21</p>   |
| <p><b>Please rate the quality of each of the following services in Garner.</b></p>  | Economic development    | Excellent            |   | <p><b>6%</b><br/>N=12</p>   |
|   |                         | Good                 |   | <p><b>46%</b><br/>N=90</p>  |
|   |                         | Fair                 |   | <p><b>36%</b><br/>N=70</p>  |
|   |                         | Poor                 |   | <p><b>12%</b><br/>N=22</p>  |
| <p><b>Please rate how important, if at all, you think it is for the Garner community to focus on each of the following in the coming two years.</b></p> | Overall economic health | Essential            |  | <p><b>39%</b><br/>N=89</p>  |
|   |                         | Very important       |   | <p><b>51%</b><br/>N=117</p> |
|   |                         | Somewhat important   |   | <p><b>9%</b><br/>N=21</p>   |
|   |                         | Not at all important |   | <p><b>1%</b><br/>N=3</p>    |
| <p>What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:</p>             |                         | Very positive        |  | <p><b>7%</b><br/>N=17</p>   |
|   |                         | Somewhat positive    |   | <p><b>22%</b><br/>N=52</p>  |
|   |                         | Neutral              |   | <p><b>30%</b><br/>N=70</p>  |















|                 |   |  |                   |   |                     |
|-----------------|---|--|-------------------|---|---------------------|
| <b>Economy</b>  |   | What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be: | Somewhat negative |    | <b>29%</b><br>N=67  |
|                 |   |  | Very negative     |    | <b>12%</b><br>N=27  |
| <b>Mobility</b> | <b>Please rate each of the following characteristics as they relate to Garner as a whole.</b> | Overall quality of the transportation system   | Excellent         |    | <b>5%</b><br>N=10   |
|                 |   |  | Good              |    | <b>19%</b><br>N=43  |
|                 |   |  | Fair              |    | <b>49%</b><br>N=110 |
|                 |   |  | Poor              |    | <b>28%</b><br>N=63  |
|                 | <b>Please also rate each of the following in the Garner community.</b>                        | Traffic flow on major streets  | Excellent         |   | <b>3%</b><br>N=8    |
|                 |   |  | Good              |  | <b>36%</b><br>N=84  |
|                 |   |  | Fair              |  | <b>34%</b><br>N=78  |
|                 |   |  | Poor              |  | <b>26%</b><br>N=61  |
|                 |   | Ease of public parking   | Excellent         |  | <b>17%</b><br>N=40  |
|                 |   |  | Good              |  | <b>48%</b><br>N=113 |
|                 |   |  | Fair              |  | <b>25%</b><br>N=58  |
|                 |   |  | Poor              |  | <b>9%</b><br>N=21   |

**Mobility**

**Please also rate each of the following in the Garner community.**

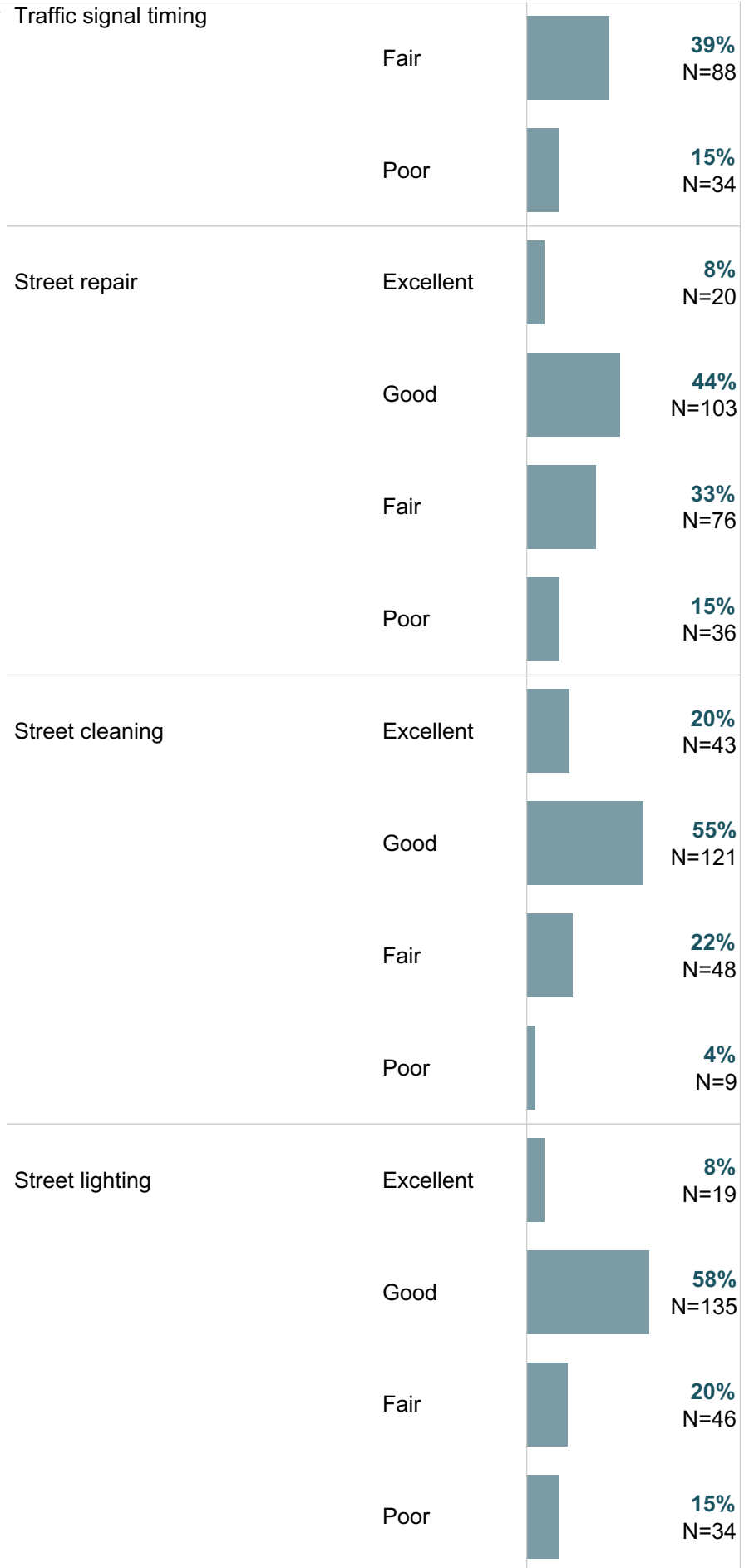


**Mobility**

|   |  |           |   |                     |
|---|--|-----------|---|---------------------|
| <p><b>Please also rate each of the following in the Garner community.</b></p>                           | Ease of walking  | Fair      |    | <b>33%</b><br>N=65  |
|   |  | Poor      |    | <b>38%</b><br>N=75  |
| <p><b>Please indicate whether or not you have done each of the following in the last 12 months.</b></p> | Used public transportation instead of driving                    | No        |    | <b>85%</b><br>N=200 |
|   |  | Yes       |    | <b>15%</b><br>N=37  |
|   | Carpooled with other adults or children instead of driving alone | No        |    | <b>58%</b><br>N=137 |
|   |  | Yes       |    | <b>42%</b><br>N=100 |
|   | Walked or biked instead of driving                               | No        |   | <b>61%</b><br>N=145 |
|   |  | Yes       |  | <b>39%</b><br>N=92  |
| <p><b>Please rate the quality of each of the following services in Garner.</b></p>                      | Traffic enforcement  | Excellent |  | <b>7%</b><br>N=14   |
|   |  | Good      |  | <b>51%</b><br>N=99  |
|   |  | Fair      |  | <b>28%</b><br>N=53  |
|   |  | Poor      |  | <b>14%</b><br>N=28  |
|   | Traffic signal timing  | Excellent |  | <b>8%</b><br>N=18   |
|   |  | Good      |  | <b>38%</b><br>N=87  |

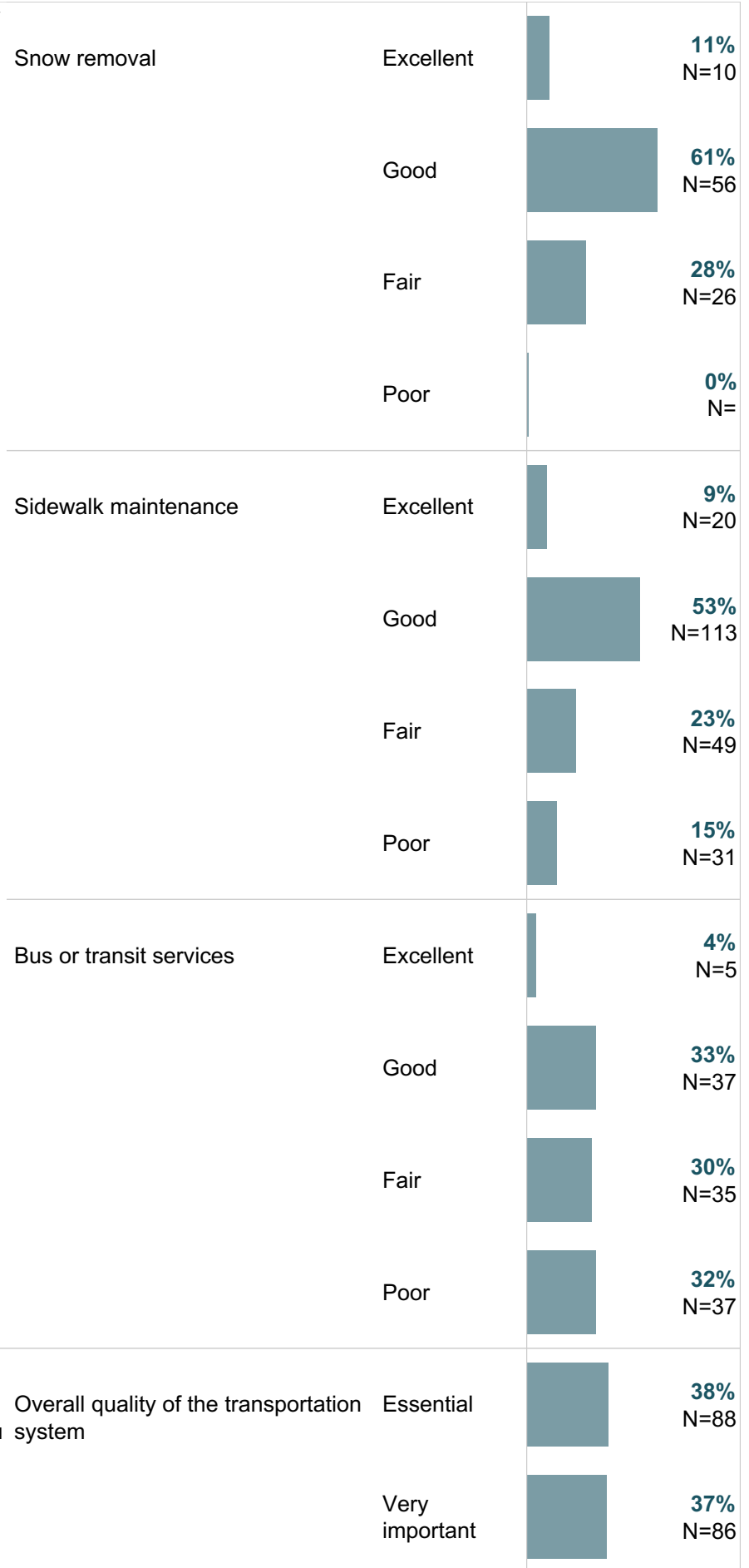
**Mobility**

**Please rate the quality of each of the following services in Garner.**

















**Mobility**

**Please rate the quality of each of the following services in Garner.**

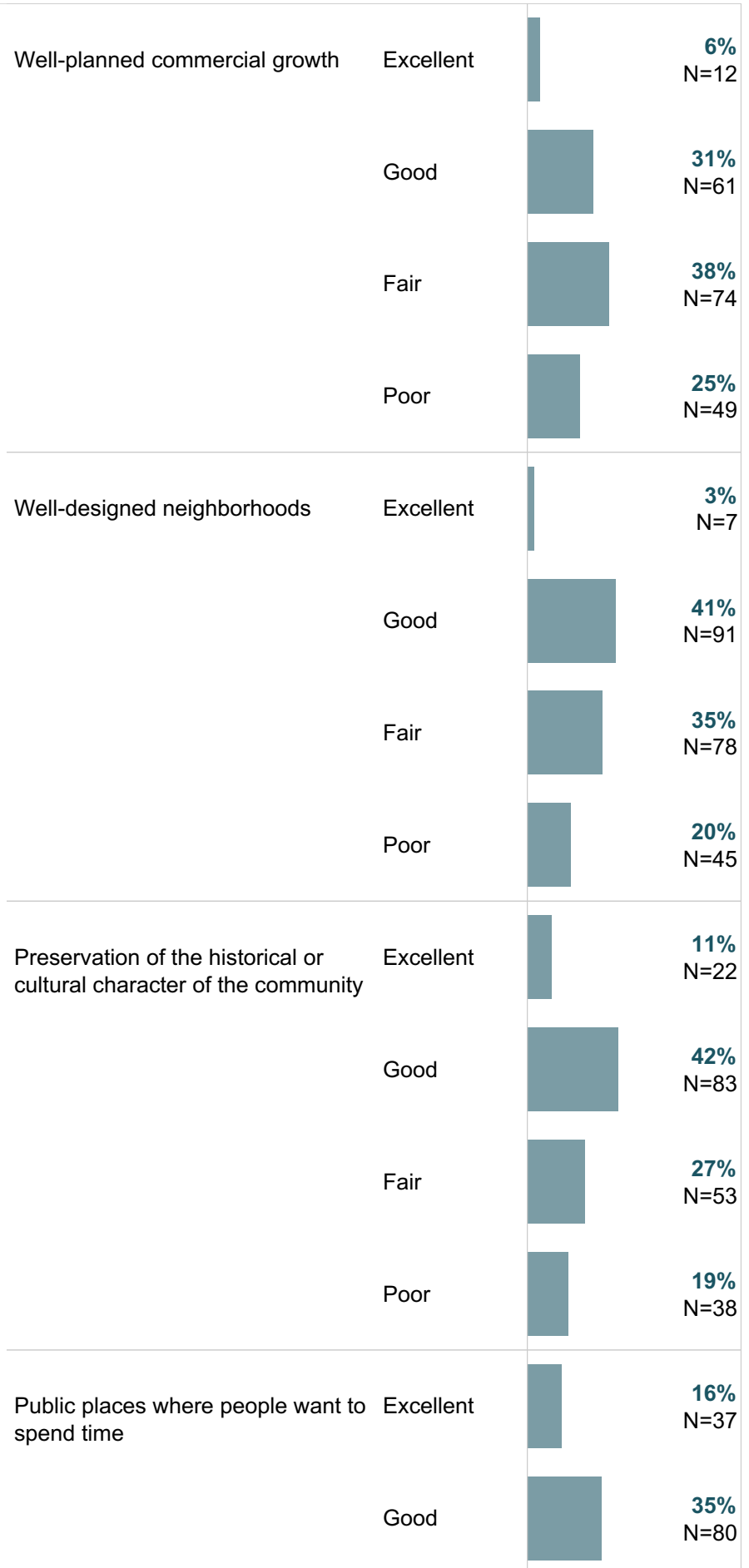


**Please rate how important, if at all, you think it is for the Garner community to focus on each of the following in the coming two years.**

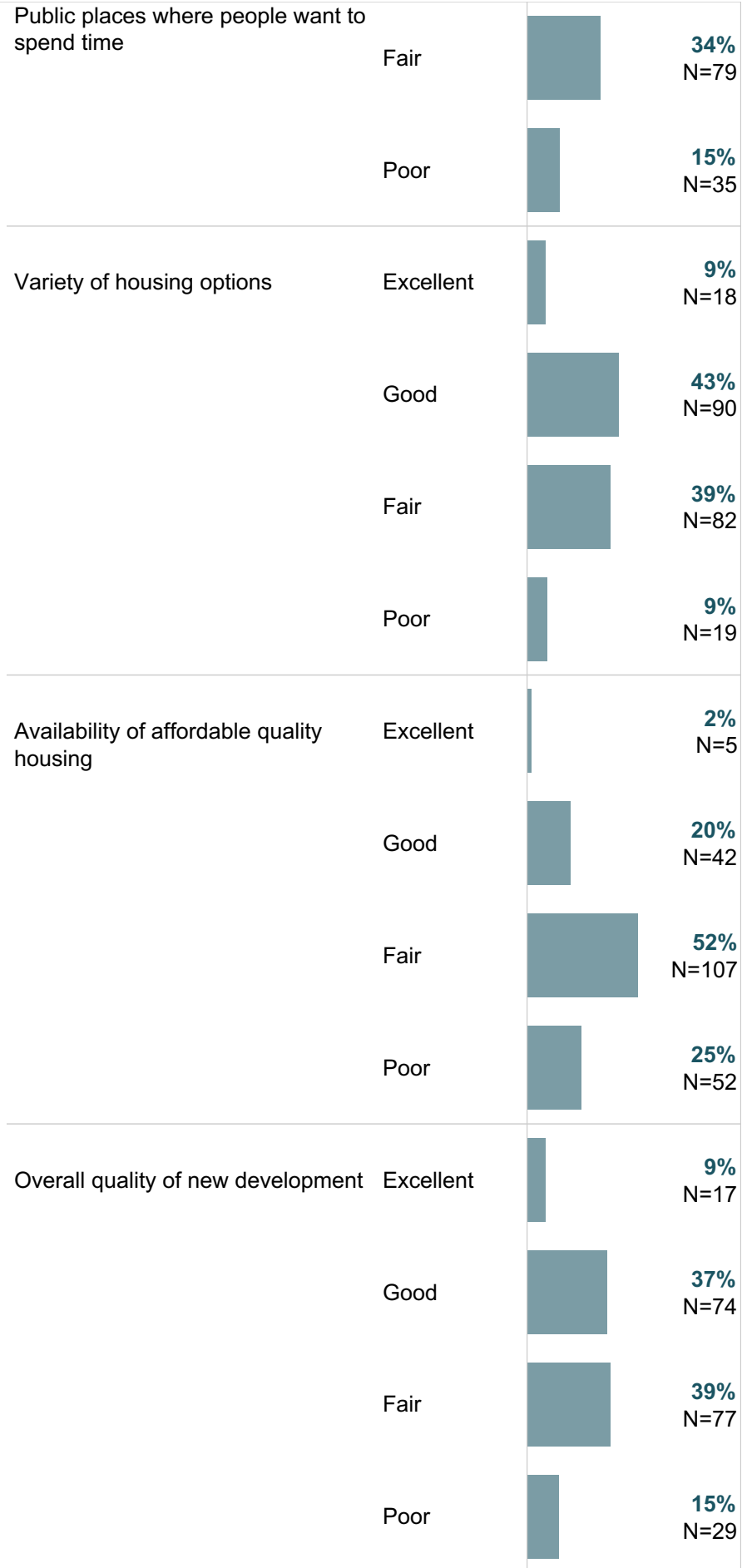
|                         |  |  |                      |   |                     |
|-------------------------|--|--|----------------------|---|---------------------|
| <b>Mobility</b>         | <b>Please rate how important, if at all, you think it is for the Garner community to focus on each of the following in the coming two years.</b> | Overall quality of the transportation system                 | Somewhat important   |    | <b>23%</b><br>N=54  |
|                         |  |  | Not at all important |    | <b>1%</b><br>N=2    |
| <b>Community Design</b> | <b>Please rate each of the following aspects of quality of life in Garner.</b>   | Your neighborhood as a place to live                         | Excellent            |    | <b>33%</b><br>N=78  |
|                         |  |  | Good                 |    | <b>44%</b><br>N=103 |
|                         |  |  | Fair                 |    | <b>21%</b><br>N=50  |
|                         |  |  | Poor                 |    | <b>2%</b><br>N=5    |
|                         | <b>Please rate each of the following characteristics as they relate to Garner as a whole.</b>  | Overall design or layout of residential and commercial areas | Excellent            |   | <b>7%</b><br>N=16   |
|                         |  |  | Good                 |  | <b>38%</b><br>N=88  |
|                         |  |  | Fair                 |  | <b>32%</b><br>N=74  |
|                         |  |  | Poor                 |  | <b>23%</b><br>N=53  |
|                         | <b>Please also rate each of the following in the Garner community.</b>   | Well-planned residential growth                              | Excellent            |  | <b>8%</b><br>N=15   |
|                         |  |  | Good                 |  | <b>32%</b><br>N=63  |
|                         |  |  | Fair                 |  | <b>28%</b><br>N=55  |
|                         |  |  | Poor                 |  | <b>33%</b><br>N=65  |































**Community Design** Please also rate each of the following in the Garner community.



**Community Design** Please also rate each of the following in the Garner community.

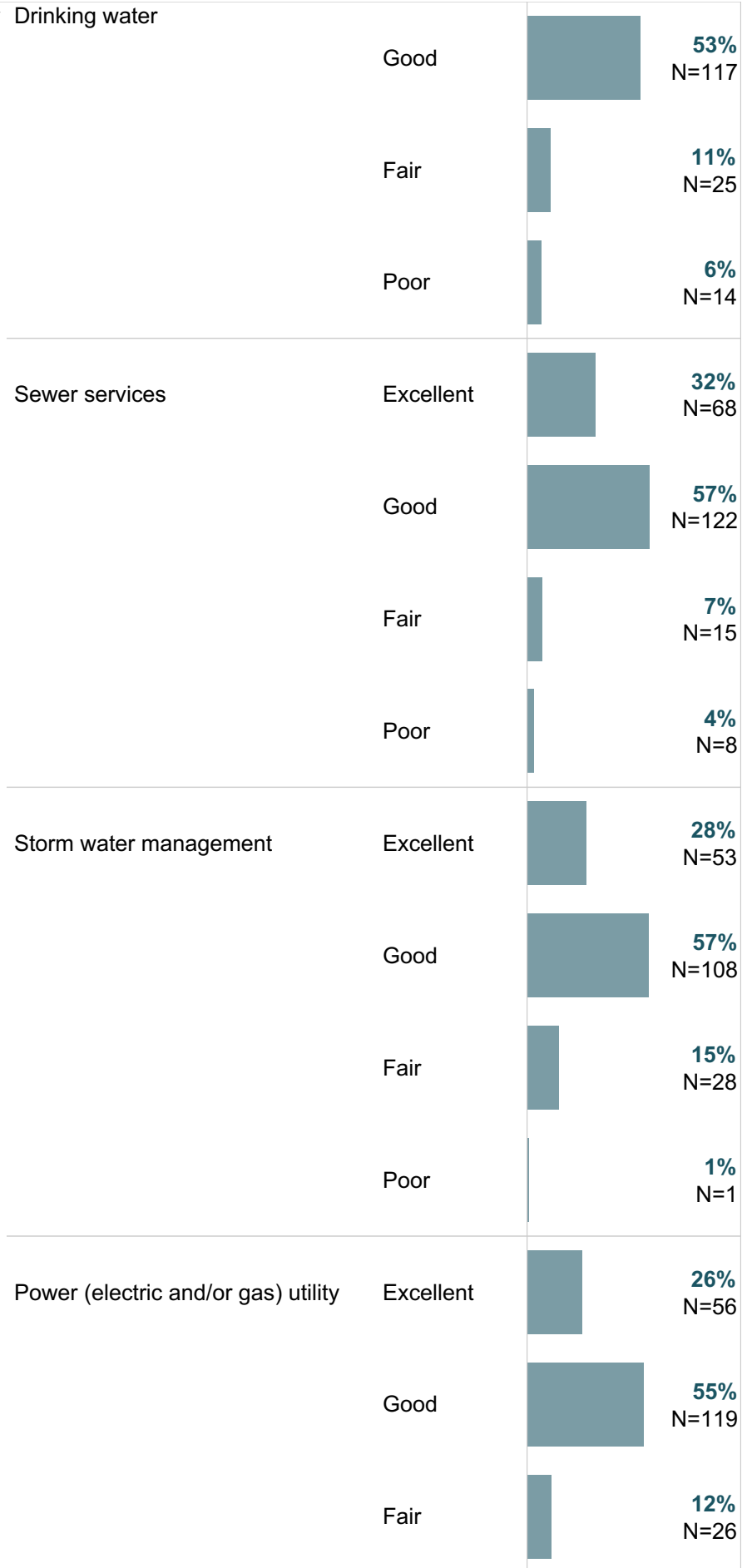


|   |  |                |   |              |
|---|--|----------------|---|--------------|
| <b>Community Design</b> Please also rate each of the following in the Garner community.   | Overall appearance   | Excellent      |    | 14%<br>N=33  |
|   |  | Good           |    | 46%<br>N=109 |
|   |  | Fair           |    | 31%<br>N=74  |
|   |  | Poor           |    | 9%<br>N=20   |
| Please rate the quality of each of the following services in Garner.  | Land use, planning and zoning                                | Excellent      |    | 3%<br>N=5    |
|   |  | Good           |    | 35%<br>N=59  |
|   |  | Fair           |   | 33%<br>N=56  |
|   |  | Poor           |  | 29%<br>N=49  |
|   | Code enforcement   | Excellent      |  | 0%<br>N=     |
|   |  | Good           |  | 35%<br>N=62  |
|   |  | Fair           |  | 42%<br>N=74  |
|   |  | Poor           |  | 22%<br>N=39  |
| Please rate how important, if at all, you think it is for the Garner community to focus on each of the following in the coming two years. | Overall design or layout of residential and commercial areas | Essential      |  | 56%<br>N=129 |
|   |  | Very important |  | 33%<br>N=77  |

|                         |   |  |                    |   |                     |
|-------------------------|---|--|--------------------|---|---------------------|
| <b>Community Design</b> | <b>Garner community to focus on each of the following in the coming two years.</b>            | Overall design or layout of residential and commercial areas | Somewhat important |    | <b>11%</b><br>N=26  |
| <b>Utilities</b>        | <b>Please rate each of the following characteristics as they relate to Garner as a whole.</b> | Overall quality of the utility infrastructure                | Excellent          |    | <b>12%</b><br>N=26  |
|                         |   |  | Good               |    | <b>61%</b><br>N=131 |
|                         |   |  | Fair               |    | <b>19%</b><br>N=41  |
|                         |   |  | Poor               |    | <b>8%</b><br>N=17   |
|                         | <b>Please rate the quality of each of the following services in Garner.</b>                   | Affordable high-speed internet access                        | Excellent          |    | <b>23%</b><br>N=50  |
|                         |   |  | Good               |   | <b>46%</b><br>N=101 |
|                         |   |  | Fair               |  | <b>18%</b><br>N=39  |
|                         |   |  | Poor               |  | <b>13%</b><br>N=28  |
|                         |   | Garbage collection   | Excellent          |  | <b>51%</b><br>N=114 |
|                         |   |  | Good               |  | <b>35%</b><br>N=77  |
|                         |   |  | Fair               |  | <b>11%</b><br>N=25  |
|                         |   |  | Poor               |  | <b>3%</b><br>N=6    |
|                         |   | Drinking water   | Excellent          |  | <b>29%</b><br>N=64  |






**Utilities**

**Please rate the quality of each of the following services in Garner.**






**Utilities**

**Please rate the quality of each of the following services in Garner.**

|                                     |           |   |                     |
|-------------------------------------|-----------|---|---------------------|
| Power (electric and/or gas) utility | Poor      |  | <b>8%</b><br>N=17   |
| Utility billing                     | Excellent |  | <b>18%</b><br>N=37  |
|                                     | Good      |  | <b>56%</b><br>N=116 |
|                                     | Fair      |  | <b>16%</b><br>N=33  |
|                                     | Poor      |  | <b>11%</b><br>N=23  |

**Please rate how important, if at all, you think it is for the Garner community to focus on each of the following in the coming two years.**


|   |                      |   |                     |
|---|----------------------|---|---------------------|
| Overall quality of the utility infrastructure | Essential            |    | <b>49%</b><br>N=116 |
|   | Very important       |   | <b>35%</b><br>N=84  |
|   | Somewhat important   |  | <b>16%</b><br>N=38  |
|   | Not at all important |  | <b>0%</b><br>N=     |

**Safety**

**Please rate each of the following characteristics as they relate to Garner as a whole.**

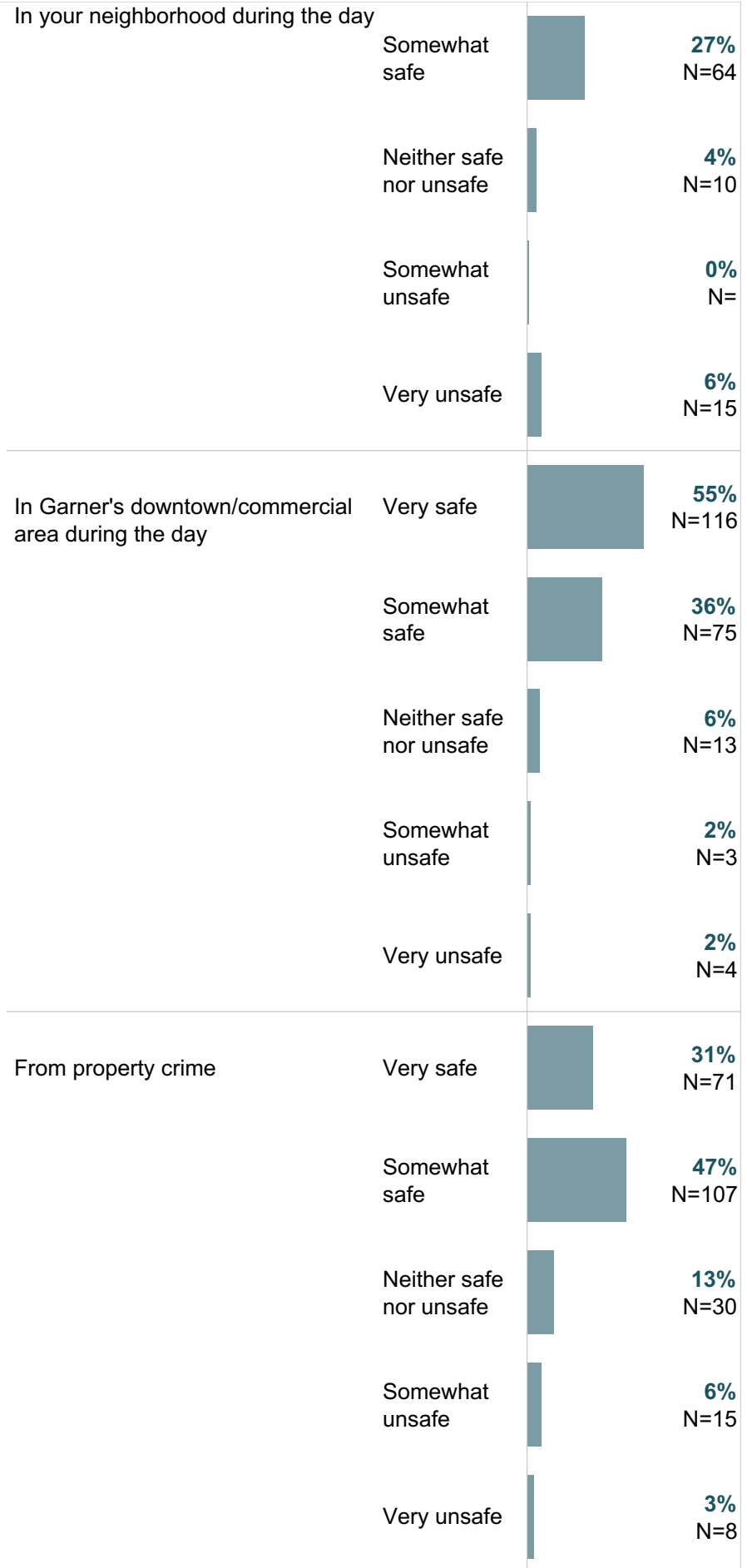
|                           |           |   |                     |
|---------------------------|-----------|---|---------------------|
| Overall feeling of safety | Excellent |  | <b>27%</b><br>N=62  |
|                           | Good      |  | <b>45%</b><br>N=105 |
|                           | Fair      |  | <b>25%</b><br>N=57  |
|                           | Poor      |  | <b>4%</b><br>N=9    |

**Please rate how safe or unsafe you feel:**

|                                     |           |   |                     |
|-------------------------------------|-----------|---|---------------------|
| In your neighborhood during the day | Very safe |  | <b>62%</b><br>N=147 |
|-------------------------------------|-----------|---|---------------------|

**Safety**

**Please rate how safe or unsafe you feel:**



**Safety**

**Please rate how safe or unsafe you feel:**

From violent crime

Very safe



**40%**  
N=90

Somewhat safe



**44%**  
N=98

Neither safe nor unsafe



**15%**  
N=33

Somewhat unsafe



**1%**  
N=1

Very unsafe



**1%**  
N=3

From fire, flood, or other natural disaster

Very safe



**49%**  
N=116

Somewhat safe



**41%**  
N=98

Neither safe nor unsafe



**7%**  
N=16

Somewhat unsafe



**3%**  
N=6

Very unsafe



**0%**  
N=1

**Please rate the quality of each of the following services in Garner.**

Police/Sheriff services

Excellent



**25%**  
N=50

Good



**65%**  
N=129

Fair



**7%**  
N=14

Poor

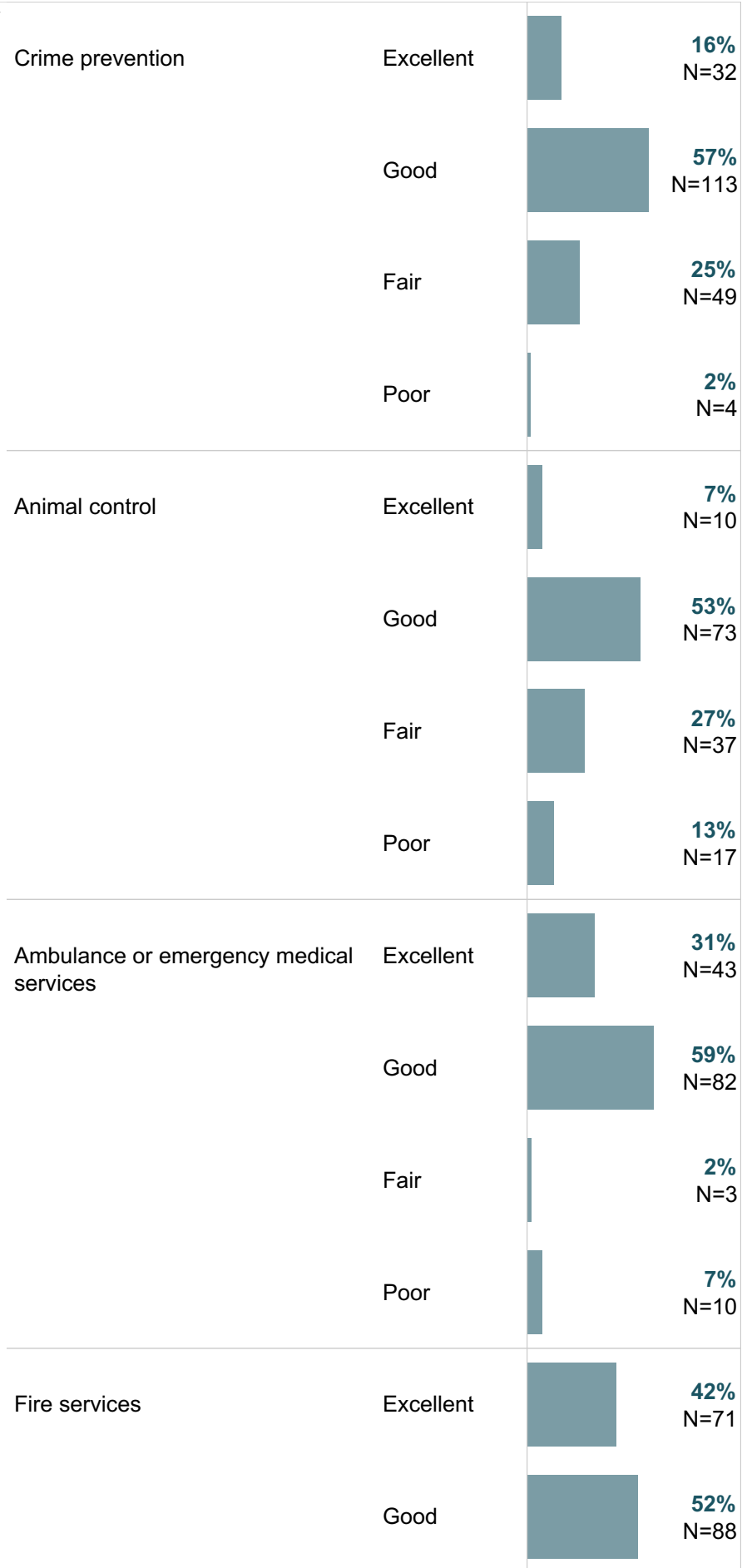


**3%**  
N=5

















**Safety**

**Please rate the quality of each of the following services in Garner.**



**Safety**

**Please rate the quality of each of the following services in Garner.**

|                               |                      |   |                     |
|-------------------------------|----------------------|---|---------------------|
| Fire services                 | Fair                 |    | <b>5%</b><br>N=8    |
|                               | Poor                 |    | <b>2%</b><br>N=3    |
| Fire prevention and education | Excellent            |    | <b>23%</b><br>N=34  |
|                               | Good                 |    | <b>55%</b><br>N=80  |
|                               | Fair                 |    | <b>18%</b><br>N=26  |
|                               | Poor                 |    | <b>4%</b><br>N=5    |
| Emergency preparedness        | Excellent            |    | <b>17%</b><br>N=22  |
|                               | Good                 |  | <b>45%</b><br>N=56  |
|                               | Fair                 |  | <b>27%</b><br>N=35  |
|                               | Poor                 |  | <b>11%</b><br>N=14  |
| Overall feeling of safety     | Essential            |  | <b>54%</b><br>N=128 |
|                               | Very important       |  | <b>32%</b><br>N=77  |
|                               | Somewhat important   |  | <b>11%</b><br>N=27  |
|                               | Not at all important |  | <b>2%</b><br>N=5    |

**Please rate how important, if at all, you think it is for the Garner community to focus on each of the following in the coming two years.**

**Natural environment**

**Please rate each of the following characteristics as they relate to Garner as a whole.**

Overall quality of natural environment

Excellent



**28%**  
N=64

Good



**47%**  
N=109

Fair



**17%**  
N=39

Poor



**9%**  
N=20

**Please also rate each of the following in the Garner community.**

Cleanliness

Excellent



**21%**  
N=50

Good



**48%**  
N=113

Fair



**26%**  
N=62

Poor



**5%**  
N=12

Water resources

Excellent



**17%**  
N=37

Good



**31%**  
N=66

Fair



**41%**  
N=87

Poor



**10%**  
N=21

Air quality

Excellent



**31%**  
N=68

Good



**55%**  
N=122

**Natural environment**

Please also rate each of the following in the Garner community.

Air quality

Fair



**12%**  
N=28

Poor



**2%**  
N=5

Please rate the quality of each of the following services in Garner.

Preservation of natural areas

Excellent



**21%**  
N=42

Good



**34%**  
N=66

Fair



**23%**  
N=44

Poor



**22%**  
N=43

Garner open space

Excellent



**16%**  
N=34

Good



**45%**  
N=94

Fair



**20%**  
N=42

Poor



**18%**  
N=38

Recycling

Excellent



**29%**  
N=61

Good



**51%**  
N=106

Fair

















**10%**  
N=20

Poor



**10%**  
N=21

|                             |  |   |                      |   |                    |
|-----------------------------|--|---|----------------------|---|--------------------|
| <b>Natural environment</b>  | <b>Please rate the quality of each of the following services in Garner.</b>  | Yard waste pick-up                                    | Excellent            |    | <b>39%</b><br>N=78 |
|                             |  |   | Good                 |    | <b>43%</b><br>N=86 |
|                             |  |   | Fair                 |    | <b>13%</b><br>N=25 |
|                             |  |   | Poor                 |    | <b>5%</b><br>N=9   |
|                             | <b>Please rate how important, if at all, you think it is for the Garner community to focus on each of the following in the coming two years.</b> | Overall quality of natural environment                | Essential            |    | <b>37%</b><br>N=88 |
|                             |  |   | Very important       |    | <b>40%</b><br>N=95 |
|                             |  |   | Somewhat important   |   | <b>22%</b><br>N=51 |
|                             |  |   | Not at all important |  | <b>1%</b><br>N=1   |
| <b>Parks and Recreation</b> | <b>Please rate each of the following characteristics as they relate to Garner as a whole.</b>  | Overall quality of parks and recreation opportunities | Excellent            |  | <b>37%</b><br>N=85 |
|                             |  |   | Good                 |  | <b>36%</b><br>N=83 |
|                             |  |   | Fair                 |  | <b>21%</b><br>N=49 |
|                             |  |   | Poor                 |  | <b>7%</b><br>N=15  |
|                             | <b>Please also rate each of the following in the Garner community.</b>   | Availability of paths and walking trails              | Excellent            |  | <b>17%</b><br>N=40 |
|                             |  |   | Good                 |  | <b>34%</b><br>N=80 |

**Parks and Recreation**

**Please also rate each of the following in the Garner community.**

Availability of paths and walking trails

Fair



**38%**  
N=90

Poor



**11%**  
N=27

Fitness opportunities

Excellent



**23%**  
N=50

Good



**35%**  
N=77

Fair



**29%**  
N=65

Poor



**13%**  
N=29

Recreational opportunities

Excellent



**24%**  
N=54

Good



**34%**  
N=78

Fair



**26%**  
N=58

Poor



**16%**  
N=36

**Please rate the quality of each of the following services in Garner.**

Town parks

Excellent



**41%**  
N=95

Good



**39%**  
N=90

Fair



**17%**  
N=40

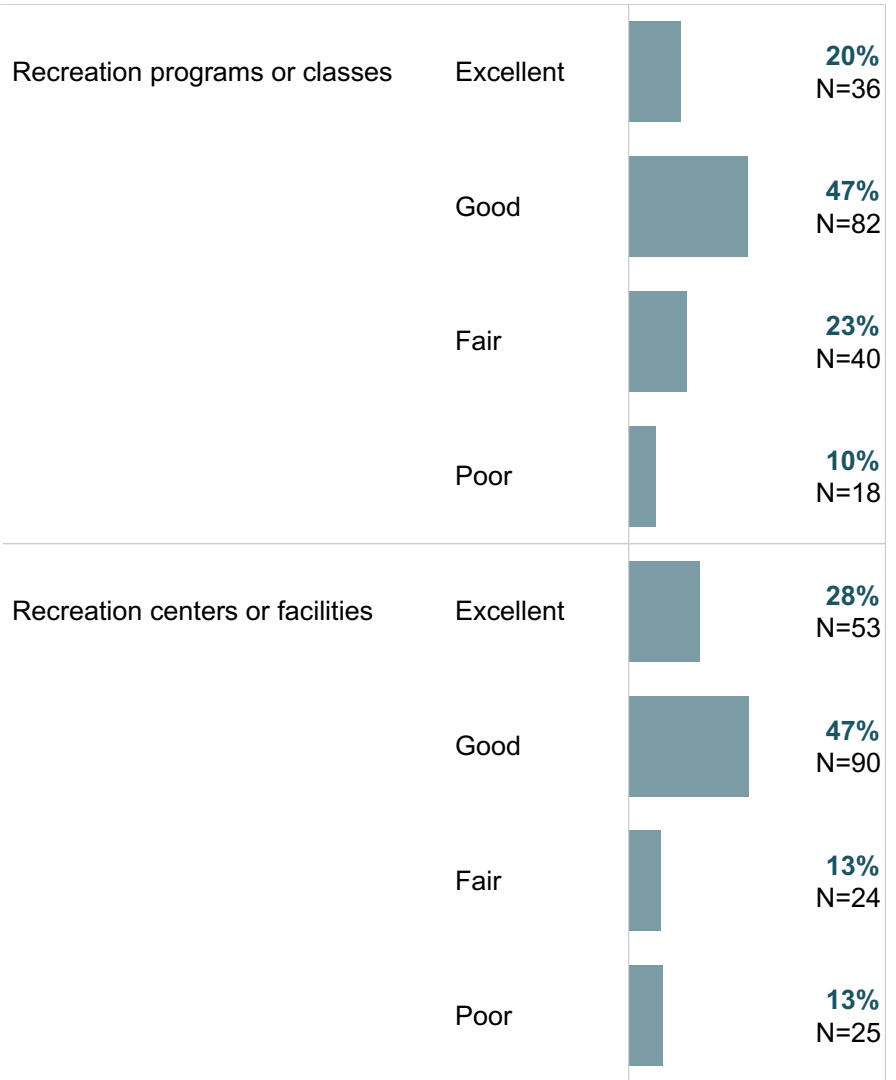
Poor



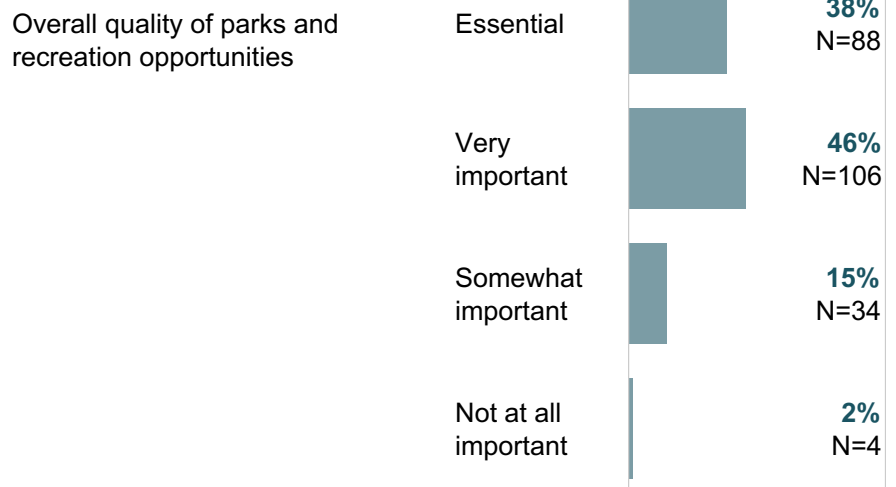
**3%**  
N=6

**Parks and Recreation**

**Please rate the quality of each of the following services in Garner.**

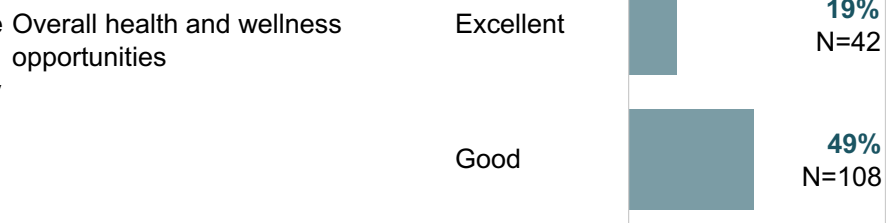


**Please rate how important, if at all, you think it is for the Garner community to focus on each of the following in the coming two years.**

















**Health and wellness**

**Please rate each of the following characteristics as they relate to Garner as a whole.**



















**Health and wellness**

|  |  |           |   |                    |
|--|--|-----------|---|--------------------|
| <p><b>Please rate each of the following characteristics as they relate to Garner as a whole.</b></p> | Overall health and wellness opportunities      | Fair      |    | <b>21%</b><br>N=47 |
|  |  | Poor      |    | <b>11%</b><br>N=25 |
| <p><b>Please also rate each of the following in the Garner community.</b></p>                        | Availability of affordable quality food        | Excellent |    | <b>15%</b><br>N=35 |
|  |  | Good      |    | <b>38%</b><br>N=90 |
|  |  | Fair      |    | <b>28%</b><br>N=66 |
|  |  | Poor      |    | <b>19%</b><br>N=46 |
|  | Availability of affordable quality health care | Excellent |   | <b>27%</b><br>N=57 |
|  |  | Good      |  | <b>34%</b><br>N=71 |
|  |  | Fair      |  | <b>30%</b><br>N=62 |
|  |  | Poor      |  | <b>9%</b><br>N=18  |
|  | Availability of preventive health services     | Excellent |  | <b>23%</b><br>N=45 |
|  |  | Good      |  | <b>35%</b><br>N=67 |
|  |  | Fair      |  | <b>31%</b><br>N=60 |
|  |  | Poor      |  | <b>11%</b><br>N=21 |



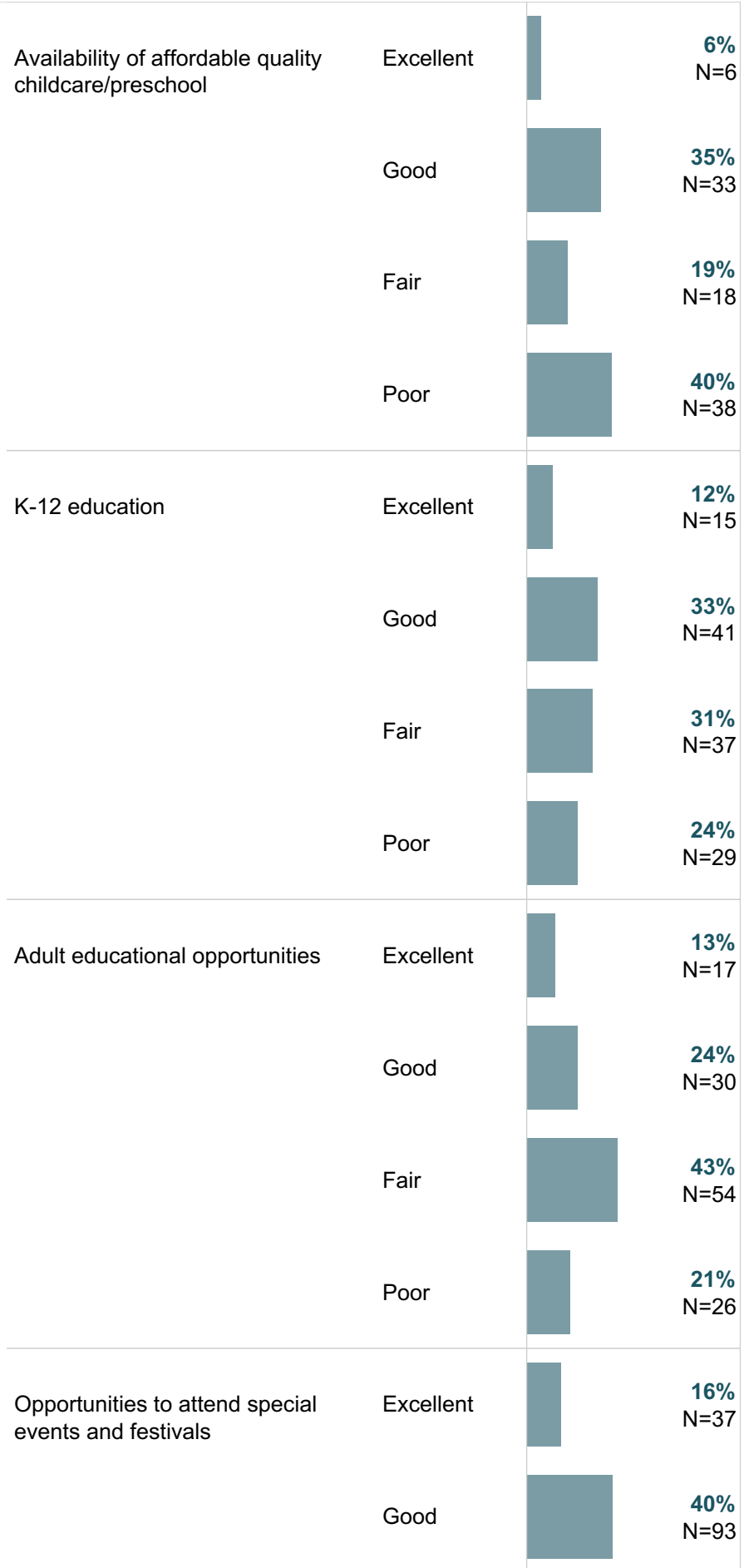
**Health and wellness**

|   |  |                      |   |                     |
|---|--|----------------------|---|---------------------|
| <p><b>Please also rate each of the following in the Garner community.</b></p>   | <p>Availability of affordable quality mental health care</p> | Excellent            |    | <b>19%</b><br>N=22  |
|   |  | Good                 |    | <b>22%</b><br>N=25  |
|   |  | Fair                 |    | <b>25%</b><br>N=29  |
|   |  | Poor                 |    | <b>35%</b><br>N=40  |
| <p><b>Please rate the quality of each of the following services in Garner.</b></p>  | <p>Health services</p>                                       | Excellent            |    | <b>19%</b><br>N=32  |
|   |  | Good                 |    | <b>52%</b><br>N=90  |
|   |  | Fair                 |   | <b>19%</b><br>N=34  |
|   |  | Poor                 |  | <b>10%</b><br>N=18  |
| <p><b>Please rate how important, if at all, you think it is for the Garner community to focus on each of the following in the coming two years.</b></p> | <p>Overall health and wellness opportunities</p>             | Essential            |  | <b>28%</b><br>N=64  |
|   |  | Very important       |  | <b>40%</b><br>N=90  |
|   |  | Somewhat important   |  | <b>30%</b><br>N=69  |
|   |  | Not at all important |  | <b>2%</b><br>N=4    |
| <p><b>Please rate your overall health.</b></p>  | <p></p>  | Excellent            |  | <b>29%</b><br>N=65  |
|   |  | Very good            |  | <b>46%</b><br>N=104 |

|                                    |   |  |   |                    |
|------------------------------------|---|--|---|--------------------|
| <b>Health and wellness</b>         | Please rate your overall health.  | Good   |  | <b>17%</b><br>N=39 |
|                                    |   | Fair   |  | <b>8%</b><br>N=19  |
| <b>Education, Arts and Culture</b> | <b>Please rate each of the following characteristics as they relate to Garner as a whole.</b> | Overall opportunities for education, culture, and the arts | Excellent   | <b>15%</b><br>N=33 |
|                                    |   |  | Good  | <b>37%</b><br>N=83 |
|                                    |   |  | Fair  | <b>34%</b><br>N=78 |
|                                    |   |  | Poor  | <b>15%</b><br>N=33 |
|                                    | <b>Please also rate each of the following in the Garner community.</b>                        | Opportunities to attend cultural/arts/music activities     | Excellent   | <b>10%</b><br>N=21 |
|                                    |   |  | Good  | <b>40%</b><br>N=89 |
|                                    |   |  | Fair  | <b>32%</b><br>N=70 |
|                                    |   |  | Poor  | <b>18%</b><br>N=41 |
|                                    |   | Community support for the arts                             | Excellent   | <b>17%</b><br>N=32 |
|                                    |   |  | Good  | <b>39%</b><br>N=76 |
|                                    |   |  | Fair  | <b>25%</b><br>N=49 |
|                                    |   |  | Poor  | <b>19%</b><br>N=36 |

**Education, Arts  
and Culture**

**Please also rate each  
of the following in the  
Garner community.**



**Education, Arts and Culture**

**Please also rate each of the following in the Garner community.**

Opportunities to attend special events and festivals

Fair



**28%**  
N=65

Poor



**15%**  
N=35

**Please rate the quality of each of the following services in Garner.**

Public library services

Excellent



**40%**  
N=73

Good



**44%**  
N=81

Fair



**10%**  
N=18

Poor



**7%**  
N=12

**Please rate how important, if at all, you think it is for the Garner community to focus on each of the following in the coming two years.**

Overall opportunities for education, culture, and the arts

Essential



**29%**  
N=66

Very important



**44%**  
N=101

Somewhat important



**23%**  
N=54

Not at all important



**4%**  
N=10

**Inclusivity and Engagement**

**Please rate each of the following aspects of quality of life in Garner.**

Garner as a place to raise children

Excellent



**29%**  
N=60

Good



**57%**  
N=119

Fair



**9%**  
N=19

Poor



**5%**  
N=10

**Inclusivity and Engagement**

**Please rate each of the following aspects of quality of life in Garner.**

Garner as a place to retire

Excellent



**24%**  
N=48

Good



**46%**  
N=94

Fair



**25%**  
N=52

Poor



**5%**  
N=10

Sense of community

Excellent



**21%**  
N=48

Good



**35%**  
N=81

Fair



**34%**  
N=79

Poor



**10%**  
N=24

**Please rate each of the following characteristics as they relate to Garner as a whole.**

Residents' connection and engagement with their community

Excellent



**14%**  
N=31

Good



**32%**  
N=71

Fair



**41%**  
N=92

Poor



**14%**  
N=31

**Please rate the job you feel the Garner community does at each of the following.**

Making all residents feel welcome

Excellent



**21%**  
N=48

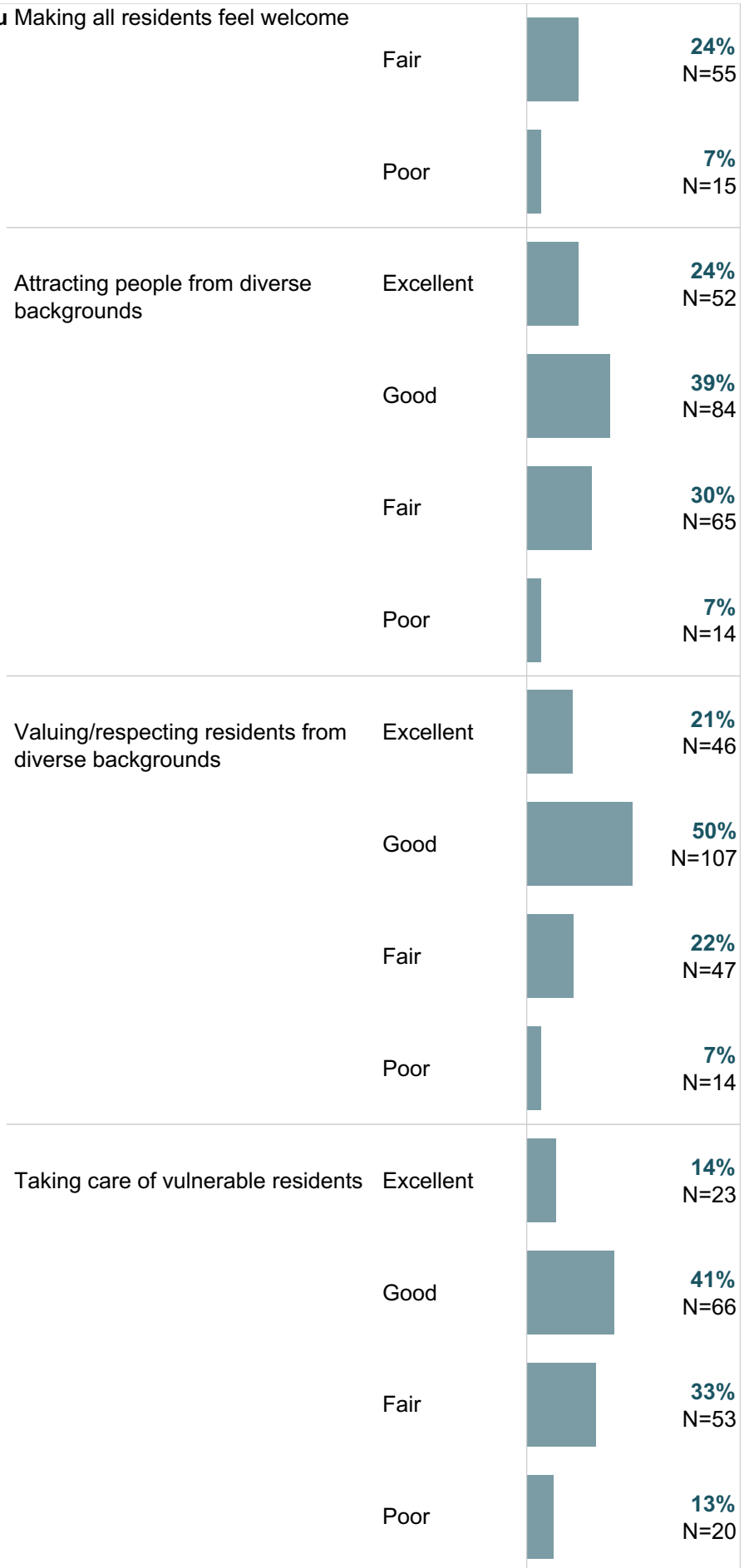
Good



**47%**  
N=107

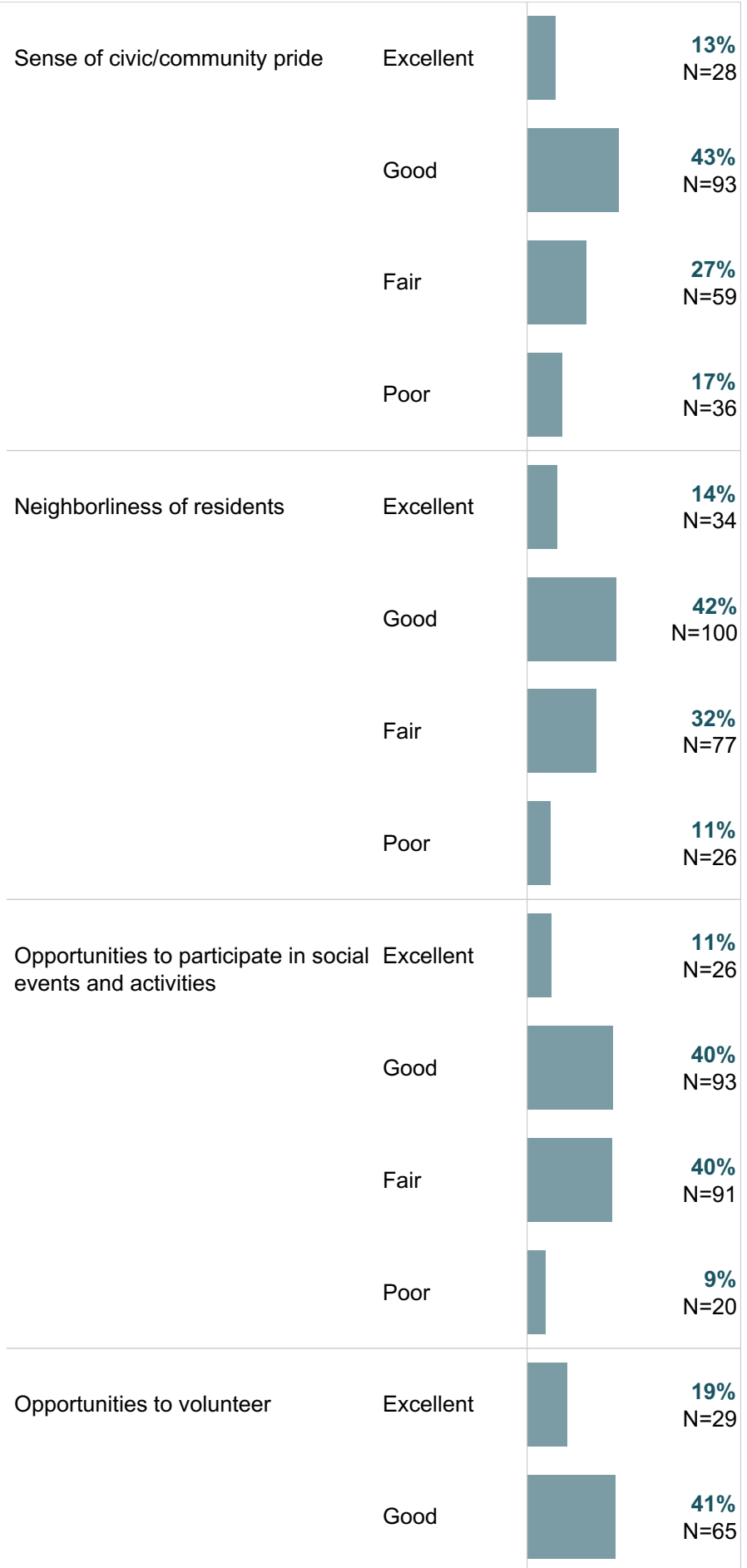
**Inclusivity and Engagement**

**Please rate the job you feel the Garner community does at each of the following.**

















**Inclusivity and Engagement**

**Please also rate each of the following in the Garner community.**



**Inclusivity and Engagement**

**Please also rate each of the following in the Garner community.**

|   |                      |   |                    |
|---|----------------------|---|--------------------|
| Opportunities to volunteer  | Fair                 |    | <b>30%</b><br>N=47 |
|   | Poor                 |    | <b>10%</b><br>N=16 |
| Opportunities to participate in community matters                             | Excellent            |    | <b>16%</b><br>N=30 |
|   | Good                 |    | <b>45%</b><br>N=82 |
|   | Fair                 |    | <b>23%</b><br>N=42 |
|   | Poor                 |    | <b>16%</b><br>N=28 |
| Openness and acceptance of the community toward people of diverse backgrounds | Excellent            |   | <b>16%</b><br>N=34 |
|   | Good                 |  | <b>44%</b><br>N=94 |
|   | Fair                 |  | <b>30%</b><br>N=64 |
|   | Poor                 |  | <b>9%</b><br>N=19  |
| Residents' connection and engagement with their community                     | Essential            |  | <b>24%</b><br>N=55 |
|   | Very important       |  | <b>38%</b><br>N=88 |
|   | Somewhat important   |  | <b>35%</b><br>N=82 |
|   | Not at all important |  | <b>3%</b><br>N=7   |

**Please rate how important, if at all, you think it is for the Garner community to focus on each of the following in the coming two years.**

















| Participation | Please indicate whether or not you have done each of the following in the last 12 months. |  |                     |  | 44%<br>N=105 |
|---------------|---|--|---------------------|--|--------------|
|               |   | Contacted the Town of Garner for help or information           | Yes                 |  | 56%<br>N=132 |
|               |   | Contacted Garner elected officials to express your opinion     | No                  |  | 69%<br>N=160 |
|               |   |  | Yes                 |  | 31%<br>N=72  |
|               |   | Watched a local public meeting                                 | No                  |  | 49%<br>N=117 |
|               |   |  | Yes                 |  | 51%<br>N=120 |
|               |   | Volunteered your time to some group/activity                   | No                  |  | 73%<br>N=169 |
|               |   |  | Yes                 |  | 27%<br>N=64  |
|               |   | Campaigned or advocated for a local issue, cause, or candidate | No                  |  | 78%<br>N=184 |
|               |   |  | Yes                 |  | 22%<br>N=53  |
|               | <b>In general, how many times do you:</b>   | Access the internet from your home                             | Several times a day |  | 72%<br>N=168 |
|               |   |  | Once a day          |  | 11%<br>N=27  |
|               |   |  | A few times a week  |  | 12%<br>N=28  |
|               |   |  | Every few weeks     |  | 5%<br>N=11   |

**Participation**

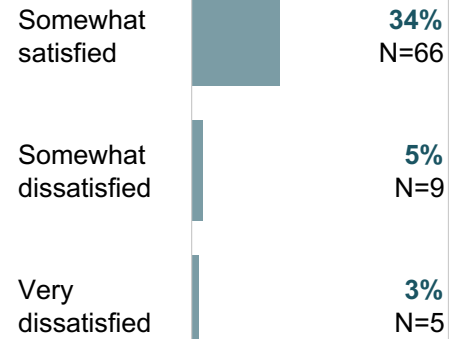
**In general, how many times do you:**

|  |                     |              |
|--|---------------------|--------------|
| Access the internet from your home       | Less often or never | 0%<br>N=     |
| Access the internet from your cell phone | Several times a day | 87%<br>N=203 |
|  | Once a day          | 8%<br>N=19   |
|  | A few times a week  | 4%<br>N=10   |
|  | Less often or never | 0%<br>N=     |
|  | Several times a day | 71%<br>N=161 |
| Visit social media sites                 | Once a day          | 13%<br>N=31  |
|  | A few times a week  | 3%<br>N=8    |
|  | Every few weeks     | 3%<br>N=7    |
|  | Less often or never | 10%<br>N=22  |
|  | Several times a day | 84%<br>N=196 |
| Use or check email                       | Once a day          | 16%<br>N=36  |
|  | A few times a week  | 0%<br>N=     |
|  | Several times a day | 10%<br>N=22  |
| Share your opinions online               | Several times a day | 10%<br>N=22  |

|                      |   |   |   |   |                     |
|----------------------|---|---|---|---|---------------------|
| <b>Participation</b> | <b>In general, how many times do you:</b>   | Share your opinions online  | Once a day  |    | <b>9%</b><br>N=19   |
|                      |   |   | A few times a week  |    | <b>18%</b><br>N=39  |
|                      |   |   | Every few weeks   |    | <b>20%</b><br>N=44  |
|                      |   |   | Less often or never   |    | <b>44%</b><br>N=98  |
|                      | Shop online   | Several times a day   |    | <b>12%</b><br>N=26  |                     |
|                      |   | Once a day  |    | <b>8%</b><br>N=19   |                     |
|                      |   | A few times a week  |   | <b>37%</b><br>N=82  |                     |
|                      |   | Every few weeks   |  | <b>38%</b><br>N=84  |                     |
| Less often or never  |   |              | <b>5%</b><br>N=11   |   |                     |
| <b>Custom</b>        | <b>Overall, how would you rate the quality of the services provided by each of the following?</b> | The State of North Carolina   | Excellent   |  | <b>7%</b><br>N=15   |
|                      |   |   | Good  |  | <b>43%</b><br>N=94  |
|                      |   |   | Fair  |  | <b>38%</b><br>N=84  |
|                      |   |   | Poor  |  | <b>12%</b><br>N=27  |
|                      |   | To what extent are you satisfied with the Spring and Fall solid waste pick-up services in Garner? | Very satisfied  |  | <b>59%</b><br>N=113 |

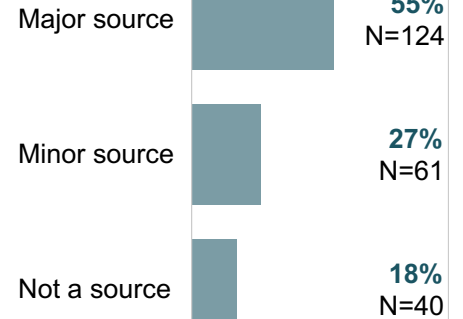
**Custom**

To what extent are you satisfied with the Spring and Fall solid waste pick-up services in Garner?

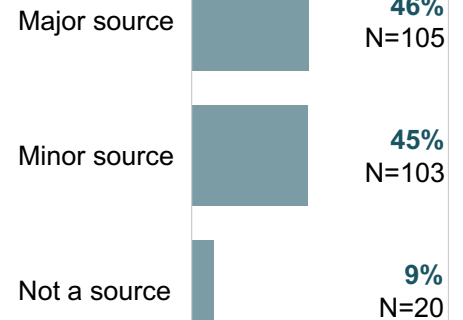


**How much of a source, if at all, do you consider each of the following to be for obtaining information about news and events in the community?**

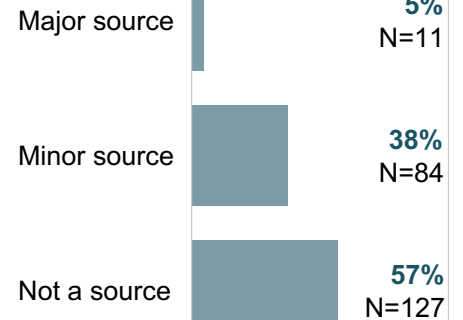
Town email subscriptions



Town website (www.garnernc.gov)



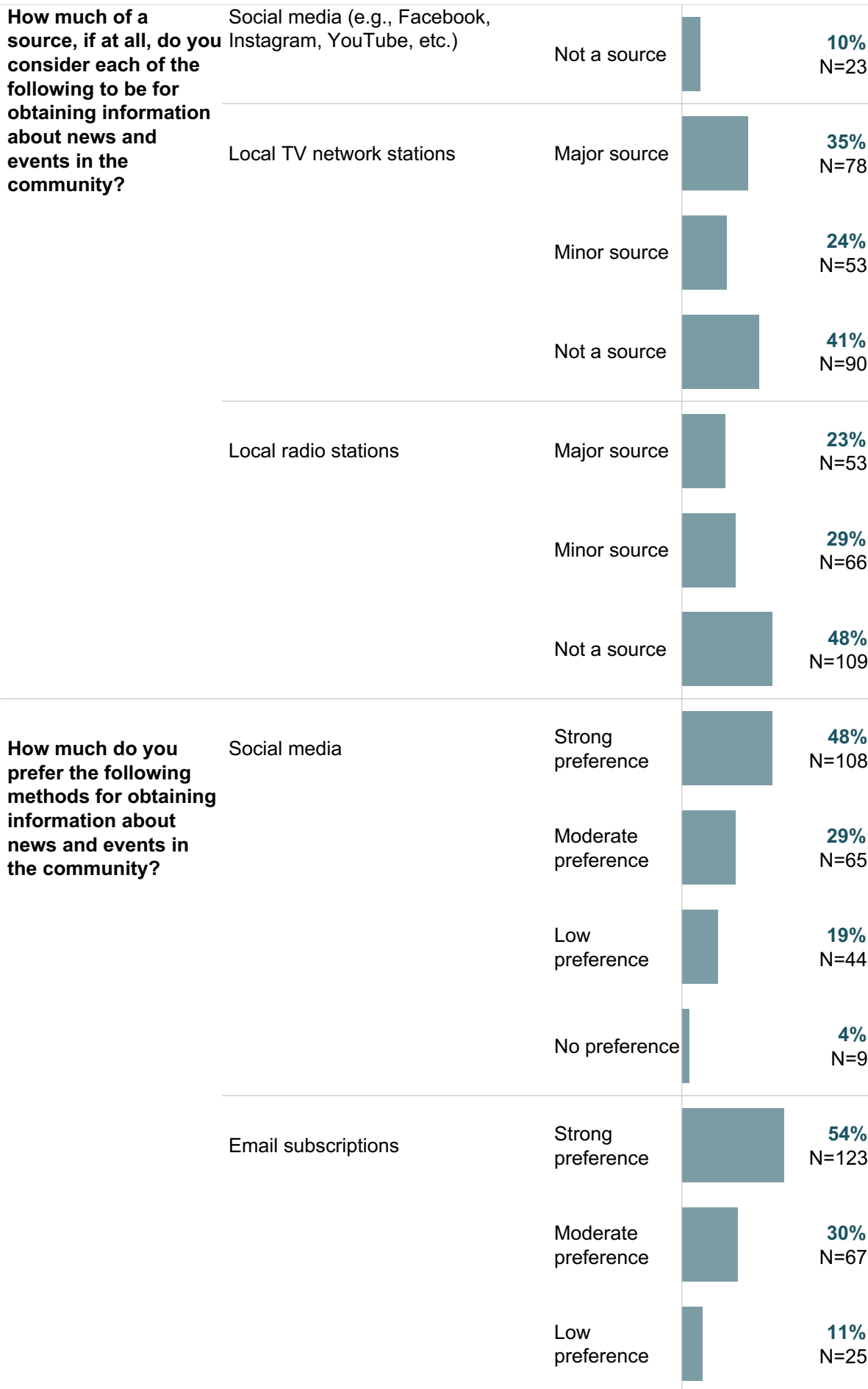
Printed or online newspaper (e.g. "The News & Observer")



Social media (e.g., Facebook, Instagram, YouTube, etc.)



**Custom**



**Custom**

**How much do you prefer the following methods for obtaining information about news and events in the community?**

|   |                     |  |                    |
|---|---------------------|--|--------------------|
| Email subscriptions   | No preference       |  | <b>5%</b><br>N=12  |
| Text/SMS notifications  | Strong preference   |  | <b>26%</b><br>N=58 |
|   | Moderate preference |  | <b>28%</b><br>N=65 |
|   | Low preference      |  | <b>36%</b><br>N=81 |
|   | No preference       |  | <b>10%</b><br>N=23 |
| Mobile app push notifications                                     | Strong preference   |  | <b>23%</b><br>N=52 |
|   | Moderate preference |  | <b>26%</b><br>N=59 |
|   | Low preference      |  | <b>36%</b><br>N=82 |
|   | No preference       |  | <b>15%</b><br>N=34 |
| Informational videos  | Strong preference   |  | <b>20%</b><br>N=45 |
|   | Moderate preference |  | <b>39%</b><br>N=87 |
|   | Low preference      |  | <b>33%</b><br>N=73 |
|   | No preference       |  | <b>8%</b><br>N=18  |
| About what percentage of your monthly income is used for housing? | Less than 10%       |  | <b>3%</b><br>N=7   |

**Custom**

About what percentage of your monthly income is used for housing?

10% to 19%



**24%**  
N=56

20% to 29%



**34%**  
N=78

30% to 39%



**22%**  
N=50

40% to 49%



**12%**  
N=27

50% to 59%



**6%**  
N=14

What is your race? (Mark one or more races to indicate what race you consider yourself to be.)

Asian



**4%**  
N=9

Black or African American



**18%**  
N=39

White



**77%**  
N=173

A race not listed



**10%**  
N=22

**Demographic**

How many years have you lived in Garner?

Less than 2 years



**21%**  
N=48

2-5 years



**32%**  
N=73

6-10 years



**11%**  
N=26

11-20 years



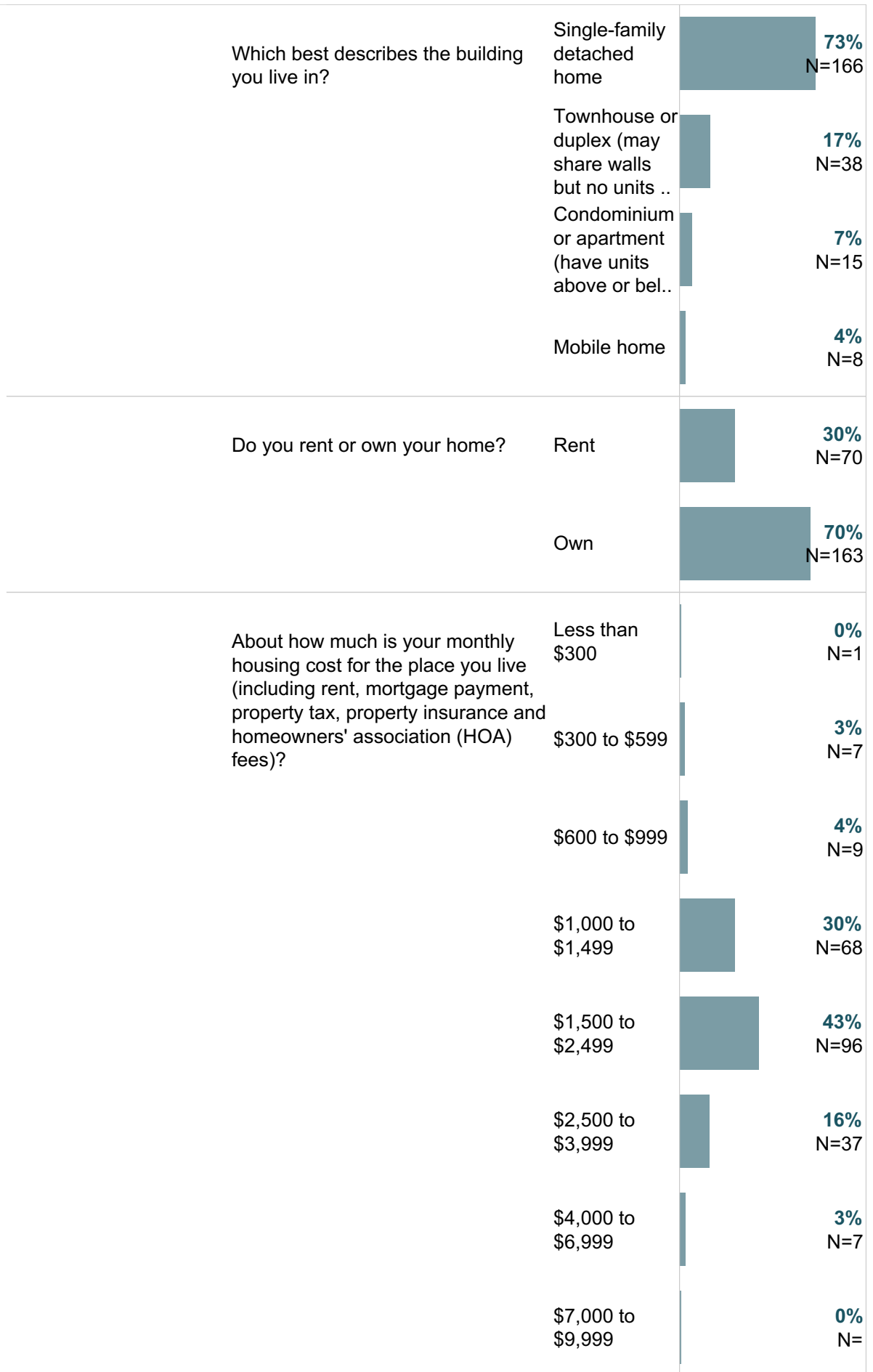
**22%**  
N=50

More than 20 years

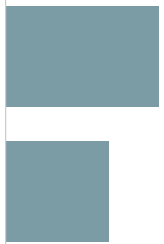





**15%**  
N=34

**Demographic**





| Demographic  |   |  |   |
|--|---|--|---|
|  | (including rent, mortgage payment, property tax, property insurance and \$10,000 or more homeowners' association (HOA) fees)? |  | <b>1%</b><br>N=1  |
| Do any children 17 or under live in your household?  | No  |   | <b>60%</b><br>N=139   |
|  | Yes   |  | <b>40%</b><br>N=93  |
| Are you or any other members of your household aged 65 or older?   | No  |   | <b>82%</b><br>N=191   |
|  | Yes   |  | <b>18%</b><br>N=41  |
| How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.) | Less than \$25,000  |  | <b>0%</b><br>N=   |
|  | \$25,000 to \$49,999  |  | <b>11%</b><br>N=24  |
|  | \$50,000 to \$74,999  |  | <b>13%</b><br>N=28  |
|  | \$75,000 to \$99,999  |  | <b>18%</b><br>N=38  |
|  | \$100,000 to \$149,999  |  | <b>28%</b><br>N=60  |
|  | \$150,000 to \$199,999  |  | <b>14%</b><br>N=30  |
|  | \$200,000 to \$299,999  |  | <b>12%</b><br>N=25  |
|  | \$300,000 or more   |  | <b>5%</b><br>N=11   |
|  | Are you of Hispanic, Latino/a/x, or Spanish origin?   | No, not of Hispanic, Latino/a/x, or Spanish origin                                   |  |

| Demographic          | Question  | Response                                     | Percentage | Count (N) |
|----------------------|---|--|------------|-----------|
|                      | Are you of Hispanic, Latino/a/x, or Spanish origin? | Yes, I consider myself to be of Hispanic, .. | 9%         | N=21      |
|                      |   |  |            |           |
|                      | In which category is your age?                      | 18-24 years                                  | 2%         | N=5       |
|                      |   | 25-34 years                                  | 31%        | N=72      |
|                      |   | 35-44 years                                  | 10%        | N=24      |
|                      |   | 45-54 years                                  | 24%        | N=55      |
|                      |   | 55-64 years                                  | 23%        | N=54      |
|                      |   | 65-74 years                                  | 7%         | N=17      |
| 75 years or older    |   | 2%   | N=5        |           |
| What is your gender? | Woman   | 50%  | N=115      |           |
|                      | Man   | 46%  | N=108      |           |
|                      | Identify in another way                             | 4%   | N=9        |           |

# Appendix 1: Open-Ended Responses (Randomized Sample)

## Which new services would you like to see the Town of Garner provide?

### Affordable Housing

- Affordable and low income housing
- Affordable housing
- Increase in affordable wellness/retirement housing for seniors.
- This isn't a service, but I would like to see more permanent affordable homes for residents, not just apartments.
- Cap on rental increases

### Appearance/Aesthetics

- Hire a full-time town Arborist. Trees are critical to the ambience of the town.
- Support services for antique homes in Garner. This would help retain some of the charm and character that Garner has compared to the carbon copy style homes of the surrounding areas.
- Having the town department "in charge" to review our parks and town public areas for items that need to be maintained. One example is the Veteran's Memorial. The benches that were donated have mud splatter that is never cleaned off. Obviously more grass needs to be established to prevent the splatter and the cleaning needs to be implemented. The town builds nice facilities but they are not maintained to keep them looking nice, only averagely maintained.
- White Oak to be more visually pleasing. There is no place to walk around and sit while shopping.
- Litter pickup on Timber, Aversboro, Hwy. 50 and Hwy. 70.

### Education

- More support of local public schools
- Life long Learning opportunities.

### Events/Festivals/Entertainment

- Downtown adult nightlight
- Have more summertime events such as music at Lake Benson, more up to date events-music at GPAC like Clayton Art Center.
- Community engagements & events
- More festivals and cultural events (and sending out more information about the current ones)
- Events to bring people in. More focus on local restaurants, bars and shops similar to Clayton's Main Street to attract visitors and opportunities to meet other locals. I am excited about our new mayor and a couple other new people in key positions that will lead the town in catching up to all the surrounding towns that have attracted businesses and residents more aggressively than Garner in the past 30 years when we are closer to Raleigh and have more major roads making commute easier resulting in Garner being less desirable for new residents. This is a great place to live, but we have fallen behind making sure that people or businesses looking to relocate to the area understand all that Garner has to offer now and in the future!

- More events for kids that aren't during work hours, well thought out events/festivals, composting collection or drop off, more sustainable living options, more sustainability driven projects, updating infrastructure, travel trips that you do for elderly but for families, farmers market
- It would be great to have a town Art museum with events and a cafe
- Farmers market
- Night market is nice would like to see a farmers' market for more healthy options.
- More concerts at Lake Benson Park
- Outdoor concerts in the summer
- Monthly festivals like Hillsborough has
- Culture and arts
- More family friendly activities near White Oak. There is an overwhelming amount of homes being built without the service capacity to support all of the new families.

## Governance

- Don't prefer to see any more government growth.
- I don't want to see any expansion of government services

## Growth/Development

- Growth control
- Perhaps not a service but no other place to put this: Garner needs to prioritize protecting open space and natural environments. I understand that affordable housing is a concern, but the constant building of cheap, builder-grade townhomes is not the answer, especially because those are not affordable. The new mixed residential/commercial development near Jones Sausage will make traffic on Garner Road horrendous and there is no consideration of the wildlife and green space lost! The great thing about Garner is its small town feel - constant development takes away from that.

## Health and Well Being (including Mental Health)

- Emergency/Urgent Care services for children
- Mental health

## Homelessness

- Would like to see Garner strongly look into the homeless camps, begging on corners and parking lots. Clear out the new homeless camp right in front of our beautiful entrance into Garner sign on highway 70. Once embedded it will be a terrible, unsafe, trash filled mess. With drugs and drinking. More begging. Please do something to move this away from Garner. It makes us feel unsafe. Thank you.
- Resolution to the homeless issue, especially the tent city at the entrance into Garner
- Help for the homeless population.
- Outreach programs, a shelter for displaced people

## Information/Outreach

- Building permits access is a joke, town hall employees are wonderful but information regarding building permits on the gov web site is awful and very confusing.
- Communication with Latin people
- Greater outreach
- Better communication, acceptance, safety

- Zoning Maps and info provided in public question and answer sessions with town officials
- I know newspapers are obsolete, but not everyone has a computer or knows how to use one to get the local news. Maybe flyers of important meetings posted to a special place in neighborhoods to notify those that don't have computers?
- Informative information by more than social media
- Public internet service

### Public Safety/Law Enforcement

- More connection to decision-making and a stronger presence of mental-health services, including a department that responds to emergency calls related to mental health before the police respond, if at all.
- Identify theft investigation
- More animal control officers

### Recreation/Parks

- Would love to see more fitness options at the rec center. Seems to only provide basketball courts and a walking path.
- More outdoor sports areas
- Swimming/indoor pool
- Co-ed sports for young adults to join in. ages 24(ish)-38(ish)
- More gyms
- Roller skating rink
- Swimming pool
- Pickleball park

### Restaurants/Shopping

- Bigger selection of dining places
- Cafeteria
- Garner needs restaurants that are not franchised. Garner also needs an annual festival similar to Cary's Lazy Days. A similar type celebration would promote our city in my opinion. We also need better retail options such as Feet Fleet, Home Goods, and Hobby Lobby.
- Work harder to attract better business services (Quality restaurants, groceries, retail stores), instead of mediocre chain businesses
- Adequate high end ladies clothing stores
- I'd like to see a more active business development group for the downtown area with involvement of town personnel to bring more diverse business to Main Street.
- More choices in grocery stores (not an Aldi, Food Lion, or Lowe's), Offering boutique shops, and quality restaurants in the downtown area. Check out Clayton or Holly Springs. I know the railroad track & railroad company is very restrictive in a lot of areas. There have to be other communities in other towns that learned how to work around similar obstacles. We need an economic development department (& especially the person in charge) with more creativity, initiative, and vision of the community and working with the community than we currently have.
- Would like to have a better variety of restaurants in Garner

### Sidewalks/Greenways

- Sidewalks in older Garner
- More greenways that connect neighborhoods so we can walk/ride

- More sidewalks so one can walk sometimes instead of driving all the time.
- 1) Allow bike riding on sidewalks, since riding on roads is NOT SAFE and NEVER WILL BE safe. 2) Add walk/don't walk pedestrian stoplight options at intersections along HW-70 and other busy streets such as Timber Drive, Benson Rd. and White Oak Dr. so pedestrians and bike riders can cross.
- More sidewalks in neighborhoods for safe walking and more lighting for walking at night
- Improve greenway connections in north Garner

### **Solid Waste Services**

- Unprepared waste pickup
- Quarterly shred events
- Shredding pickup or service
- Composting pickup
- Pick up large recycling items like large tv or appliances once a year
- Weekly recycling pickup
- Compost
- Free or low cost mulch and compost.
- Old paint cans / paint collection

### **Taxes**

- Freeze property taxes for seniors
- Tax adjustment for low income
- Tax breaks for senior citizens living on Social Security only.

### **Transportation**

- Better public transportation, nicer library, hotels, community garden, multi-residential
- Provider transportation service for our young people without cars to get to work.
- Mass transit system
- Light rail to downtown Raleigh
- Trolley service
- Railroad services
- Train station
- Bike lanes. There may be some I'm not aware of, but I think more would be useful. I'm scared to ride.
- Addition of a light rail to commute to Raleigh
- Trains to navigate at least the Piedmont region's major cities
- Better street improvement in front of building project before the projects are completed.
- Filling pot holes
- Repaving neighborhood streets that are over 30 years old while other neighborhood streets less than 10 years have been repaved.

### **Miscellaneous/Multiple Categories**

- New parks with nature trails for running biking hiking, as well as other fun recreational activities like kayaking swimming zip lining obstacle courses workout classes. I also think it's important to offer more transportation services like a commuter rail into downtown Raleigh, Cary, research triangle, Durham, colleges, pnc arena etc as well as incorporating more restaurants cafes an shopping opportunities festivals concerts charity events volunteer events tree planting events in downtown garner maybe even a community garden. It would also be great to see more homeless shelters for the growing homeless

population in Garner / Raleigh to help these people with shelter food clothing mental health a physical health services and jobs

- Maintaining invasive and dangerous plants in public areas, free tree cutting or property tax rebate
- Trash cans in neighborhoods for pet waste; meals for elderly and homeless
- Street lights, affordable housing, sidewalks
- Study or meeting spaces (at library or elsewhere); More outdoor seating options at facilities, businesses, and parks (to work or rest)
- Natural Gas
- Another post office, another dmv
- Maintain run-off streams
- Better veteran opportunities
- More home interaction for the elderly
- Christmas gifts for low economic families and community building
- more volunteer opportunities. seldom here about any except the committees.
- With all these new people coming Garner should focus on improving the services they already have and not take on more
- Stormwater Services for drainage issues
- Some sort of pollinator or bird friendly designation for people who want to keep their yards in a more natural, animal-friendly way.
- Birth control services and pregnancy services too
- Community gardens
- Allowing bow hunting of deer.

# Which services would you like to see expanded in Garner?

## Affordable Housing

- Affordable housing
- AFFORDABLE HOUSING,!!!!!!!!!!!!!!
- Affordable housing initiatives
- This isn't a service, but I would like to see more permanent affordable homes for residents, not just apartments.

## Appearance/Aesthetics

- Art inspired architecture
- We have a street with a large "landscaped" circle/cul-de-sac. The homeowners surrounding it try to keep it looking good. Would love for the town to put mulch under the trees once a year and help make it look good. The town does limb up the trees occasionally. Thank you. Dreyfus Court, Lakmoor neighborhood.
- A guideline for residential and commercial property owners that they must maintain clean dwellings and land surroundings. Too many residential homes are horrible "eye sores" and bring the image of the town to a lower level. The homes look trashed and the yards do also. This issue has existed for a long time and needs resolution.
- Better monitoring of unkept residential property in Garner.

## Education

- Education needs to be improved.

## Events/Festivals/Entertainment

- Really like the events that happen at the rec center.
- Community engagement and events
- Community events
- I would love to see open air concerts and more movie screenings/events at the parks. Would love to see more music and arts opportunities in our downtown area.
- New parks with nature trails for running biking hiking, as well as other fun recreational activities like kayaking swimming zip lining obstacle courses workout classes. I also think it's important to offer more transportation services like a commuter rail into downtown Raleigh, Cary, research triangle, Durham, colleges, pnc arena etc as well as incorporating more restaurants cafes and shopping opportunities festivals concerts charity events volunteer events tree planting events in downtown Garner maybe even a community garden. It would also be great to see more homeless shelters for the growing homeless population in Garner / Raleigh to help these people with shelter food clothing mental health a physical health services and jobs.
- The events need to be better prepared for the crowds. Halloween was a disaster, we didn't even get in the building even though we waited 1.5 hrs in the rain. Eggstravaganza wasn't much better, we got in but it was chaos inside. Garner is growing & needs to step its events up a level. Also the shopping, restaurants, & other fun things to do are just blah, like that bar downtown. Why is there no antique store downtown? Or a nice brunch spot? All we have are office buildings, one coffee shop, and a mediocre bakery. Garner should (& can) be the next Apex. It could be so cute if someone would get turn those offices (like that HVAC company? Really? Do they need to be downtown?) into retail. I wfh and would be down there every day if there were a few good lunch spots open. The coffee shop is very good but their menu is



limited & I'd like variety. Also those shady businesses further downtown (near old toot n tell) have GOT to go! Why is there a smoothie shop in a gas station next to a smoke shop & a daycare?? It's just bizarre. Do something unique that draws people from Raleigh to our downtown or something that keeps locals from going to Raleigh like honestly even a nail salon would be better than what's down there now.

- More art/entertainment
- Arts

## Governance

- Please just keep services appropriately sized for the population.
- I don't want any expansion of government
- Don't prefer to see any more government growth.
- Town Council's involvement and engagement with the community's requests and wishes. With the exception of Councilmen Dellinger and Singleton, I feel the council members are close-minded as to what the constituents are expressing at town council meetings.
- Better consideration of citizens of Garner and our needs and ideas. Better response from elected officials who seem not to care except for themselves.
- Ensure diverse areas receive same services as other areas - street cleaning, snow removal for example.

## Growth/Development

- Neighborhood development not solely based on the quantity of tax bills. We need more custom home luxury neighborhoods.
- Walking trails; stop building the huge apartment complexes like on hwy 70 that are like cities; and the houses taken down on Garner Rd. - that is an industrial street not made for multi-family; slow development to a slow crawl - you are going to ruin Garner!
- Less house building, extend roads like highway 50

## Health and Well Being (including Mental Health)

- Mental Health
- Expand care and ease for senior citizens, disabled and mental health
- Elderly care

## Homelessness

- The Town needs to deal with the homeless crisis differently than what is being acceptable now. I realize the homeless encampment at the US170/US401 split is located in NCDOT row and is just outside the Town's jurisdiction, but the perception is that it is a Garner issue...it must be addressed.
- Dismantling tent cities
- The removal of the homeless tents of in the field in front of the Lowes home improvement

## Information/Outreach

- Local information that is essential to Garner residents; such as taxes being raised without knowing why it is necessary to do so. Especially when it pertains to the elderly ones on a fixed income.
- Connecting and engaging
- Information regarding issues and future plans

## Public Safety/Law Enforcement

- Traffic enforcement. Too many dangerous, reckless drivers that need their driving privileges suspended or revoked to make our roads safer, prevent property damage and personal injury, and to stabilize everyone's insurance premiums.
- Crime prevention
- Traffic laws enforcement
- EMS
- Publish a non-emergency phone number for police.
- Traffic control police
- Police slower Drive by. Take time to hang around
- Traffic laws enforced
- Animal control. There are a lot of feral cats roaming the neighborhood.
- Law Enforcement Surveillance
- Traffic and. noise control, especially speeding
- More animal control officers to actually respond to request that have been submitted by its tax paying citizens.
- My only complaint is the number of people who speed on timber, but I like that yall have put the radar speed signs out there.
- Postal Service, Ambulance response time

## Recreation/Parks

- Better playground equipment at parks; more festivals; outside basketball courts; pickleball courts; continue beautification and economic growth around downtown area.
- Parks and Recreational Areas
- More cultural or recreational classes, like sewing for younger adult residents
- Recreation
- Senior recreation timber dr or white oak area
- Parks and Recreation
- Improvement and additions of more parks and recreational spaces. A connection to the Raleigh Greenway system
- More parks and recreation
- Activities for older kids /teens,
- Youth activities
- Parks - more good quality parks & pools
- Parks
- Natural areas for family use
- Improved condition of youth soccer fields (i.e., Centennial Park)
- I would like to see the rec center expanded to offer more services and more flexibility on gym usage. More outdoor open spaces and basketball courts would also be nice.
- Walkways, activity areas for kids besides more of the same playgrounds

## Restaurants/Shopping

- There are no good restaurants, what are we doing on all the lands available on timber drive lets get some good food places and entertainment areas here. We are traveling atleast 20-30 minutes to go to Raleigh, North Raleigh area to go to a fine restaurants.
- New Restaurants; not chain-related.

- Would like better dining, and grocery stores.
- More diverse grocery stores, like Fresh Market, Whole Foods, and Traders Joes.
- A place to eat in downtown Garner
- Better restaurants

### Sidewalks/Greenways

- More pedestrian friendly
- Sidewalks most importantly - connect the community together. Providing safe ways to walk around the community. For several reasons: their health, not being dependent on vehicles, and feeling safe to ride a bike, not just on the street.
- More sidewalks. Especially down woodland rd.
- Trails, greenways, sidewalks
- Sidewalks on Weston Road and Meadowbrook Drive
- Road, Sidewalk and community area maintenance
- Connection to Raleigh Greenway paths
- Greenway expansion
- Improve greenway connections in north Garner
- More greenways that connect neighborhoods so we can walk/ride
- More sidewalks on main roads to connect neighborhoods and improve walkability.
- More crosswalks please.

### Solid Waste Services

- Added yard waste pickup
- Have more than 2 solid waste pick up days
- The Spring and Fall solid waste pick-up
- More solid waste pickups
- More yard and waste pickup opportunities
- I would like to see more knowledge shared about when the street cleanings and yard waste pick ups happen
- Yard waste pick up more times per year; electronic recycling more times per year
- More availability for electronic waste
- Spring and Fall solid waste pick-up. More options available.
- Solid waste pickup once a quarter
- Additional solid waste pickup days... Trash cans in neighborhoods for pet waste
- Perhaps increase bulk waste collection to once per quarter instead of twice per year.
- From the yard waste pickup, does Garner create mulch or compost we can buy?
- Would like the fall solid waste pickup to be the same as the spring pickup—household items as well as yard waste.
- Spring and fall pick up needs to be extended
- Picking up electronics again during Spring or Fall Pickup.
- More opportunity to have unusual items recycled or at least picked up when discarded
- More bulky item pickups and shredding pickups
- Additional pickups
- Recycle pickup
- Recycling pickup every week instead of every other week
- maybe recyclables being pick up each week. Our bin is always real full.
- Paper and electronics recycling
- Recycling

## Taxes

- Decrease taxes

## Transportation

- STATE-regulated traffic artery expansion. Too many multi-family housing without road capacity to handle that many new vehicles. Highway 50, Fayetteville Road, Old Stage Road all too few and/or narrow (lanes) for CURRENT situations. New communities? Forget it. State always seems to favor Charlotte.
- Residential street repairs, traffic speed bumps on main corridors by schools and park entrances
- Public transportation
- I would like to see a more convenient bus system. Currently it takes me 3-4x the time to ride the bus than it does for me to drive to the same location. I would also like to see funding into the Swift Creek Greenway plan. It would be a very convenient mode of transportation where I would not have to drive my car to many areas that I already visit.
- Transportation
- Public transportation
- Public transportation
- Transportation
- Transportation
- Public transportation is lacking in Garner. Further, it is nearly impossible to walk to and from most places in Garner.
- Shelter for residents waiting for public transportation.
- 1) Add or extend bus service routes. 2) Add more sidewalks.3) Improve safety. Of Raleigh, Morrisville, Apex and Garner, Garner is by far the most unsafe place to live. Property crime is skyrocketing. Reports of shootings are increasing. Autos in our parking lot were vandalized or stolen 12 times last year. Whenever I go to Raleigh to shop, I feel so much safer there. When I mention to people that I moved to Garner, they talk about how unsafe Garner is. If I had known Garner was unsafe I never would have moved here.
- Rapid public transit to main hubs like downtown Raleigh, RTP, RDU Airport, Durham, etc.
- Walkable neighborhood and shopping district designs, more pedestrian and biking-friendly infrastructure, public transit bus and train infrastructure for healthier lifestyles less dependent on cars
- bike trails connecting parks
- Road maintenance in all areas, not just high end homes. Spring Drive and Rolling Ridge Circle have been patched up instead of paving the entire street. One will not see that in those high ends homes community

## Miscellaneous/Multiple Categories

- Resources such as good quality eateries, appealing/affordable housing, homelessness services, parkways/ greenways to beautify the community, more than one shopping center (other than White Oak)! Cary/ Morrisville, NC are inspirational models for this!
- Expanded cultural, educational, recreational opportunities and preservation of natural areas!
- Commercial development, parks and recreations, schools.
- I'd like clarification on what can be recycled locally. It is hard to find information about acceptable recyclable items. It'd also be great to expand local arts/cultural classes, too.
- More grocery stores, more public places, improve walkability, more authentic restaurants and less fast food places, more free music and fun nightlife events, comedy club, art galleries, public gardens, small bars

- Expand the music, cultural, and art activities, such as the outdoor concerts provided in the past on Main Street. Expansion of the public library. Garner needs more restaurant options beyond fast food and outside of the White Oak Shopping Center. Revitalization of the downtown district to include eateries and restaurants, other than food trucks. There are several bars in the downtown district, but no places that serve food. This is something that should/could be part of the economic development plan. The walking trails at Lake Benson and White Deer Parks need to be widened and resurfaced in several areas to allow for not only walkers, but runners, bicyclists, strollers, etc. Finally, but related to these parks, a traffic signal is desperately needed at the intersection of Aversboro Road, Buffalo Road and the entrance to White Deer Park. There is a pedestrian signal, but drivers never adhere when it is activated. It is nearly impossible to turn left from Buffalo Road onto Aversboro Road at that intersection certain times of the day.
- Bike lanes. Mixed use trails (Greenways). Grocery stores (trader Joe's) and over all more health conscious food options
- Walking and biking paths, connections to the Greenway, parks, anything geared toward young kids/families. CLEANING UP THE HOMELESS SITUATION, more "mom and pop" small businesses, especially restaurants, significantly limiting the amount of chains and chain businesses, with more resources allocated towards locally owned businesses. Making the overall appearance of Garner more appealing with Planting more trees in roadways and commercial easements.
- Public transportation and retail shopping
- Public Transportation options, more kid friendly places of business in the White Oak area. A lot seems to focus on Johnston County instead of Wake County. We need family entertainment in White Oak and more focus on walking, biking, etc, in the White Oak area. The amount of homes built is not realistic for the infrastructure right now. The roads are congested and the stores are overwhelmed. Would love a Publix or Harris Teeter in White Oak.
- Bookstores, local yarn shop, better biking for transportation - getting from one place to another - not just recreational trails, Rex Wellness needs to come back!
- Mental health response teams that utilize mental health professionals instead of police. Better speeding/traffic enforcement in neighborhoods. Better public transportation.
- I'm excited to see more parkland being planned. Any greenway expansion would be welcomed. And clean up the homeless encampments!!
- Fund street and roads and police more
- Internet availability, swimming exercise opportunities, traffic control for congestion on Hwy 50 south
- I've recently moved here. It'll be 1 month tomorrow. Thus far, I LOVE IT!!
- More local businesses, especially food, and less commercial businesses
- More parks, my local cloverdale park is just a sewer easement, a lot to improve on.
- Women's Club - better advertising/ word of mouth, more opportunities for all age groups to connect. The only time I've personally seen them advertise was for knitting.
- Diversity in government employment
- Nature walks
- Volunteer opportunities
- Limit property to only current licensed vehicles; Add Retina Eye Care Physician
- Code enforcement
- Better street lighting especially at intersections
- Services that help the poor and low income people.
- Opportunities for seniors other than senior center opportunities
- Library (Comfortable Seating, building expansion), Internet speed, Lake Benson Park (Kayak access)
- Community
- traffic flow, traffic signal timing; GPAC events
- Sr. citizen services

# Appendix 2: Open-Ended Responses (Open Participation)

## Which new services would you like to see the Town of Garner provide?

### Affordable Housing

- More and faster approvals of granny flats and in-law annex housing

### Appearance/Aesthetics

- Better solution for abandoned properties and vehicles.
- More public flower gardens
- Highway/street cleanups more often
- Tree services for seniors

### Education

- Expanded adult education classes
- Parent & teacher support

### Events/Festivals/Entertainment

- Better downtown events. Vendor fairs get boring.
- A way for young adults/college students to meet either through classes or special events. as well as more place people can simply hang out without having to pay
- I'd love to see more community festivals (art festival, fall festival, cultural celebrations like diwali, etc)
- Festivals and kids programs
- Entertainment options
- More things to do as a family that is safe!
- More outdoor concerts (Beach Music)

### Governance

- Less housing rezoning
- Even after reading "garner forward" we haven't made any progress or don't see it changing in the future. We need new leadership from town attorney to Mayor.
- None at this time. Need to concentrate on improving current services.
- I would like to see less government.

### Growth/Development

- Less housing more restaurants
- TOG is trying to Southeast Raleigh Garner with these small crowded lots for big houses. Lots should be bigger than 5K sq ft.
- Traffic is absolutely terrible; quit the new development until you expand the roads, especially Old Stage!

- More well-planned retail development. Look to Cary. Everyone wants to live there but not everything was approved. Better landscaping along public roads would also be nice.
- New Town of Garner (City & County limits) residential neighborhoods with multiple entrances and exits, including traffic regulation (i.e. 4-way stops, traffic lights, etc.).
- Forest Hills should take on more character as the town's center.
- Sustainability guidelines and efforts from the town.
- Preserve our land better! there's too much new construction, mainly commercial real estate. young adult recreations are severely lacking when land is being bought. i'd like to see this town live up to its potential while conserving the natural beauty of a small town.
- Saving the tree canopy in Garner. If I want to live in smog, I would move to LA

## Homelessness

- Homeless removal.
- Emergency shelters or permanent encampments for unhoused people

## Information/Outreach/Engagement

- Improving the communication with the residents about new happenings in Garner (need a monthly magazine like Fuquay-Varina has)
- I would like to see more opportunities for community feedback on the website. There should be multiple avenues to weigh in on important issues like development for those unable to attend meetings in person.
- Evening resident engagement sessions for those that work full-time to interact with the Town on economic development; town magazine
- More community engagement activities
- More public engagement and involvement.
- How to get a hold of the town departments by phone instead of having to email or leave voice mails that never get replied to.
- A booklet of stores and medical etc New people dont know where to start here.
- Answer Line staffed by a human to give answers about activities, town regulations, code requirements, etc.

## Public Safety/Law Enforcement

- SCHOOL CROSSING GUARDS
- Better animal control services
- More streetlights, more patrols in the suburbs, too much loud cars/trucks and speeding in suburbs
- Speed checks on main roads like New Bethel Church and Clifford Drive

## Recreation/Parks

- More programs for kids, we love the white deer educational programs and the summer camps for kids at the rec centers so more of those would be great.
- Adult softball teams
- New Senior Center ii
- Indoor pool
- Skate board park
- Recreation aimed at adults instead of families.
- More senior activities
- New boathouse in the park

- Adult classes after work hours. Not everyone is retired and available during daytime hours.
- Public pool
- Offer more Parks and Rec exercise classes after work hours
- More activities, park spaces which are Senior Adult friendly
- Adult softball team(s) for under senior ages.
- I believe I have seen great effort in senior services and the park services.

### Restaurants/Shopping

- More quality restaurants
- Better planning for businesses. Please give thought to the need for bookstores, music stores, healthy food stores (i.e. whole foods, Trader Joes, etc.)
- More healthy food restaurants
- A bigger variety of restaurants. Build up our downtown- Clayton & Fuquay have much better downtowns than we do.
- More restaurants / more grocery stores and less apartments (but too many people so tough to do)
- More restaurants and shopping
- Restaurants
- Better restaurants, more things to do, not just cheap stores and fast food. Nicer restaurants and shops
- New and more Restaurants, better grocery stores (Harris Teeter, Publix, Whole Foods)
- Local dining with kid friendly atmosphere and public areas
- A Top Tier Supermarket, more Veterinarian options
- Weekend flea market at very low vendor cost.
- Weekly farmers market

### Sidewalks/Greenways/Trails

- Sidewalks
- More sidewalks..
- I would like sidewalks on my street.
- Greenway trails and sidewalks along hwy 50
- Walking paths, sidewalks, safe crosswalks
- Bike lanes and sidewalks throughout Garner, especially on Hwy 50.
- Greenways
- Greenways!
- Walking and biking trails
- Bike trail

### Solid Waste Services

- Secure shredding events
- Shredding days for the community
- Increase the special trash pick up to 4 times a year not just 2.
- Hazardous waste disposal (batteries, chemicals, etc.)
- Fall cleanup of more than yard waste
- Composting
- Cleanup services
- Assisting senior citizens that can't get garbage to curb & put back.



## Taxes

- We don't need anything new. Lower our taxes!

## Transportation

- Affordable transportation for seniors
- Garner to Raleigh rail station service, maybe have a free Garner connection bus route, more businesses and events for younger people
- Better public transportation. A circulator bus that remains in Garner would be ideal to help residents get between shopping areas.
- Public transport is a big issue everywhere but if Garner could experiment with something that works AND IS SAFE AND RELIABLE (not buses) we would be ahead of the game. Maybe partner with rideshare companies to offer reduced cost to Garner residents?
- Public Transportation
- Public transportation
- Public transportation
- Transportation
- More buses
- Better infrastructure and easier connection with buses
- Bus
- Bus Rapid Transit service
- The rail services in place soon.
- Train stop for the Amtrak
- Transport
- More public transit.
- Better mass transit & bike lanes
- Synchronization of traffic lights on major routes in Garner (Timber Drive and US 70). Saves gas and time
- Light syncing on Timber
- Bike lanes on Aversboro and 50. I cannot safely ride my bike anywhere around here. Very frustrating when I want to bike to Zin Yoga and there is not a safe route.

## Miscellaneous/Multiple Categories

- Education. Our schools are awful and there is not enough to support the housing being built. Stop building housing and build up the infrastructure. Groceries! Stop bringing in ALdi/ Lidl.. We need real grocery stores and fresh market/ Trader joes for healthier options form DT Raleigh to 40/42 area. Close to Downtown Garner is poss with grocery options.
- I would like the town to provide more low income housing for seniors over 55 years old who can depend on buses to get around. The town needs to give first responders like police, firefighters and EMT a significant pay raise and cost of living increase. They work so hard and they can't afford to buy a house in Garner. Despicable. The town needs to petition the state DOT regarding adding better traffic lanes on Benson Road/Hwy. 50, Timber Drive intersection, etc.
- City sponsored fiber internet. Another town I lived maintained it and was very affordable. Volleyball nets and pickleball nets
- Better middle schools. Restaurants. Healthier grocery stores, better grocery options in general, breweries
- Improve and widen roads, improve infrastructure before approving more neighborhoods. We need more and better schools.
- I'm not sure if this service is provided already, but if not, some type of acclimation service for immigrants

to get adjusted to life in the United States. This comes to mind, for example, because of a recent situation we had when we encountered a Cuban family who visited our church during the week (where I work). They had just moved to the US four months ago from Cuba. The immediate needs they had and were asking us about were: finding work, figuring out how to enroll their child in school, and learning to speak English - the two former items being severely hindered by the latter. None in the family, including the children (3 yrs. & 17 yrs.) could speak any English - like not one bit. Since I was the only staff member who could speak Spanish I did what I could to help and have kept in touch with them since, but the mother's grief over having a hard time getting their family set up here with the language barrier was heartbreaking to see.

- Farmers market weekly, art festival (local), music events, mental health first responders, support for struggling families
- Festivals, house music, smaller waste bin options. Townhome garages barely accommodate the large bins.
- More help for those taking care of elderly parents , more resources , less fancy traffic changes , consider those who were here their whole lives
- Childcare around the clock hours vs just during standard working hours.
- Not covered in this survey. Would like more beautifying of Garner - for instance more landscaping in medians, off/on ramp areas & major intersections. Added sculptures & murals, water features - things of interest that may attract more visitors. Better restaurants and variety of restaurants; Attractive shelters/ seating at parks. More parking & food opportunities at sport complexes. An arts center for all.
- Better ways of getting information out about resources. More local businesses less big chains
- Using town buildings to display art by local Garner artists
- Natural gas availability more widespread
- Access to Google beyond town limits
- Enhance what we do.
- Entrepreneurship initiatives
- Veterans Assistance
- VETERANS SERVICE ORGANIZATIONS
- Let's not add to what we have and improve on the ones we have.
- Employment assistance for young adults who haven't been in the workforce yet

# Which services would you like to see expanded in Garner?

## Affordable Housing

- Senior independent living affordable
- Low income housing
- More and faster approvals of granny flats and in-law annex housing

## Appearance/Aesthetics

- Removal of abandoned or junk cars in people's yards.

## Education

- School transportation/assignments
- Schools esp middle and high school rating must go up
- Stronger schools
- Much better and safer schools.
- Improved schools
- Better school ratings, pay teachers better
- We were cut out from our neighborhood school due to all of the development, and this is having a devastating effect on the cohesion of our neighborhood. Folks are moving or leaving the public schools due to poor planning and overcrowding. New development MUST be better planned with school capacity in mind, and Garner needs more schools.

## Events/Festivals/Entertainment

- Maybe more community events that aren't just food truck gatherings
- More frequent food truck events. Year round
- More public festivals bringing together businesses, government agencies, and the public. It's key that these not always be sited in the old downtown area, but also in White Deer/Benson Park, other parks, and even around Town Hall.
- Festivals, parks, farmers markets,
- More craft fairs, festivals, plant exchange
- Entertainment for adults
- Cultural activities

## Governance

- Better manage encroaching water body issues in developments, add more sidewalks/trails/greenways, stop allowing developers from reducing buffers in between neighborhoods, stop making zoning so different from established neighborhoods, have mandatory green spaces and keep mature trees in all new developments, have developers contribute to feeder road improvements, add commercial businesses and events that will actually attract younger residents, help control speeding - add speed humps, do more radar. Have term limits to councilmembers and get some creative, thinking out of the box council members that truly want to preserve Garner's natural areas and trees and can balance growth and keeping natural spaces in Garner.
- Planning department

## Growth/Development

- Transportation. We need to slow down approving all these subdivisions. This growth is not paying for itself as evidenced by the tax increases the last several years
- Widen roads to accommodate all the new housing! Especially Old Stage Rd!
- I would like the road congestion issues addressed by building new roads and widening existing roads as well as putting a pause on the out of control new housing development that is currently happening in Garner. It's too much!!!
- I have leave leave Garner to educate my kids, grocery shop, dine, shop, socialize to my standards. Every surrounding has better offerings. I don't know one person that comes to Garner on purpose to send kids to school, eat and shop. It's a great location, but there isn't much to offer.
- To stop the development of neighborhoods until there is enough infrastructure to handle on the people. This includes building schools for every age group.
- I love the focus on our beautiful downtown but it seems to me that something is missing. More events, new construction, etc.
- Roads that keep up with the growth
- Overall quality of natural environment in Garner. Preserve more woods undeveloped land. Less rezoning to allow higher density.
- Halting and/or slowing deforestation due to residential/commercial development!!!! Extend sidewalks down Creech Road to the Raleigh City limit!!!!!!
- Economic development
- More parks and greenways, less residential growth!! More shopping (grocery, clothing, etc), more or bigger schools. Better middle school options! And please for the Love of God start developing roads and infrastructure BEFORE finishing all these slated neighborhoods. We are going to be trapped in these single lane roads with no way out and too much traffic!!
- Communal spaces, non-chain businesses, health care for women and children, quality daycares, better schools
- More local restaurants, more shopping that isn't a dollar tree or discount store, more services for kids: more K-12 schools so kids aren't constantly redistricted and for the love of God please... a grocery store that's not Lowe's or Aldi
- Bigger roads, more schools, MORE BUSINESSES people actually want, better restaurants and more/better grocery stores!
- Fun places to go for young adults. tons of 20-30yr olds moving here but seem to only care about affordable housing, parks, and retirement communities.
- We need schools and better traffic management. Stop approving every developer request before these issues are remediated by wake county and/or the state.
- Would like to see town make land for single family houses 9K sq ft or higher. Build houses with Hardiplank instead of all the vinyl. Soon Garner will look like Southeast Raleigh with lots of cheap run-down houses.
- More houses; fewer apartments. More swimming pool facilities.
- I think we need to focus on improving what we have with appropriate infrastructure to support expansion.
- Infrastructure in need of MAJOR overhaul especially in then zip cod 27610

## Information/Outreach

- More information before a project to those affected
- Garner info app is out of date and needs additional functions to be helpful

## Public Safety/Law Enforcement

- More safety programs.
- More meet the police opportunities
- More police speeding is terrible

## Recreation/Parks

- Senior citizen events and new Senior Center
- I would like for the playgrounds in the local parks to be updated with better equipment. Lake Benson, White Deer, Garner Recreational Park, South Garner Park and Centennial Park all have outdated and old playground equipment and some of them have very minimal shade. With all of the population growth and so many children in the community, this needs to be updated asap. I know white deer is scheduled to have a new playground built but the rest need refurbishment too.
- cultural, educational, recreational
- parks and recreation (public pickleball courts)
- Park and recreation
- Recreational opportunities and educational classes for adults
- I would love to see a greater variety of recreation classes offered for adults, like drawing, sculpture, photography, etc
- More parks for walking. Really only have white deer/lake Benson right now, which is an okay park. Disc golf would be nice also.
- Family centered areas. Parks, playgrounds, splash pads.
- Hiking, biking trails that connect parks
- Parks, Sidewalks, and Greenways
- Parks and community activities
- Parks
- More variety of activities for all ages with Parks and Rec
- Parks & rec
- Adult activities and classes (most things are geared towards kids and seniors)
- Tennis courts. Basketball courts. Walking trail. In door pool. Pedestrian walk ways.
- Recreation/entertainment
- Public pools at no/very low rates for residents. I had hoped the Rec Ctr was going to have one.
- Softball for adults, not just seniors. Other adult exercise programs

## Restaurants/Shopping

- More health and wellness businesses, more variety of mid-upper scale grocery and shopping centers
- Education and Infrastructure and Groceries! Stop bringing in ALdi/ Lidl.. We need real grocery stores and fresh market/ Trader joes for healthier options form DT Raleigh to 40/42 area. Close to Downtown Garner is poss with grocery options.
- A top tier Supermarket; small business restaurants and shops
- Local bars, restaurants, Trader Joe's
- More grocery stores, restaurants, and better quality of life
- More options for non-chain restaurants; more fresh fruit and vegetable options in Spring, Summer, Fall such as farmer's markets
- Commercial shopping (Wegmans, H Mart, and bookstore over in White Oak Shopping Center would be great). Why not put an IKEA somewhere off the highway? There's not one in the RDU area and Garner has the space and infrastructure in place to support it. We need more dining options. I'd love to see a

BIBIBOP open up in Garner.

- Commercial

## Sidewalks/Greenways

- Expanded greenways similar to Cary and sidewalks to connect to the schools.
- Sidewalk connections from downtown area and from Garner Road to Timber. Increase overall safety for pedestrians to walk. More speed deterring devices in neighborhoods.
- Sidewalks, you ask about sidewalk maintenance but there are barely any sidewalks at all.
- Sidewalks
- Better connectivity of sidewalks
- Sidewalks! Connect all these neighborhoods.
- Sidewalks
- More sidewalks, especially around Lake Benson from Buffalo Road to Vandora Springs!
- More sidewalks.
- Completed/connected sidewalks.
- Sidewalk installation. Traffic control.
- Sidewalks around downtown (such as down New Rand) and overall more customer facing business in downtown
- make it easier to bike to places - you're getting there but sidewalks / right of way needs to be expanded
- Better traffic solutions and more sidewalks and greenways.
- sidewalk construction
- More bike paths, sidewalks and greenways
- More sidewalks outside of the downtown/business areas. The neighborhood areas need sidewalks to get to busing and small local stores/shops in their areas.
- More greenway trails
- Greenways/ Walkways. Road widening and repair
- Greenway trail expanded.
- Greenways!
- Walking trails & green spaces

## Solid Waste Services

- More days for solid waste pick up
- Picking up solid waste more often & adding to assist senior citizens that can't help themselves., can't get trash out to curb & put back. Donating the time would be a blessings for those in need.
- Recycling and expanding fall pickup to include bulky materials as well as yard waste
- Let us know in advance of yard waste pickup not at or after time
- Go back to allowing electronics and appliance pick up during Fall and Spring waste pick up. Leave collection should be every 2 weeks it has really regressed the last couple of years to once every 3 - 4 weeks.
- Solid waste pickup
- Spring/fall waste pick up
- Better awareness of special trash pick up. I get a flyer about a parade but not about solid waste pick up.
- More solid waste/unprepared trash opportunities
- Yard waste pickup for out of town limits residents - fee can be applied.
- More frequent solid waste pickup
- Litter pickup on roads
- Bulk trash pickup
- Bulky trash pickup for household items

- Cardboard recycling location. Bi-weekly recycling pickup is not adequate for the volume of cardboard received by many residents. Otherwise we need to limit government bloat and the expansion of taxes.
- Yard debris pickup- more frequent
- More than fall and spring pickup.
- Special pick-ups should be quarterly
- Would love to see weekly recycling pick up
- More recycling bins around common traffic areas in the community
- Better recycling. More large item pick up.
- Recycling needs to be weekly
- Leaf removal weekly
- Street cleaning in the Fall
- Curb and gutter sweeping

## Taxes

- Can we expand to a lower tax rate?
- I would prefer lower taxes vs expanded services.

## Transportation

- Better public transportation; more opportunities for seniors to work part time; better roads (SR50!).
- More sidewalks. Public transportation.
- Public transportation
- Public transport with covered transport shelters
- improved road conditions / expansions. Improved public transportation (buses to more than just White Oak)
- Bus and transit
- Transport
- Transportation services. Train, busses etc
- Improve bus service, especially as it relates to protection from the elements.
- Bus
- Bike routes
- Traffic control on White Oak
- Fixing the older roads . the ditches along side of the roads are very dangerous. when the trucks are on them, it is very hard to stay in the center of the road. Auburn knightdale is one. the light at auburn knightdale and garner rd is a accident waiting to happen with the trucks on garner turning to go on rt 70. Road has a deep ditch on the right going to rt 70 .Some of the narrow roads have bad edges with pieces of road missing, like little pot holes.
- Traffic flow
- Road improvement
- Smart traffic lights
- Bus service
- Bike trail connections
- Infrastructure and roadways
- co-partnering with the State to improve traffic flow on 50, 70, and 401
- Better roads and traffic control
- Lakeside had door hangers last year saying they were going to pave our road and it never happened. Expand repavement services.
- Bus service frequency and protected bike lanes

## Miscellaneous/Multiple Categories

- Mental health access (especially in schools), More greenway access from neighborhoods to main traffic areas (downtown, parks, grocery, ymca), safe affordable reliable public transportation, affordable housing, more small concerts, events, adult choir opportunities, more community engagement for adults not just kids and families, more sidewalks
- Affordable Skilled Nursing Homes
- Affordable, quality daycare!!!!
- Kids programs, food security, affordable housing
- We need more schools, expanded roads, more greenways
- Recreation, medical, road service, change the light on 70/New rand road to a solid green arrow instead of blinking light, CROSSING GUARDS FOR ALL SCHOOLS ESPCIALLY EAST GARNER MIDDLE!!! Downtown needs a MAJOR facelift.
- I would like Garner to expand its recreational program for middle school students who need additional support. It would be nice if the Spring and Fall pickup programs included more heavy items like old appliances, mattresses and larger items.
- Law enforcement and school teacher pay.
- Education - no quality daycares or schools - and entertainment
- Sidewalks, green space, safe biking, parks, natural gas availability, dump/waste center w fewer restrictions, community sponsored events, SAFETY more police patrols
- Festivals, smaller waste bin options. Townhome garages barely accommodate the large bins.
- I would like to see an increase in the opportunities to volunteer for short term projects. Like park clean up days or other one-and-done opportunities to contribute to the health of Garner and meet some more of my neighbors.
- Healthcare, traffic planning, PK12 education, recreation
- More resources for the disabled.
- Turf soccer fields, better restaurants, mountain bike trails.
- sidewalks, bike paths, unique restaurants, grocery stores
- Safe bike lanes on Aversboro Road. I have almost gotten hit multiple times trying to go from the Y up to Poole Rd. Ridiculous. Riding on the sidewalk prohibits the walkers and dog walkers. The downtown area needs a restaurant or two. We have a great wine bar and distillery but nothing to support them as far as food services.
- Bike and running trails. More restaurants that aren't chain restaurants
- More large waste pickup. Better animal control services
- Grants that Raleigh has, with various activities. ebikes, rain gardens or runn off sponsor to clean up waterways. Better communication of what Garner has period?! Where do we get info. Also this survey is extremely long!!!
- More walking paths, better response to fix roads & utilities
- Nature and historical preservation. Increased walkability
- Increased investment in the arts, embracing the precious agricultural community given its proximity to such urban areas
- More family friendly downtown area
- High speed internet and have the rail services in place soon.
- All to meet needs of population increase
- Better Senior Citizen involvement, more natural ,green land savings- environmental
- Pet vaccination clinics several times a year



# The Town of Garner 2024 Community Survey

Please complete this survey if you are the adult (age 18 or older) in the household who most recently had a birthday (the year of birth does not matter). Your responses are confidential and no identifying information will be shared.

## 1. Please rate each of the following aspects of quality of life in Garner.

|   | <u>Excellent</u> | <u>Good</u> | <u>Fair</u> | <u>Poor</u> | <u>Don't know</u> |
|---|------------------|-------------|-------------|-------------|-------------------|
| Garner as a place to live .....             | 1                | 2           | 3           | 4           | 5                 |
| Your neighborhood as a place to live .....  | 1                | 2           | 3           | 4           | 5                 |
| Garner as a place to raise children .....   | 1                | 2           | 3           | 4           | 5                 |
| Garner as a place to work.....              | 1                | 2           | 3           | 4           | 5                 |
| Garner as a place to visit.....             | 1                | 2           | 3           | 4           | 5                 |
| Garner as a place to retire .....           | 1                | 2           | 3           | 4           | 5                 |
| The overall quality of life in Garner ..... | 1                | 2           | 3           | 4           | 5                 |
| Sense of community.....                     | 1                | 2           | 3           | 4           | 5                 |

## 2. Please rate each of the following characteristics as they relate to Garner as a whole.

|  | <u>Excellent</u> | <u>Good</u> | <u>Fair</u> | <u>Poor</u> | <u>Don't know</u> |
|--|------------------|-------------|-------------|-------------|-------------------|
| Overall economic health of Garner .....  | 1                | 2           | 3           | 4           | 5                 |
| Overall quality of the transportation system (auto, bicycle, foot, bus) in Garner.....                                     | 1                | 2           | 3           | 4           | 5                 |
| Overall design or layout of Garner's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.) ..... | 1                | 2           | 3           | 4           | 5                 |
| Overall quality of the utility infrastructure in Garner (water, sewer, stormwater, electric/gas, broadband).....           | 1                | 2           | 3           | 4           | 5                 |
| Overall feeling of safety in Garner .....  | 1                | 2           | 3           | 4           | 5                 |
| Overall quality of natural environment in Garner.....  | 1                | 2           | 3           | 4           | 5                 |
| Overall quality of parks and recreation opportunities.....   | 1                | 2           | 3           | 4           | 5                 |
| Overall health and wellness opportunities in Garner .....  | 1                | 2           | 3           | 4           | 5                 |
| Overall opportunities for education, culture, and the arts.....  | 1                | 2           | 3           | 4           | 5                 |
| Residents' connection and engagement with their community .....  | 1                | 2           | 3           | 4           | 5                 |

## 3. Please indicate how likely or unlikely you are to do each of the following.

|   | <u>Very likely</u> | <u>Somewhat likely</u> | <u>Somewhat unlikely</u> | <u>Very unlikely</u> | <u>Don't know</u> |
|---|--------------------|------------------------|--------------------------|----------------------|-------------------|
| Recommend living in Garner to someone who asks..... | 1                  | 2                      | 3                        | 4                    | 5                 |
| Remain in Garner for the next five years.....       | 1                  | 2                      | 3                        | 4                    | 5                 |

## 4. Please rate how safe or unsafe you feel:

|  | <u>Very safe</u> | <u>Somewhat safe</u> | <u>Neither safe nor unsafe</u> | <u>Somewhat unsafe</u> | <u>Very unsafe</u> | <u>Don't know</u> |
|--|------------------|----------------------|--------------------------------|------------------------|--------------------|-------------------|
| In your neighborhood during the day.....                   | 1                | 2                    | 3                              | 4                      | 5                  | 6                 |
| In Garner's downtown/commercial areas during the day ..... | 1                | 2                    | 3                              | 4                      | 5                  | 6                 |
| From property crime.....                                   | 1                | 2                    | 3                              | 4                      | 5                  | 6                 |
| From violent crime.....                                    | 1                | 2                    | 3                              | 4                      | 5                  | 6                 |
| From fire, flood, or other natural disaster .....          | 1                | 2                    | 3                              | 4                      | 5                  | 6                 |

## 5. Please rate the job you feel the Garner community does at each of the following.

|  | <u>Excellent</u> | <u>Good</u> | <u>Fair</u> | <u>Poor</u> | <u>Don't know</u> |
|--|------------------|-------------|-------------|-------------|-------------------|
| Making all residents feel welcome .....                                      | 1                | 2           | 3           | 4           | 5                 |
| Attracting people from diverse backgrounds.....                              | 1                | 2           | 3           | 4           | 5                 |
| Valuing/respecting residents from diverse backgrounds.....                   | 1                | 2           | 3           | 4           | 5                 |
| Taking care of vulnerable residents (elderly, disabled, homeless, etc.)..... | 1                | 2           | 3           | 4           | 5                 |

## 6. Please rate each of the following in the Garner community.

|   | <u>Excellent</u> | <u>Good</u> | <u>Fair</u> | <u>Poor</u> | <u>Don't know</u> |
|---|------------------|-------------|-------------|-------------|-------------------|
| Overall quality of business and service establishments in Garner..... | 1                | 2           | 3           | 4           | 5                 |
| Variety of business and service establishments in Garner .....        | 1                | 2           | 3           | 4           | 5                 |
| Vibrancy of downtown/commercial area .....                            | 1                | 2           | 3           | 4           | 5                 |
| Employment opportunities .....  | 1                | 2           | 3           | 4           | 5                 |
| Shopping opportunities .....  | 1                | 2           | 3           | 4           | 5                 |
| Cost of living in Garner .....  | 1                | 2           | 3           | 4           | 5                 |
| Overall image or reputation of Garner .....                           | 1                | 2           | 3           | 4           | 5                 |

**7. Please also rate each of the following in the Garner community.**

|   | <u>Excellent</u> | <u>Good</u> | <u>Fair</u> | <u>Poor</u> | <u>Don't know</u> |
|---|------------------|-------------|-------------|-------------|-------------------|
| Traffic flow on major streets.....  | 1                | 2           | 3           | 4           | 5                 |
| Ease of public parking.....   | 1                | 2           | 3           | 4           | 5                 |
| Ease of travel by car in Garner .....   | 1                | 2           | 3           | 4           | 5                 |
| Ease of travel by public transportation in Garner .....                               | 1                | 2           | 3           | 4           | 5                 |
| Ease of travel by bicycle in Garner .....   | 1                | 2           | 3           | 4           | 5                 |
| Ease of walking in Garner.....  | 1                | 2           | 3           | 4           | 5                 |
| Well-planned residential growth.....  | 1                | 2           | 3           | 4           | 5                 |
| Well-planned commercial growth.....   | 1                | 2           | 3           | 4           | 5                 |
| Well-designed neighborhoods .....   | 1                | 2           | 3           | 4           | 5                 |
| Preservation of the historical or cultural character of the community.....            | 1                | 2           | 3           | 4           | 5                 |
| Public places where people want to spend time .....                                   | 1                | 2           | 3           | 4           | 5                 |
| Variety of housing options.....   | 1                | 2           | 3           | 4           | 5                 |
| Availability of affordable quality housing.....                                       | 1                | 2           | 3           | 4           | 5                 |
| Overall quality of new development in Garner.....                                     | 1                | 2           | 3           | 4           | 5                 |
| Overall appearance of Garner.....   | 1                | 2           | 3           | 4           | 5                 |
| Cleanliness of Garner .....   | 1                | 2           | 3           | 4           | 5                 |
| Water resources (beaches, lakes, ponds, riverways, etc.) .....                        | 1                | 2           | 3           | 4           | 5                 |
| Air quality.....  | 1                | 2           | 3           | 4           | 5                 |
| Availability of paths and walking trails.....   | 1                | 2           | 3           | 4           | 5                 |
| Fitness opportunities (including exercise classes and paths or trails, etc.) ...      | 1                | 2           | 3           | 4           | 5                 |
| Recreational opportunities.....   | 1                | 2           | 3           | 4           | 5                 |
| Availability of affordable quality food .....   | 1                | 2           | 3           | 4           | 5                 |
| Availability of affordable quality health care.....                                   | 1                | 2           | 3           | 4           | 5                 |
| Availability of preventive health services .....                                      | 1                | 2           | 3           | 4           | 5                 |
| Availability of affordable quality mental health care .....                           | 1                | 2           | 3           | 4           | 5                 |
| Opportunities to attend cultural/arts/music activities .....                          | 1                | 2           | 3           | 4           | 5                 |
| Community support for the arts.....   | 1                | 2           | 3           | 4           | 5                 |
| Availability of affordable quality childcare/preschool.....                           | 1                | 2           | 3           | 4           | 5                 |
| K-12 education.....   | 1                | 2           | 3           | 4           | 5                 |
| Adult educational opportunities .....   | 1                | 2           | 3           | 4           | 5                 |
| Sense of civic/community pride.....   | 1                | 2           | 3           | 4           | 5                 |
| Neighborliness of residents in Garner .....   | 1                | 2           | 3           | 4           | 5                 |
| Opportunities to participate in social events and activities .....                    | 1                | 2           | 3           | 4           | 5                 |
| Opportunities to attend special events and festivals .....                            | 1                | 2           | 3           | 4           | 5                 |
| Opportunities to volunteer .....  | 1                | 2           | 3           | 4           | 5                 |
| Opportunities to participate in community matters .....                               | 1                | 2           | 3           | 4           | 5                 |
| Openness and acceptance of the community toward people<br>of diverse backgrounds..... | 1                | 2           | 3           | 4           | 5                 |

**8. Please indicate whether or not you have done each of the following in the last 12 months.**

|   | <u>No</u> | <u>Yes</u> |
|---|-----------|------------|
| Contacted the Town of Garner (in-person, phone, email, or web) for help or information .....  | 1         | 2          |
| Contacted Garner elected officials (in-person, phone, email, or web) to express your opinion.....   | 1         | 2          |
| Attended a local public meeting (of local elected officials like Town Council or County<br>Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.) ..... | 1         | 2          |
| Watched (online or on television) a local public meeting.....   | 1         | 2          |
| Volunteered your time to some group/activity in Garner .....  | 1         | 2          |
| Campaigned or advocated for a local issue, cause, or candidate.....   | 1         | 2          |
| Voted in your most recent local election .....  | 1         | 2          |
| Used bus, rail, subway, or other public transportation instead of driving.....  | 1         | 2          |
| Carpooled with other adults or children instead of driving alone .....  | 1         | 2          |
| Walked or biked instead of driving.....   | 1         | 2          |

# The Town of Garner 2024 Community Survey

## 9. Please rate the quality of each of the following services in Garner.

|   | <u>Excellent</u> | <u>Good</u> | <u>Fair</u> | <u>Poor</u> | <u>Don't know</u> |
|---|------------------|-------------|-------------|-------------|-------------------|
| Public information services.....  | 1                | 2           | 3           | 4           | 5                 |
| Economic development.....   | 1                | 2           | 3           | 4           | 5                 |
| Traffic enforcement.....  | 1                | 2           | 3           | 4           | 5                 |
| Traffic signal timing.....  | 1                | 2           | 3           | 4           | 5                 |
| Street repair.....  | 1                | 2           | 3           | 4           | 5                 |
| Street cleaning.....  | 1                | 2           | 3           | 4           | 5                 |
| Street lighting.....  | 1                | 2           | 3           | 4           | 5                 |
| Snow removal.....   | 1                | 2           | 3           | 4           | 5                 |
| Sidewalk maintenance.....   | 1                | 2           | 3           | 4           | 5                 |
| Bus or transit services.....  | 1                | 2           | 3           | 4           | 5                 |
| Land use, planning, and zoning.....   | 1                | 2           | 3           | 4           | 5                 |
| Code enforcement (weeds, abandoned buildings, etc.).....  | 1                | 2           | 3           | 4           | 5                 |
| Affordable high-speed internet access.....  | 1                | 2           | 3           | 4           | 5                 |
| Garbage collection.....   | 1                | 2           | 3           | 4           | 5                 |
| Drinking water.....   | 1                | 2           | 3           | 4           | 5                 |
| Sewer services.....   | 1                | 2           | 3           | 4           | 5                 |
| Stormwater management (storm drainage, dams, levees, etc.).....   | 1                | 2           | 3           | 4           | 5                 |
| Power (electric and/or gas) utility.....  | 1                | 2           | 3           | 4           | 5                 |
| Utility billing.....  | 1                | 2           | 3           | 4           | 5                 |
| Police services.....  | 1                | 2           | 3           | 4           | 5                 |
| Crime prevention.....   | 1                | 2           | 3           | 4           | 5                 |
| Animal control.....   | 1                | 2           | 3           | 4           | 5                 |
| Ambulance or emergency medical services.....  | 1                | 2           | 3           | 4           | 5                 |
| Fire services.....  | 1                | 2           | 3           | 4           | 5                 |
| Fire prevention and education.....  | 1                | 2           | 3           | 4           | 5                 |
| Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)..... | 1                | 2           | 3           | 4           | 5                 |
| Preservation of natural areas (open space, farmlands, and greenbelts).....  | 1                | 2           | 3           | 4           | 5                 |
| Garner open space.....  | 1                | 2           | 3           | 4           | 5                 |
| Recycling.....  | 1                | 2           | 3           | 4           | 5                 |
| Yard waste pick-up.....   | 1                | 2           | 3           | 4           | 5                 |
| Town parks.....   | 1                | 2           | 3           | 4           | 5                 |
| Recreation programs or classes.....   | 1                | 2           | 3           | 4           | 5                 |
| Recreation centers or facilities.....   | 1                | 2           | 3           | 4           | 5                 |
| Health services.....  | 1                | 2           | 3           | 4           | 5                 |
| Public library services.....  | 1                | 2           | 3           | 4           | 5                 |
| Overall customer service by Garner employees (police, parks and rec employees, planners, etc.).....                   | 1                | 2           | 3           | 4           | 5                 |

## 10. Please rate the following categories of Garner government performance.

|   | <u>Excellent</u> | <u>Good</u> | <u>Fair</u> | <u>Poor</u> | <u>Don't know</u> |
|---|------------------|-------------|-------------|-------------|-------------------|
| The value of services for the taxes paid to Garner.....               | 1                | 2           | 3           | 4           | 5                 |
| The overall direction that Garner is taking.....                      | 1                | 2           | 3           | 4           | 5                 |
| The job Garner government does at welcoming resident involvement..... | 1                | 2           | 3           | 4           | 5                 |
| Overall confidence in Garner government.....                          | 1                | 2           | 3           | 4           | 5                 |
| Generally acting in the best interest of the community.....           | 1                | 2           | 3           | 4           | 5                 |
| Being honest.....   | 1                | 2           | 3           | 4           | 5                 |
| Being open and transparent to the public.....                         | 1                | 2           | 3           | 4           | 5                 |
| Informing residents about issues facing the community.....            | 1                | 2           | 3           | 4           | 5                 |
| Treating all residents fairly.....                                    | 1                | 2           | 3           | 4           | 5                 |
| Treating residents with respect.....                                  | 1                | 2           | 3           | 4           | 5                 |

**11. Overall, how would you rate the quality of the services provided by each of the following?**

|                                   | <u>Excellent</u> | <u>Good</u> | <u>Fair</u> | <u>Poor</u> | <u>Don't know</u> |
|-----------------------------------|------------------|-------------|-------------|-------------|-------------------|
| The Town of Garner .....          | 1                | 2           | 3           | 4           | 5                 |
| The Federal Government.....       | 1                | 2           | 3           | 4           | 5                 |
| The State of North Carolina ..... | 1                | 2           | 3           | 4           | 5                 |

**12. Please rate how important, if at all, you think it is for the Garner community to focus on each of the following in the coming two years.**

|   | <u>Essential</u> | <u>Very important</u> | <u>Somewhat important</u> | <u>Not at all important</u> |
|---|------------------|-----------------------|---------------------------|-----------------------------|
| Overall economic health of Garner.....  | 1                | 2                     | 3                         | 4                           |
| Overall quality of the transportation system (auto, bicycle, foot, bus) in Garner.....                                    | 1                | 2                     | 3                         | 4                           |
| Overall design or layout of Garner's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)..... | 1                | 2                     | 3                         | 4                           |
| Overall quality of the utility infrastructure in Garner (water, sewer, stormwater, electric/gas, broadband).....          | 1                | 2                     | 3                         | 4                           |
| Overall feeling of safety in Garner .....   | 1                | 2                     | 3                         | 4                           |
| Overall quality of natural environment in Garner.....   | 1                | 2                     | 3                         | 4                           |
| Overall quality of parks and recreation opportunities.....  | 1                | 2                     | 3                         | 4                           |
| Overall health and wellness opportunities in Garner .....   | 1                | 2                     | 3                         | 4                           |
| Overall opportunities for education, culture, and the arts.....   | 1                | 2                     | 3                         | 4                           |
| Residents' connection and engagement with their community .....   | 1                | 2                     | 3                         | 4                           |

**13. To what extent are you satisfied with the Spring and Fall solid waste pick-up services in Garner?**

- Very satisfied    Somewhat satisfied    Somewhat dissatisfied    Very dissatisfied    Don't know

**14. Which services would you like to see expanded in Garner?**

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**15. Which new services would you like to see the Town of Garner provide?**

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**16. How much of a source, if at all, do you consider each of the following to be for obtaining information about news and events in the community?**

|   | <u>Major source</u> | <u>Minor source</u> | <u>Not a source</u> |
|---|---------------------|---------------------|---------------------|
| Town email subscriptions.....                                 | 1                   | 2                   | 3                   |
| Town website (www.garnernc.gov).....                          | 1                   | 2                   | 3                   |
| Printed or online newspaper (e.g. "The News & Observer")..... | 1                   | 2                   | 3                   |
| Social media (e.g., Facebook, Instagram, YouTube, etc.).....  | 1                   | 2                   | 3                   |
| Local TV network stations .....                               | 1                   | 2                   | 3                   |
| Local radio stations.....                                     | 1                   | 2                   | 3                   |

**17. How much do you prefer the following methods for obtaining information about news and events in the community?**

|                                    | <u>Strong preference</u> | <u>Moderate preference</u> | <u>Low preference</u> | <u>No preference</u> |
|------------------------------------|--------------------------|----------------------------|-----------------------|----------------------|
| Social media .....                 | 1                        | 2                          | 3                     | 4                    |
| Email subscriptions .....          | 1                        | 2                          | 3                     | 4                    |
| Text/SMS notifications.....        | 1                        | 2                          | 3                     | 4                    |
| Mobile app push notifications..... | 1                        | 2                          | 3                     | 4                    |
| Informational videos.....          | 1                        | 2                          | 3                     | 4                    |

# The Town of Garner 2024 Community Survey

Our last questions are about you and your household.  
Again, all of your responses to this survey are confidential and no identifying information will be shared.

| D1. In general, how many times do you:  | Several times a day | Once a day | A few times a week | Every few weeks | Less often or never | Don't know |
|---|---------------------|------------|--------------------|-----------------|---------------------|------------|
| Access the internet from your home using a computer, laptop, or tablet computer ..... | 1                   | 2          | 3                  | 4               | 5                   | 6          |
| Access the internet from your cell phone .....  | 1                   | 2          | 3                  | 4               | 5                   | 6          |
| Visit social media sites such as Facebook, Twitter, Nextdoor, etc. ....               | 1                   | 2          | 3                  | 4               | 5                   | 6          |
| Use or check email.....   | 1                   | 2          | 3                  | 4               | 5                   | 6          |
| Share your opinions online .....  | 1                   | 2          | 3                  | 4               | 5                   | 6          |
| Shop online.....  | 1                   | 2          | 3                  | 4               | 5                   | 6          |

**D2. Please rate your overall health.**

- Excellent     Very good     Good     Fair     Poor

**D3. What impact, if any, do you think the economy will have on your family income in the next 6 months?**

**Do you think the impact will be:**

- Very positive     Somewhat positive     Neutral     Somewhat negative     Very negative

**D4. How many years have you lived in Garner?**

- Less than 2 years  
 2-5 years  
 6-10 years  
 11-20 years  
 More than 20 years

**D5. Which best describes the building you live in?**

- Single-family detached home  
 Townhouse or duplex (may share walls but no units above or below you)  
 Condominium or apartment (have units above or below you)  
 Mobile home  
 Other

**D6. Do you rent or own your home?**

- Rent  
 Own

**D7. About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance, and homeowners' association (HOA) fees)?**

- Less than \$300                       \$2,500 to \$3,999  
 \$300 to \$599                         \$4,000 to \$6,999  
 \$600 to \$999                         \$7,000 to \$9,999  
 \$1,000 to \$1,499                     \$10,000 or more  
 \$1,500 to \$2,499

**D7a. About what percentage of your monthly income is used for housing?**

- Less than 10%                       40% to 49%  
 10% to 19%                         50% to 59%  
 20% to 29%                         60% or more  
 30% to 39%

**D8. Do any children 17 or under live in your household?**

- No     Yes

**D9. Are you or any other members of your household aged 65 or older?**

- No     Yes

**D10. How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)**

- Less than \$25,000                     \$100,000 to \$149,999  
 \$25,000 to \$49,999                 \$150,000 to \$199,999  
 \$50,000 to \$74,999                 \$200,000 to \$299,999  
 \$75,000 to \$99,999                 \$300,000 or more

**D11. Are you of Hispanic, Latino/a/x, or Spanish origin?**

- No     Yes

**D12. What is your race? (Mark one or more races to indicate what race you consider yourself to be.)**

- American Indian or Alaskan Native  
 Asian  
 Black or African American  
 Native Hawaiian or Other Pacific Islander  
 White  
 A race not listed

**D13. In which category is your age?**

- 18-24 years                               55-64 years  
 25-34 years                               65-74 years  
 35-44 years                               75 years or older  
 45-54 years

**D14. What is your gender?**

- Woman  
 Man  
 Identify in another way → go to D14a

**D14a. If you identify in another way, how would you describe your gender?**

- Agender/I don't identify with any gender  
 Genderqueer/gender fluid  
 Non-binary  
 Transgender man  
 Transgender woman  
 Two-spirit  
 Identify in another way

**Thank you!**

Please return the completed survey in the postage-paid envelope to:  
**National Research Center, Inc., PO Box 549, Belle Mead, NJ 08502**